



# **Network Video Recorder User Manual**

**N8NRE/N16NRE/N32NRE/N4NRN/N8NRN/ N16NRN/ N32NRN/N4NRL/N8NRL/ N8NRP/ N16NRP/N64NR  
N4NRM/N8NRM/N16NRM/N8NRX/N16NRX**

**Version 1.0**

Features and specifications are subject to change, please check [www.specotech.com](http://www.specotech.com) for firmware updates.

## Notes

- Please read this user manual carefully to ensure that you can use the device correctly and safely.
- There may be several technically incorrect places or printing errors in this manual. The updates will be added into the new version of this manual. The contents of this manual are subject to change without notice.
- This device should be operated only from the type of power source indicated on the marking label. The voltage of the power must be verified before using the same. Kindly remove the cables from the power source if the device is not to be used for a long period of time.
- Do not install this device near any heat sources such as radiators, heat registers, stoves or other devices that produce heat.
- Do not install this device near water. Clean only with a dry cloth.
- Do not block any ventilation openings and ensure proper ventilation around the machine.
- Do not power off the device at normal recording condition.
- This machine is for indoor use only. Do not expose the machine in rain or moist environment. In case any solid or liquid get inside the machine's case, please turn off the device immediately and get it checked by a qualified technician.
- Do not try to repair the device by yourself without technical aid or approval.

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# 1 Introduction

## 1.1 Welcome

Thank you for purchasing this NVR.

If technical assistance is needed, please contact Speco Technologies Technical Support.

Phone: 1-800-645-5516 option 3

Email: techsupport@specotech.com

## 1.2 Features

### Basic Functions

- Supports network device access including IP camera/dome and the third party IP cameras
- The NVR supports the latest H.265 video coding stream and a mixture input of H.265 and H.264 IP cameras
- Supports standard ONVIF protocol
- Supports dual stream recording of each camera
- Supports IP cameras to be added quickly or manually
- Supports collective or individual configuration of the cameras' OSD, video parameters, mask, motion and so on
- Support IPC's multiple smart detection access and linkage, such as scene change, video color cast detection, video blur detection, intrusion detection (region entrance/exiting detection), target counting, abandoned object detection, missing object detection, crowd density detection, face detection, license plate detection, smart tracking, fire detection, temperature detection, video metadata, etc.
- Supports a maximum of 8 user permission groups including Administrator, Advanced and Common which are the default permission groups of the system
- Supports a maximum of 16 users to be created, multiple web clients login by using one username at the same time and the user's permission control to be enabled or disabled
- Supports multiple web clients login at the same time

### Live View

- Supports 4K×2K/1920×1080/1280×1024 HDMI and 1920×1080/1280×1024 VGA high definition synchronous display
- Supports multi-screen modes such as 1 / 4 / 6 / 8 / 16 / 32 (varies by models)
- Supports auto adjustment of the camera's image display proportion
- Supports audio monitoring of the camera to be enabled or disabled
- Supports manual snapshot of the camera
- Supports the sequence of the cameras to be adjusted
- Supports display mode to be added and saved and the saved modes can be called directly
- Supports quick tool bar operation of the preview window
- Supports camera group view and scheme view in sequence, quick sequence view and dwell time setting
- Supports motion detection and video mask
- Supports multiple popular P.T.Z. control protocol and setup of the preset and cruise
- Supports direct mouse control of the IP dome including rotating, zoom, focusing and so on
- Supports single camera image to be zoomed by sliding the scroll wheel of the mouse
- Supports any area of the image to be zoomed in to a maximum of 16 times of the current size
- Supports image and lens adjustment (only available for some cameras)
- Supports quick camera adding in the camera window of the live view interface
- The live camera sequence of the web client will keep consistent with that of the NVR after adjusting the live camera sequence of the NVR, but the live camera sequence of the NVR will not be changed if that of the web client is changed

### Disk Management

- Each SATA interface of the NVR supports the HDDs with max 14TB storage capacity
- Supports disk group configuration and management and each camera can be added into different disk groups with different storage capacity
- Supports disk information and disk working status viewing

### Record Configuration

- Supports main stream and sub stream recording at the same time and collective or individual configuration of the record stream
- Supports manual and auto record modes
- Supports schedule recording, sensor alarm recording and motion detection recording, etc
- Supports schedule recording and event recording setting with different record streams
- Supports record schedule setting and recycle recording

- Supports pre recording and delay recording configuration of the event recording

#### **Record Playback**

- Supports time scale operation in quick playback and the playback date and time can be set randomly by scrolling the mouse; the time interval of the time scale can be zoomed
- Supports record searching by time slice/time/event/tag
- Supports time view and camera view in searching by EZ mode
- Supports EZ search by month, by day, by hour and by minute and time slice to be displayed with camera thumbnail
- Supports a maximum of 4/8/16 cameras to be searched by time
- Supports event search by manual/motion/sensor/intelligent events
- Supports bookmark search by the manual added bookmarks
- Supports instant playback of the selected camera in the live view interface
- Supports a maximum of 8 synchronous playback cameras
- Supports acceleration (maximum 32 times of the normal speed), deceleration (minimum 1/32 times of the normal speed) and 30s' addition or reduction to current playing time

#### **Record Export**

- Supports record to be exported through USB (U disk, mobile HDD).
- Supports record to be exported by time/event/image search
- Supports record cutting for exporting when playing back
- Supports a maximum of 10 export tasks in background and export status viewing

#### **Alarm Management**

- Supports alarm schedule setting
- Supports enabling or disabling of the motion detection, external sensor alarm input, intelligence alarm and exception alarms including IP address conflict alarm, disk IO error alarm, disk full alarm, no disk alarm, illegal access alarm, network disconnection alarm, IPC offline alarm and so on, alarm trigger configuration supportable
- Supports IPC offline alarm trigger configuration of PTZ, snapshot, pop-up video, etc.
- Supports event notification modes of alarm-out, pop-up video, pop-up message box, buzzer, e-mail and so on
- The captured images can be attached into the e-mail when alarm linkage is triggered
- Supports alarm status view of alarm-in, alarm-out, motion detection and exception alarm
- Supports alarm to be triggered and cleared manually
- Supports system auto reboot when exception happens
- Supports face detection and face match alarm

#### **Face Function**

- Supports adding 5000 face pictures to the face database (some models support adding 10,000 face pictures to the face database)
- Supports image search by image, track playback and database management
- Supports face attendance and face check in
- Supports face information statistics
- Supports face match alarm

#### **LPR Function**

- Support 50,000 license plate register
- Support license plate detection, match and search
- Support vehicle information statistics
- Support license plate match alarm

#### **Network Functions**

- Supports TCP/IP and PPPoE, DHCP, DNS, DDNS, UPnP, NTP, SMTP protocol and so on
- Supports allow and block list function and the allow and block IP address/IP segment address can be set
- Supports multiple browsers including IE8/9/10/11, Firefox, Opera, Chrome (available only for the versions lower than 45) and Safari in MAC system
- Supports remote achievement, configuration, import and export of the NVR parameters and other system maintenance operations including remote upgrading and system restart
- Supports remote camera configuration of the NVR including video parameters, image quality and so on
- Supports remote search, playback and export of the NVR
- Supports manual alarm to be triggered and cleared remotely
- The motorized zoom camera can be adjusted through web client (Supports zoom in/out, but one key focus is not currently supported)
- Supports NVMS or other platform management software to access the NVR and manage it
- Supports NAT function and QRCode scanning by mobile phone and PAD
- Supports mobile surveillance by phones or PADs with iOS or Android OS

- Supports NVR to be accessed remotely through telnet and the telnet function can be enabled or disabled
- If one camera recording is enabled or disabled manually through web client, it will be simultaneously enabled or disabled in the NVR

#### Other Functions

- The NVR can be controlled and operated by the buttons on the front panel, the remote controller and the mouse
- Setting interfaces can be switched to one another conveniently by clicking the main menus on the top of the setting interfaces
- Supports NVR information viewing including basic, camera status, alarm status, record status, network status, disk and export status
- Supports factory restoring, import and export of the system configuration, log view and export and local upgrading by USB mobile device
- Supports auto recognition of the displayer's resolution
- You can click the right mouse button at any interface to go back to the upper interface
- You can click the mouse wheel at any interface to go to the live view interface
- The display language and video format of the NVR will not be changed and the system logs will be reserved if you reset the NVR to factory default
- Press and hold the right mouse button for 5 seconds in any interface to switch the output to VGA and the NVR will display the video at the lowest resolution which the NVR supports

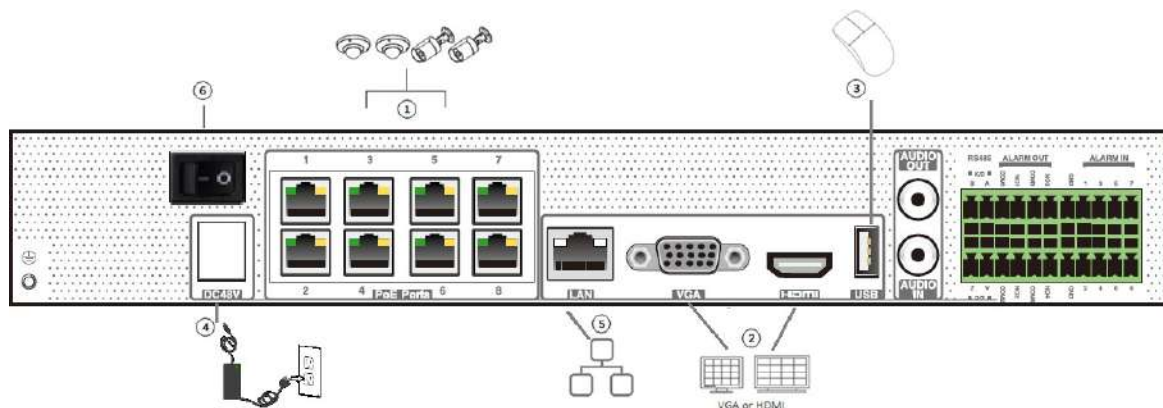
## 1.3 Front Panel Descriptions

The following descriptions are for reference only.

| Name  | Descriptions                                       |
|-------|----------------------------------------------------|
| REC   | When recording, the light is blue                  |
| Net   | When access to network , the light is blue         |
| Power | Power indicator, when connected, the light is blue |

## 1.4 Rear Panel Descriptions

To quickly get started, connect the following to your recorder in the following order, please refer to the following figure (N8NRE shown for reference).



1. Connect IP cameras to the PoE ports of the recorder.
2. Connect a monitor to the recorder via VGA or HDMI cable (not included).
3. Connect the included optical mouse into any USB port of the recorder.
4. Connect the power adapter to the recorder and plug power cord into a 120VAC 50/60Hz outlet.
5. Connect recorder to network (optional)
6. Turn on power switch and allow recorder to boot up.

## 1.5 Connections

### Video Connections

Video Output: Supports VGA/HDMI video output. You can connect to monitor through these video output interfaces simultaneously or independently.

### Audio Connections

Audio Input: Connect to microphone, pickup, etc.

Audio Output: Connect to headphone, sound box or other audio output devices.

## 2 Basic Operation Guide

### 2.1 Startup & Shutdown

Please make sure all the connections are done properly before you power on the unit. Proper startup and shutdown are crucial to extending the life of your device.

#### 2.1.1 Startup

- ① Connect the output display device to the VGA/HDMI interface of the NVR.
- ② Connect with the mouse and power. The device will boot and the power LED would turn blue.
- ③ EZ setup window will pop up (you should select the display language the first time you use the NVR). Refer to 3.1 EZ Setup for details.

#### 2.1.2 Shutdown

You can power off the device by using remote control or mouse.

##### By remote control:

- ① Press Power button. This will take you to a shutdown window. The unit will power off after a while by clicking “OK” button.
- ② Disconnect the power.

##### By mouse:

- ① Click Start→Shutdown to pop up the Shutdown window. Select “Shutdown” in the window. The unit will power off after a while by clicking “OK” button.
- ② Disconnect the power.

### 2.2 Remote Control

- ① It uses two AAA size batteries.
- ② Open the battery cover of the remote control.
- ③ Place batteries. Please take care the polarity (+ and -).
- ④ Replace the battery cover.

Key points to check in case the remote doesn't work.

1. Check batteries polarity.
2. Check the remaining charge in the batteries.
3. Check IR controller sensor for any masking.

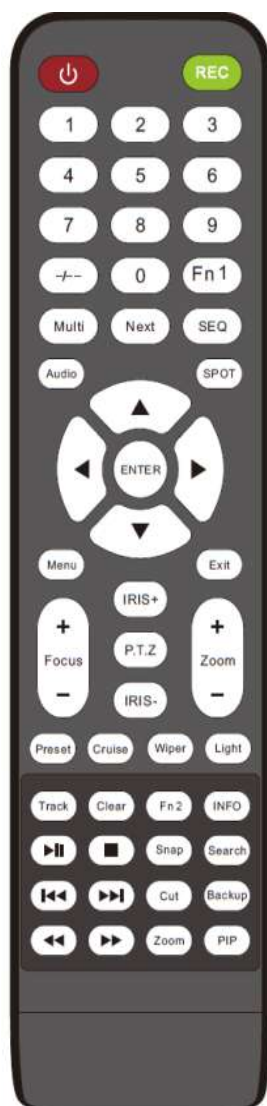
If it still doesn't work, please contact your distributor. You can just turn the IR sensor of the remote control towards the IR receiver of the NVR to control it when you are controlling multiple devices by remote control.

The interface of remote controller is shown as below.

There are two kinds of remote controller. The interface of remote controller is shown as below.



| Button           | Function                                                                            |
|------------------|-------------------------------------------------------------------------------------|
| REC              | Record manually                                                                     |
| Search           | To enter search mode                                                                |
| MENU             | To enter menu                                                                       |
| Exit             | To exit the current interface                                                       |
| ENTER            | To confirm the choice or setup                                                      |
| Direction button | To move cursor in setup                                                             |
| ZOOM             | To zoom in                                                                          |
| PIP              | No function temporarily                                                             |
|                  | To control playback. Play(Pause)/Next Frame/Speed Up/Stop/Previous Frame/Speed Down |
| Multi            | To choose multi screen display mode                                                 |
| Next             | To switch the live image                                                            |
| SEQ              | To go to sequence view mode                                                         |
| INFO             | Get information about the device                                                    |



| Button              | Function                                                                             |
|---------------------|--------------------------------------------------------------------------------------|
| Power Button        | Switch off—to stop the device                                                        |
| Record Button       | To start recording                                                                   |
| -/-- /0-9           | Input number or choose camera                                                        |
| Fn1 Button          | Unavailable temporarily                                                              |
| Multi Button        | To choose multi screen display mode                                                  |
| Next Button         | To switch the live image                                                             |
| SEQ                 | To go to sequence view mode                                                          |
| Audio               | To enable audio output in live mode                                                  |
| Switch              | No function temporarily                                                              |
| Direction button    | To move cursor in setup or pan/title PTZ                                             |
| Enter Button        | To confirm the choice or setup                                                       |
| Menu Button         | To go to menu                                                                        |
| Exit Button         | To exit the current interface                                                        |
| Focus/IRIS/Zoom/PTZ | To control PTZ camera                                                                |
| Preset Button       | To enter into preset setting in PTZ mode                                             |
| Cruise Button       | To go to cruise setting in PTZ mode                                                  |
| Track Button        | No track function temporarily                                                        |
| Wiper Button        | No function temporarily                                                              |
| Light Button        | No function temporarily                                                              |
| Clear Button        | No function temporarily                                                              |
| Fn2 Button          | No function temporarily                                                              |
| Info Button         | Get information about the device                                                     |
|                     | To control playback. Play (Pause)/Stop/Previous Frame/Next Frame/Speed Down/Speed Up |
| Snap Button         | To take snapshots manually                                                           |
| Search Button       | To go to search mode                                                                 |
| Cut Button          | No function temporarily                                                              |
| Backup Button       | To go to backup mode                                                                 |
| Zoom Button         | To zoom in the images                                                                |
| PIP Button          | Not active                                                                           |

## 2.3 Mouse Control

### ➤ Mouse control in Live Display & Playback interface

In the live display & playback interface, double click on any camera window to show the window in single screen mode; double click the window again to restore it to the previous size.

In the live display & playback interface, if the interfaces display in full screen, move the mouse to the top of the interface to pop up a tool bar. The tool bar will disappear automatically after you move the mouse away from it for some time; move the mouse to the right side of the interface to pop up a panel and the panel will disappear automatically after you move the mouse away from it.

### ➤ Mouse control in text-input

Move the mouse to the text-input box and then click the box. The input keyboard will pop up automatically.

*Note: Mouse is the default tool for all operations unless an exception as indicated.*

## 2.4 Text-input Instruction



The system includes two input boxes. Refer to the above pictures. The left box is the number input box and the right box is the input box which provides inputs of numbers, letters and punctuation characters. The introductions of keys on the input boxes are shown below.

| Button | Meaning                                   | Button | Meaning                             |
|--------|-------------------------------------------|--------|-------------------------------------|
|        | Backspace key                             |        | Switch key of punctuation character |
|        | Delete Key                                |        | Enter key                           |
|        | Switch key between upper and lower letter |        | Space key                           |
|        | Switch key of language                    |        |                                     |

## 2.5 Common Button Operation

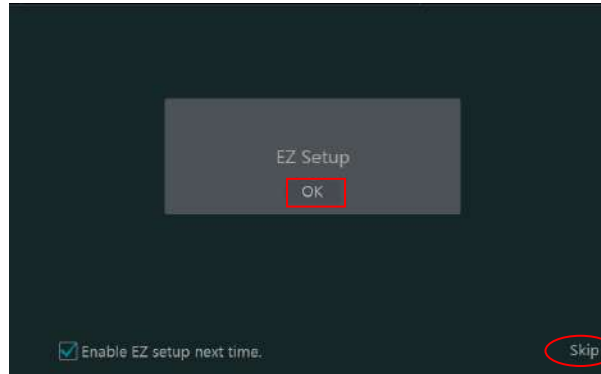
| Button | Meaning                                               |
|--------|-------------------------------------------------------|
|        | Click to show the menu list.                          |
|        | Click to change the sequence of the list.             |
|        | Click to change the camera displaying mode.           |
|        | Click to close the current interface.                 |
|        | Click to go to the earliest date of camera recording. |
|        | Click to go to the latest date of camera recording.   |

## 3 EZ Setup & Main Interface

### 3.1 EZ Setup

The disk icons will be shown on the top of the startup interface. You can view the number and status of each disk quickly and conveniently through these icons (🖥️: no disk; 🚫: unavailable disk; 🟢: RW available disk).

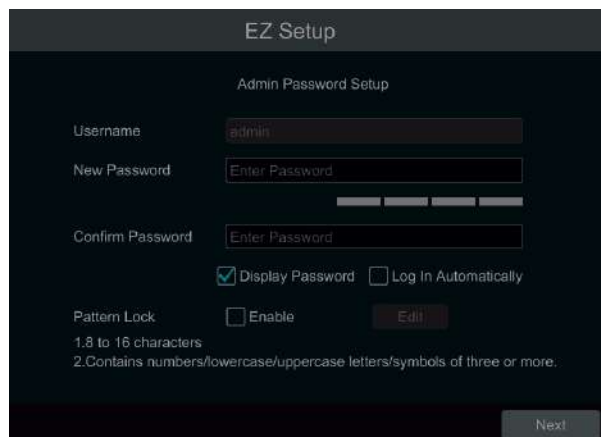
You can quickly configure the NVR by clicking “OK” to make the NVR work normally. You must configure the wizard if you start the NVR for the first time (or click “Skip” to cancel the EZ Setup next time).



Click “OK” to start wizard. The setting steps are as follows.

① **System Login.** Set your own password when you use the wizard for the first time (the default username of the system is **admin**); select the login username and enter the password you set by yourself.

**Note:** The default password level is “Strong”. We highly recommend you create 8~16 characters, including upper case letters, lower case letters, numbers and symbols to increase the security of your product.



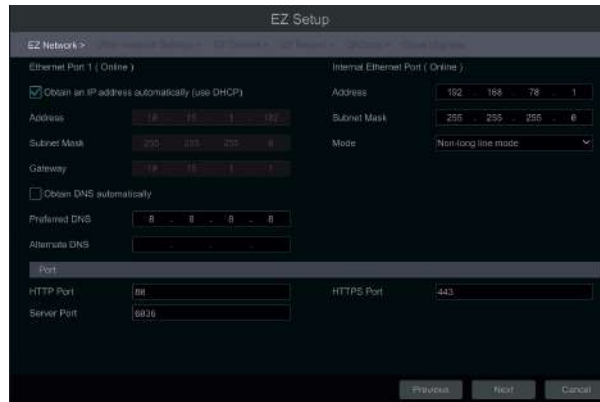
Click “Next” to set the default password which is used to activate IPC.

Click “Next” to set questions and answers for password security of admin. If you forget the password, please refer to Q4 in [Appendix A FAQ](#) for details.

Click “Next” to continue the wizard.

② **Disk Settings.** You can view the disk number, disk capacity of the NVR and serial number, R&W status of the disk. Click “Format” to format the disk. Click “Next” to continue. Then click “EZ Setup”.

③ **Network Settings.** Select the network work pattern as required. Check “Obtain an IP address automatically” and “Obtain DNS automatically” to get the IP address and DNS automatically (the DHCP function of the router in the same LAN should also be enabled), or manually enter them. Enter the HTTP port, RTSP port and Server port (please see [Port Configuration](#) for details). Click “Next” to continue.



**EZ Setup**

**EZ Network >**

Ethernet Port 1 ( Online )      Internet Ethernet Port ( Online )

☒ Obtain an IP address automatically (use DHCP)

Address: 192.168.1.192      Subnet Mask: 255.255.255.0      Mode: Non-frag line mode

Subnet Mask: 255.255.255.0

Gateway: 192.168.1.1

☐ Obtain DNS automatically

Preferred DNS: 8.8.8.8

Alternate DNS:

Port

HTTP Port: 80      HTTPS Port: 443

Server Port: 8036

Previous Next Cancel

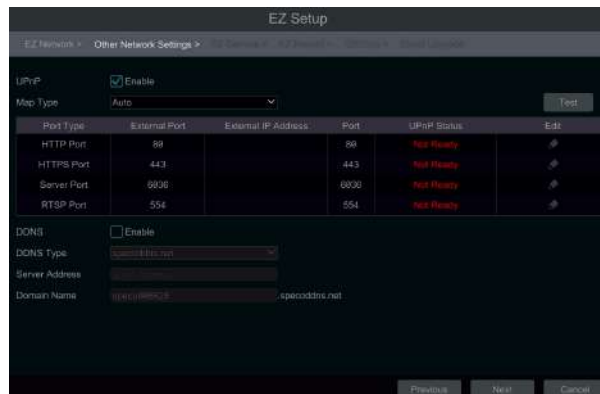
If you use the NVR with the PoE network ports, the online state of the internal Ethernet port will be shown on the interface.

If the NVR has two network ports or above, you can select the network work pattern as required. Network Fault Tolerance and Multiple Address Setting are available.

#### ④ Other Network Settings.

- UPNP settings: Check “Enable” in the interface and enter the port of external and then click “Test” to test the effectiveness of the input information. If the UPNP status were “Invalid UPNP”, the port number may be wrong. Click  to modify the port until the UPNP status turns to “Valid UPNP”. Refer to the following picture. You can view the external IP address of the NVR. Enter the external IP address plus port in the address bar of your browser to access the NVR (please see [UPnP Configuration](#) for details).
- DDNS Settings: Check “Enable” and then select the DDNS type. Enter the server address, domain name, username and password according to the selected DDNS type. And then click “Register” or “Test” to test the effectiveness of the domain name. If it is effective, you can enter the domain name in the address bar of your browser to access the NVR (please see [DDNS Configuration](#) for details).

**Note:** Make sure the router supports UPnP function and the UPnP is enabled in the router. Set the NVR’s IP address, subnet mask and gateway and so on corresponding to the router.



**EZ Setup**

**EZ Network > Other Network Settings >**

UPnP ☒ Enable

Map Type: Auto

Test

| Port Type   | External Port | External IP Address | Port | UPnP Status | Edit                                                                                  |
|-------------|---------------|---------------------|------|-------------|---------------------------------------------------------------------------------------|
| HTTP Port   | 80            |                     | 80   | Not Ready   |  |
| HTTPS Port  | 443           |                     | 443  | Not Ready   |  |
| Server Port | 8036          |                     | 8036 | Not Ready   |  |
| RTSP Port   | 554           |                     | 554  | Not Ready   |  |

DDNS ☐ Enable

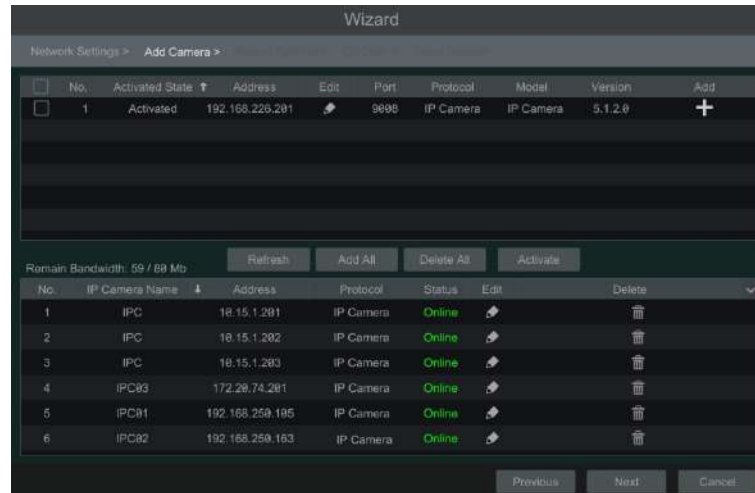
DDNS Type:

Server Address:

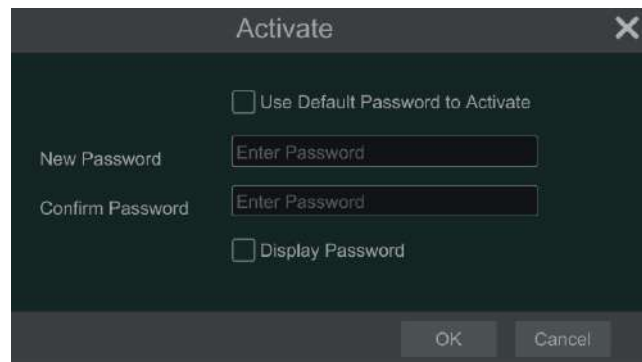
Domain Name: spencodns.net

Previous Next Cancel

- ⑤ **Add Camera.** Add cameras via PoE first before adding any cameras from the LAN. Speco cameras added via the PoE ports will automatically be added to the corresponding channel. To add cameras from the LAN, make sure all cameras are set to DHCP. Click “Refresh” to refresh the list of online IP cameras which are in the same local network with NVR and then click  to add the searched camera. Click “Add All” to add all the cameras in the list. Click  to delete the added camera. Click “Delete All” to delete all the added cameras.



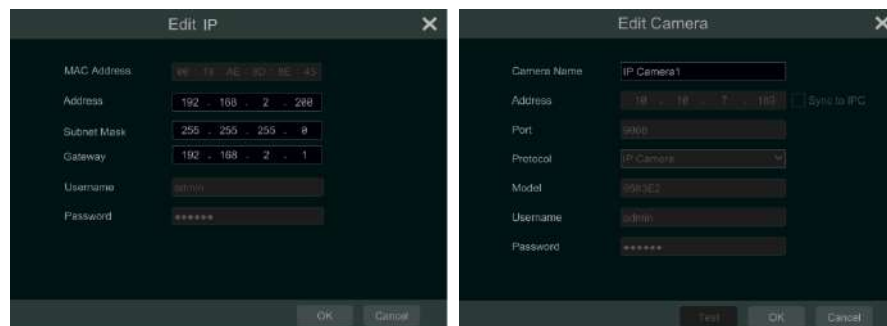
For the unactivated devices, you can activate one by one or in batches. Check the unactivated device and click “Activate” to display an activation box.



You can use default password to activate.

If your camera needs to be activated by self-defined password, you need to manually enter the password to activate.

Click  to edit the searched IP camera as shown on the below left. Enter the new IP address, subnet mask, gateway, username and the password of the camera. You can check “Sync to IPC” to modify the IP address of the IPC via different network segments for being in the same network segment with the NVR. Click “OK” to save the settings.



Click  to edit the added camera as shown on the above right. Enter the new camera name, IP address, port, username and the password of the camera. You can click “Test” to test the effectiveness of the input information. Click “OK” to save the settings. You can change the IP camera name only when the added camera is online. Click “Next” to continue.

**Tips:** Please skip Step ⑥ and ⑦ if the NVR does not support RAID function.

⑥ **Disk Mode.** Click “Enable RAID” to enable the RAID function. Click “Next” to continue.

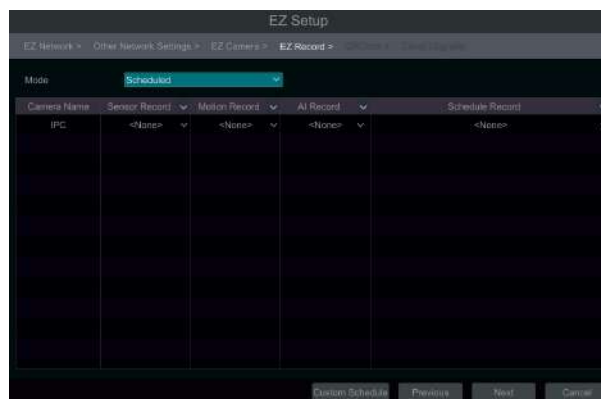
⑦ **Create an array.** Set the array name and select array type which including RAID0, RAID1, RAID5, RAID6 and RAID10. The global hot spares and array capacity can also be viewed here. See [Disk](#) for details. Click “Next” to continue.

⑧ **EZ Record Settings.** Two record modes are available: auto and scheduled.

**Auto:** Select one auto mode in the interface as shown below and then click “Next” button to save the settings. Click “Advanced” to self-define record mode. See [Mode Configuration](#) for details.



**Scheduled:** Set the “Sensor Record”, “Motion Record” and “Schedule Record” of each camera. Click “OK” to save. See [Mode Configuration](#) for details.

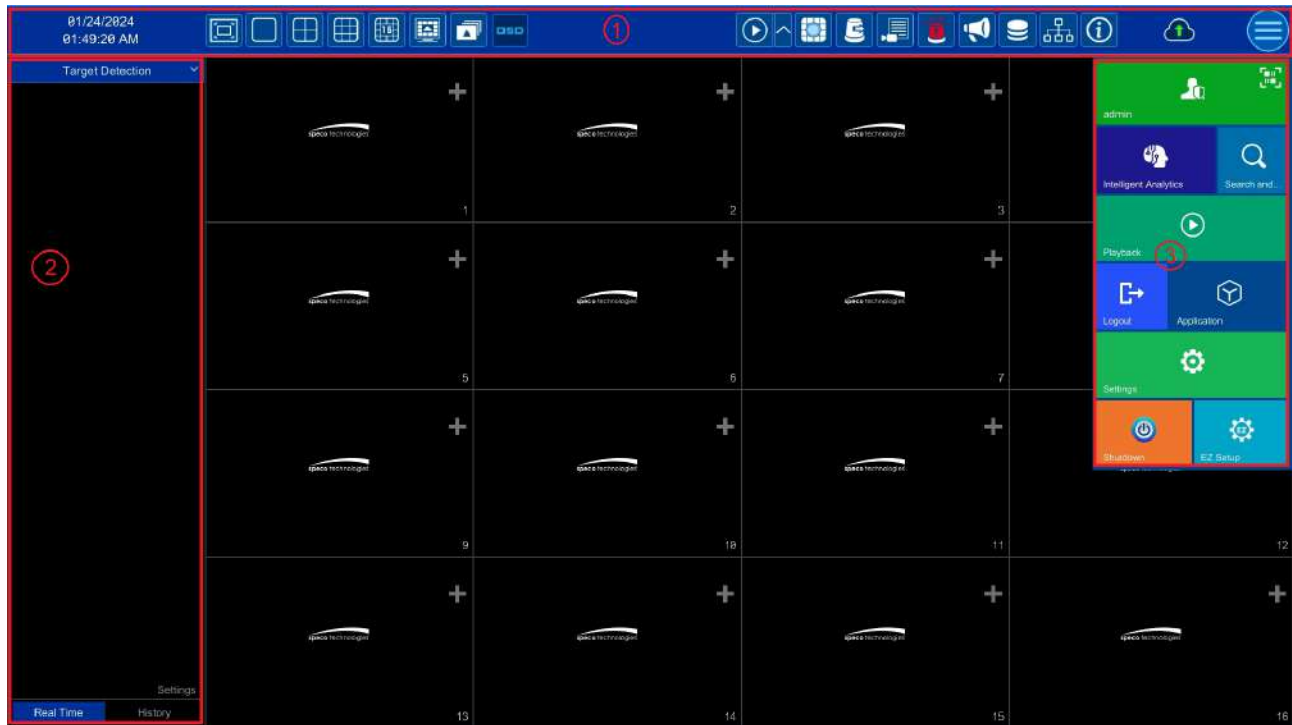


⑨ **QRCode.** Enable the NAT function in the interface or set it in the network configuration after exiting the wizard (please refer to [NAT Configuration](#) for details). You can scan the QRCode through the Speco Blue App available for iOS and Android to easily and securely view your cameras. Please refer to [Mobile Client Surveillance](#) for details. Click “OK” to save the settings.

⑩ **Cloud Upgrade.** Enable “Cloud Upgrade” and then click “OK” to save. If this function is enabled, you can get the latest version from the cloud server. Please refer to Cloud Upgrade section for details.

## 3.2 Main Interface

### 3.2.1 Main Interface Introduction



The buttons in area ① are introduced in the table below.

| Button | Meaning                                                                                                                                                                                                                                                                                                                                                                                                 |
|--------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | Start button. Click to pop up area ③.                                                                                                                                                                                                                                                                                                                                                                   |
|        | Full screen button. Click to show full screen; click it again to exit the full screen.                                                                                                                                                                                                                                                                                                                  |
|        | Screen mode button.                                                                                                                                                                                                                                                                                                                                                                                     |
|        | Dwell button (see <a href="#">Quick Sequence View</a> and <a href="#">Scheme View In Sequence</a> for details).                                                                                                                                                                                                                                                                                         |
|        | Click to enable OSD; click again to disable OSD.                                                                                                                                                                                                                                                                                                                                                        |
|        | Click  to set the default playback time before starting instant playback ( <a href="#">Instant Playback</a> ) or going to the playback interface for playback operations ( <a href="#">Playback Interface Introduction</a> ); click  to go to the playback interface. For instance, if you choose "5 minutes ago" as the default playback time, you can playback the record from the past five minutes. |
|        | Manual record button. Click to enable/disable record.                                                                                                                                                                                                                                                                                                                                                   |
|        | Manual alarm button. Click to trigger or clear the alarm-out manually in the popup window.                                                                                                                                                                                                                                                                                                              |
|        | Record status button. Click to view the record status.                                                                                                                                                                                                                                                                                                                                                  |
|        | Alarm status button. Click to view the alarm status.                                                                                                                                                                                                                                                                                                                                                    |
|        | Voice broadcast button. Click to select the channel to broadcast.                                                                                                                                                                                                                                                                                                                                       |
|        | Disk status button. Click to view the disk status and RAID status.                                                                                                                                                                                                                                                                                                                                      |
|        | Network status button. Click to view the network status.                                                                                                                                                                                                                                                                                                                                                |
|        | Information button. Click to view system information.                                                                                                                                                                                                                                                                                                                                                   |
|        | Click this button to enable cloud upgrade.                                                                                                                                                                                                                                                                                                                                                              |

#### Introduction of area ②:

Click "Camera" to view all the added cameras in the camera list. Select one camera window on the left side of the interface and then double click one camera in the list to preview the camera image in the selected window.

Click "Single Channel Sequences" to view all the added groups in the group list; click one group in the list to view all the added cameras in the group (refer to [Add/Edit Camera Group](#) for detail configuration of the camera group). Select one camera window on the left side of the interface

and then double click one group in the group list to preview the cameras' images one by one in the selected window.

Click "Customize Layout" to view all the display modes in the display mode list (refer to [Display Mode](#) for detail configuration of the display mode).

Double click one display mode in the list to switch to the display mode for previewing.

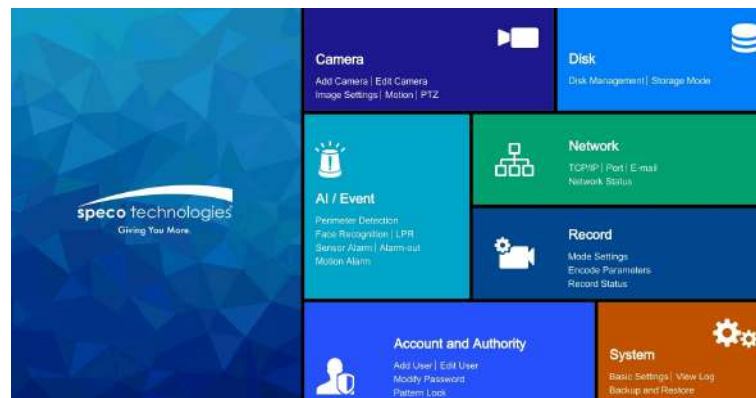
Click "Target Detection" to go to target detection interface. This tab will show the captured human, vehicles, license plates and face images. (This function is only available for some models).

Introduction of area ③:

| Icon / Button                                                                       | Meaning                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | It shows the current login user. Click the QR code icon to view the QR code and security code. User can quickly add the NVR to the server list of the mobile APP by scanning this QR code.                                                                                           |
|    | Click to go to the intelligent analytics interface.                                                                                                                                                                                                                                  |
|    | Click to go to record search and export interface, see <a href="#">Record Search, Playback &amp; Export</a> for details.                                                                                                                                                             |
|    | Click to go to playback interface (click  on the tool bar at the top of the live view interface to set the default playback time), see <a href="#">Playback Interface Introduction</a> for details. |
|    | Click to pop up the setup panel, see <a href="#">Setup Panel</a> for details.                                                                                                                                                                                                        |
|    | Click to log out the system.                                                                                                                                                                                                                                                         |
|    | Click to set parking lot, access control, face attendance and face check-in (varies by models)                                                                                                                                                                                       |
|   | Click and then select "Logout", "Reboot" or "Shutdown" in the popup window.                                                                                                                                                                                                          |
|  | Click to go to the EZ setup.                                                                                                                                                                                                                                                         |

### 3.2.2 Setup Panel

Click Start→Settings to pop up the setup panel as shown below.



The setup panel includes seven modules. Each module provides some function entries with links for convenient operation.

Here we take **Camera** module as an example. The **Camera** module provides convenient links such as "Add Camera", "Edit Camera", "Image Settings", "Motion", "Intelligence Analysis" and "PTZ". Click **Camera** to go to the camera management interface as shown below.

[Edit Camera](#)

[Edit Camera Group](#)

[IP Planning](#)

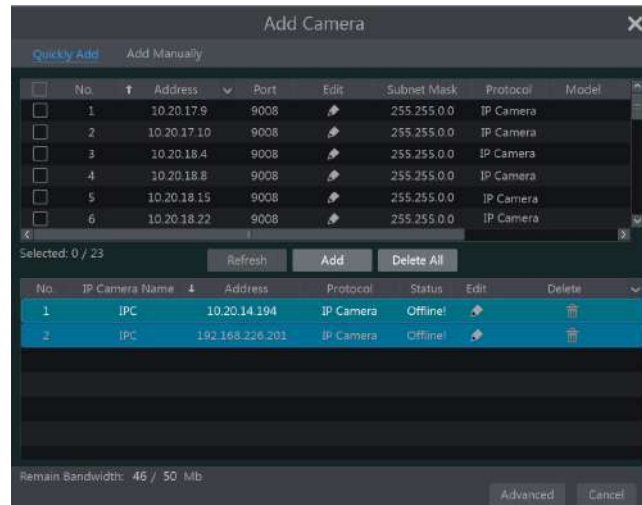
Search Camera

[Add Camera](#)

|  | No. | Camera Name | Address     | Port | Status | Protocol  | Model  | Preview | Edit | Upgrade | Version |
|--|-----|-------------|-------------|------|--------|-----------|--------|---------|------|---------|---------|
|  | 1   | IP Camera1  | 10.10.7.189 | 9008 | Online | IP Camera | 9583E2 |         |      |         | 4.1.0.0 |

There are some function items on the left side of the camera management interface. Click each item to go to corresponding interface or window.

For instance, click “Add Camera” to display the window as shown below.



Click the main menus on the top of the camera management interface to go to corresponding interfaces. Refer to the picture below. For instance, you can go to the system setup interface by clicking “System” tag.



### 3.2.3 Main Functions

#### ➤ Camera

The module covers the functions such as **Camera Management** (see [Camera Management](#) for details), **Image Settings** (see [Image Configuration](#) for details), **Motion** (see [Motion Configuration](#) for details), and **PTZ** (see [PTZ](#) for details) and so on.

#### ➤ Record

The module covers the functions such as **Encode Parameters** and **Record Schedule** and so on. Please see [Record & Disk Management](#) for details.

#### ➤ AI/Event

The module covers the functions such as **Sensor and Motion Alarm Handling** and **Alarm Out Settings**. Please see [AI Event Management](#) and [Chapter 11 General Event Management](#) for details.

#### ➤ Disk

The module covers the functions such as **Disk Management**, **Storage Mode** and **Disk Information** and so on. Please see [Record & Disk Management](#) for details.

#### ➤ Network

The module covers the functions such as **TCP/IP**, **DDNS**, **Port**, **E-mail** and **Network Status** and so on. Please see [Network Configuration](#) for details.

#### ➤ Account and Authority

The module covers the functions such as **Account Management** (see [Account Management](#) for details) and **Permission Management** (see [Permission Management](#) for details) and so on.

#### ➤ System

The module covers the functions such as **Basic Configuration** (see [Basic Configuration](#) for details), **Device Information** (see [View System Information](#) for details), **Log Information** (see [View Log](#) for details) and **Configuration File Import&Export** (see [Backup and Restore](#) for details) and so on.

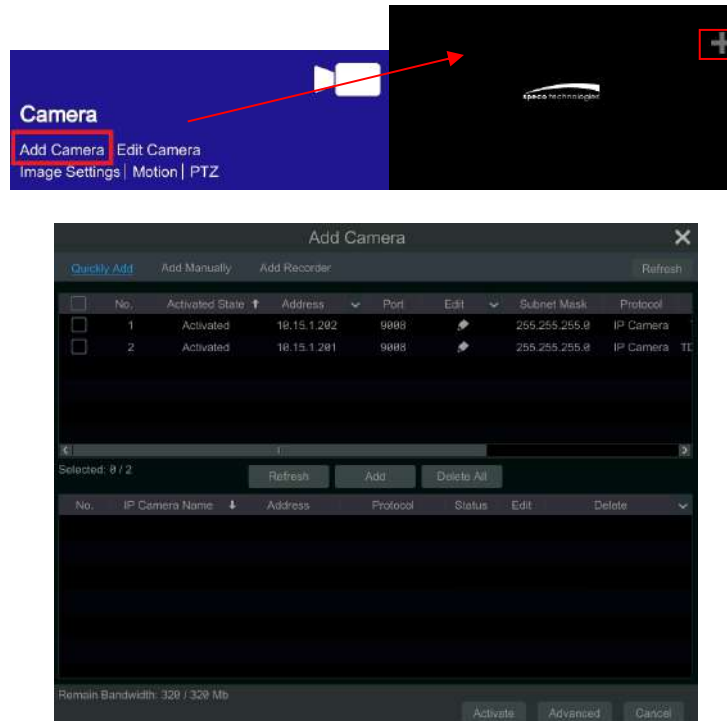
## 4 Camera Management

### 4.1 Add/Edit Camera

#### 4.1.1 Add Camera

The network of the NVR should be set before adding IP camera (see [TCP/IP Configuration](#) for details).

Refer to the pictures below. Click **Add Camera** in the setup panel or  in the top right corner of the preview window to pop up the “Add Camera” window as shown below. You can quickly add or add the IP camera manually.



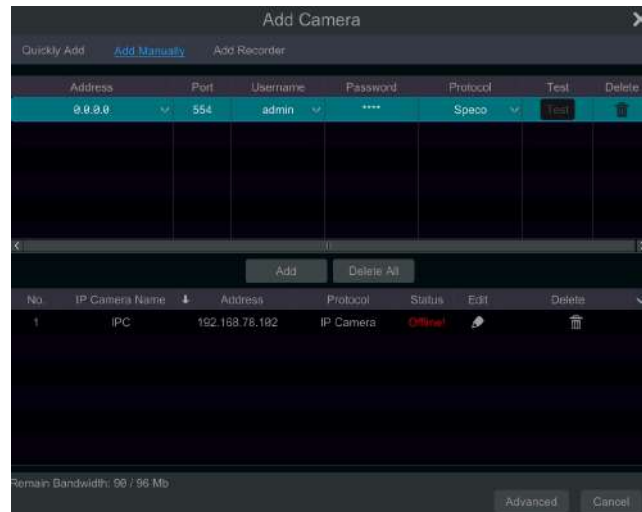
#### ➤ Quickly Add

Check the cameras and then click “Add” to add cameras. Click  to edit the camera’s IP address, username and password and so on. Click “Refresh” to refresh the device list. Click “Advanced” to set the default username and password of cameras.

If the activation state is “Unactivated”, you can check the device and click “Activate” to activate it. Note that the NVR and the unactivated cameras must be in the same local network segment.

#### ➤ Add Manually

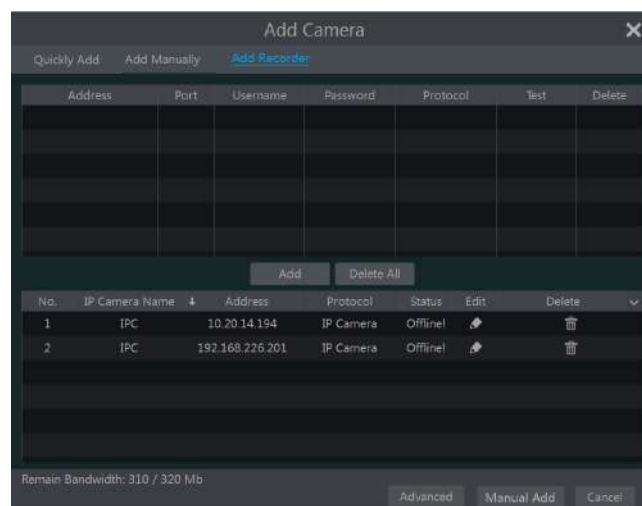
Enter the IP address or domain name (click  in the IP address column to pop up the domain name input window, enter the domain name of the IPC in the window and then click “OK” button), port, username and password of the camera and then select the protocol. Click “Test” to test the effectiveness of the input information and then click “Add” button (you can input one camera’s information or above such as IP address, username and password before clicking “Add” button). Click  to delete the camera. Click “Default Password” to set the default username and password of each camera.



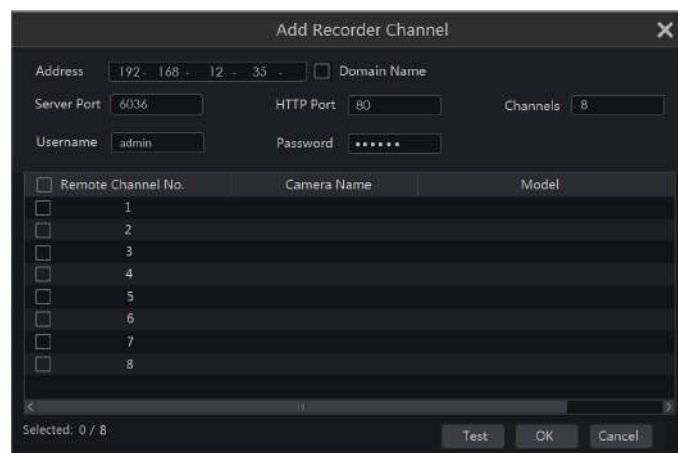
**Note:** Some models may not support this function.

Click Start→Settings→System→Basic→General Settings to check “Enable Add IPC by Zero Operation”. If the NVR has unoccupied channels, it can add IPC without any operation by restarting.

#### ➤ Add Recorder



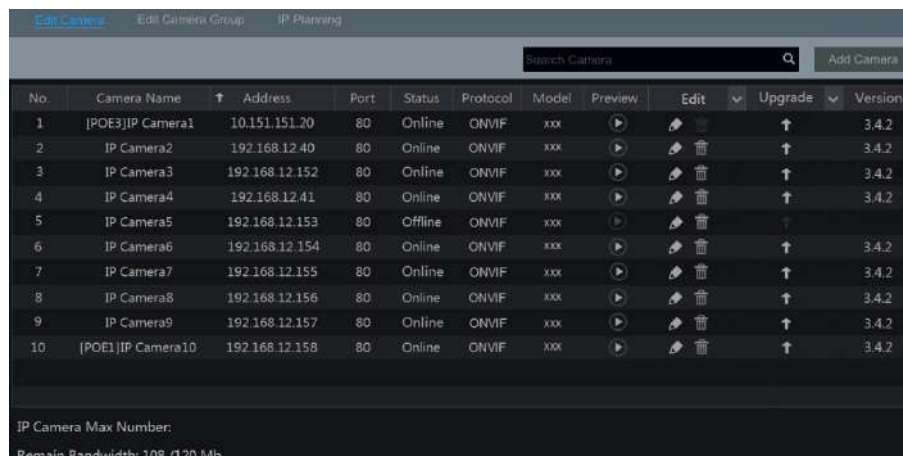
- Quickly Add: Select the searched NVR/DVR and the click “Add” to add NVR in the same local network.
- Manually Add: Click “Manual Add” and then enter the IP address or domain name, port, username and password of the NVR/DVR. Check the added remote channel number and click “Test” to test the effectiveness of the input information. Then click “OK” button to return to the previous interface.



**Note:** Only the local NVR has unoccupied channels, may the IPC of other NVR/DVR in the same local network be added. And the added IPC supports previewing and recording.

### 4.1.2 Edit Camera

Click “Edit Camera” in the setup panel to go to the interface as shown below. Click  to view the live image of the camera in the popup window. Click  to edit the camera (see **Add camera** in **EZ Setup** for details). Click  to delete the camera. Click  in the “Operation” header line and then click “Modify IPC Password” to pop up a window (check the IPCs in the window, set the new password and then click “OK” button; only the online IPCs’ passwords can be modified and a batch of IPCs’ passwords can be modified at the same time). Click  to upgrade an online IPC (or click  in the “Upgrade” header line and then click “IPC Batch Upgrade” to upgrade a batch of IPCs), select the device which stores the upgrade file in the “Device Name” item of the popup window and the upgrade file in the list (you should select the upgrade IPC model in the window if a batch of IPCs’ passwords need to be modified) and then click “Upgrade” button to start upgrading (the IPC will restart automatically after the upgrade is completed successfully).



| No. | Camera Name       | Address        | Port | Status  | Protocol | Model | Preview | Edit | Upgrade | Version |
|-----|-------------------|----------------|------|---------|----------|-------|---------|------|---------|---------|
| 1   | [POE3]IP Camera1  | 10.151.151.20  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 2   | IP Camera2        | 192.168.12.40  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 3   | IP Camera3        | 192.168.12.152 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 4   | IP Camera4        | 192.168.12.41  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 5   | IP Camera5        | 192.168.12.153 | 80   | Offline | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 6   | IP Camera6        | 192.168.12.154 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 7   | IP Camera7        | 192.168.12.155 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 8   | IP Camera8        | 192.168.12.156 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 9   | IP Camera9        | 192.168.12.157 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 10  | [POE1]IP Camera10 | 192.168.12.158 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |

IP Camera Max Number:  
Remain Bandwidth: 108 / 120 Mb

The IP cameras with PoE function which directly connect to the PoE port of the NVR will be displayed automatically in the camera list. Refer to the picture below. The PoE camera directly connected to the PoE port has a prefix shown before its camera name. The prefix consists of PoE plus PoE port number. The PoE camera which directly connects to the PoE port cannot be deleted from the camera list manually.

- The IP camera which directly connects to the PoE port of the NVR through private protocol will be shown automatically in the camera list.
- One of the two conditions must be met if the IP camera which directly connects to the PoE port of the NVR through ONVIF protocol should be shown automatically in the camera list.
  - ✓ The IP camera which directly connects to the PoE port is in the same network segment with the internal Ethernet port.
  - ✓ The DHCP (obtain an IP address automatically) of the IP camera which directly connects to the PoE port is enabled.

If the IP camera which connects to the PoE port cannot be displayed automatically in the camera list, please refer to Q6 in [Appendix A FAQ](#) for details.

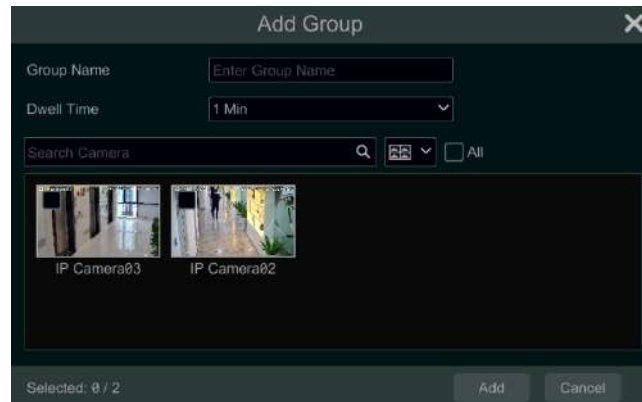
## 4.2 Add/Edit Camera Group

### 4.2.1 Add Camera Group

Click “Edit Camera Group” in the above interface to go to the interface as shown below.



Click  to pop up the window as shown below. Set the group name and dwell time (the dwell time of the camera group sequence view) in the window. Check the cameras and then click “Add” to add group. Click  to view the cameras in the group after adding group.



You can also add the camera group in the live view interface. Click  on the top right corner of the live view interface and then select “Single Channel Sequences”. Click  to add the camera group



#### 4.2.2 Edit Camera Group

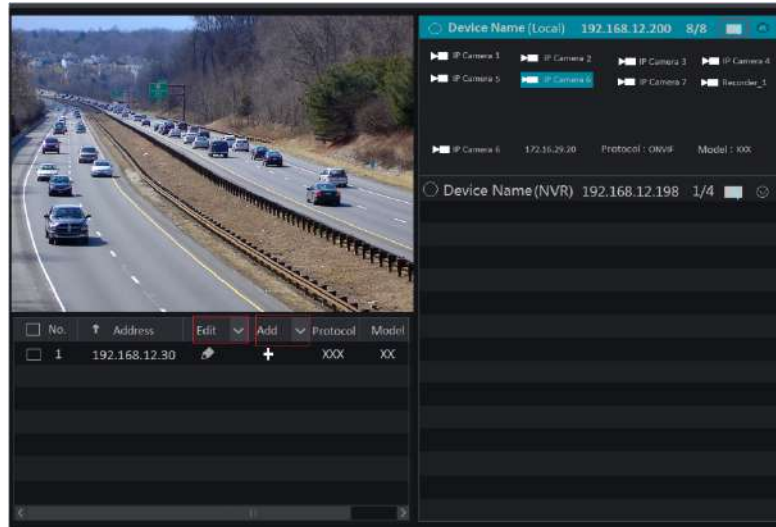


Click  to modify the group information such as group name and dwell time. Click  to delete the group.

#### 4.2.3 IP Planning

Some models may not support this function.

Click “IP Planning” to go to the interface as shown below. This function supports searching other NVRs/DVRs that is in the same local network as the local NVR. The user may add camera channels of other NVRs/DVRs into the unoccupied channels of the local NVR.



Click  to edit the IP address, user name or password and other information of the NVRs.

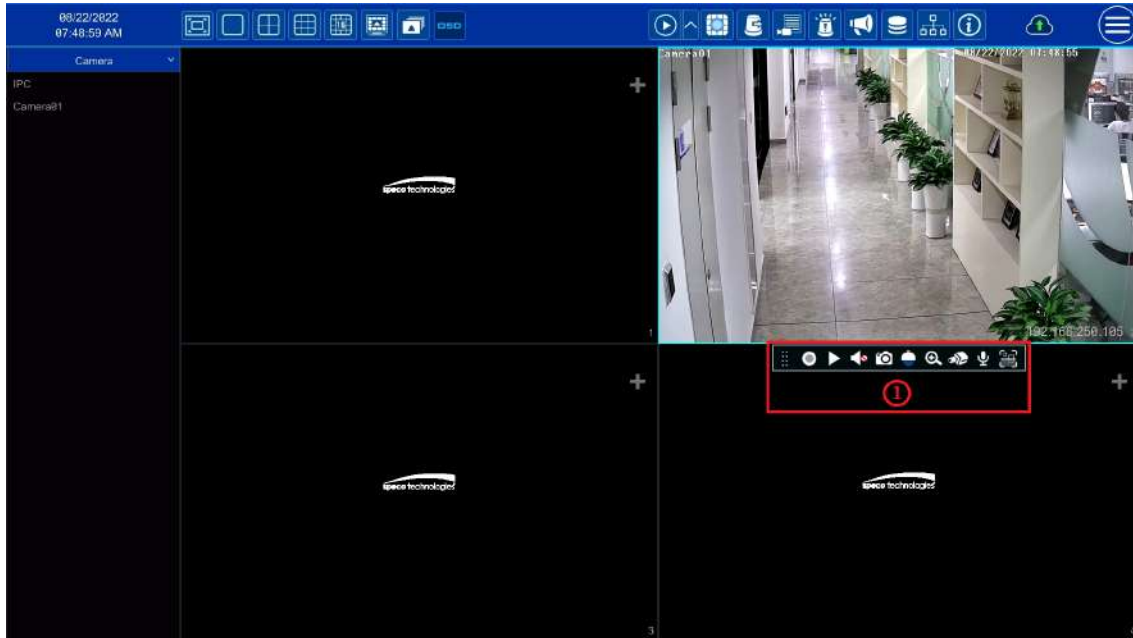
Click  behind "Add" button to add the camera channels selected and the user may edit the IP address, user name or password by clicking  behind "Edit" button.

## 5 Live View Introduction

### 5.1 Live View Interface Introduction

You should add camera first after logging on to the system (see [Add Camera](#) for details). Refer to the interface as shown below, drag one camera in the preview window to another window for camera window exchanging.

The record symbols with different colors in the live view window refer to different record types when recording: green stands for manual record, red stands for sensor based record, yellow stands for motion based record, blue stands for schedule record and cyan stands for intelligence record.



Click the preview window to show the tool bar as shown in area ①; right click the preview window to show the menu list. The tool bar and menu list are introduced in the table below.

| Button | Menu List                 | Meaning                                                                                                                                                       |
|--------|---------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | --                        | Move tool. Click to move the tool bar anywhere.                                                                                                               |
|        | <b>Manually Record On</b> | Click to start recording.                                                                                                                                     |
|        | <b>Instant Playback</b>   | Click  to playback the record; click "Instant Playback" to select or self-define the instant playback time. See <a href="#">Instant Playback</a> for details. |
|        | <b>Enable Audio</b>       | Click to enable audio. You can listen to the camera audio by enabling audio.                                                                                  |
|        | <b>Snap</b>               | Click to pop up the snap window. Click "Save" in the window to save the image. Click "Export" to export the image.                                            |
|        | <b>PTZ Control</b>        | Click to go to PTZ control interface. See <a href="#">PTZ</a> for details.                                                                                    |
|        | <b>Zoom In</b>            | Click to go to single channel amplification interface.                                                                                                        |
|        | --                        | Click to go to image adjustment interface. Refer to <a href="#">Image Adjustment</a> for details.                                                             |
|        | <b>Start Talk</b>         | Click to start two-way talk. Only some cameras support.                                                                                                       |
|        | <b>Target detection</b>   | Click to go to single channel target detection interface; the target includes faces, human bodies and vehicles.                                               |
| --     | <b>Camera Info</b>        | Click to view the camera information.                                                                                                                         |

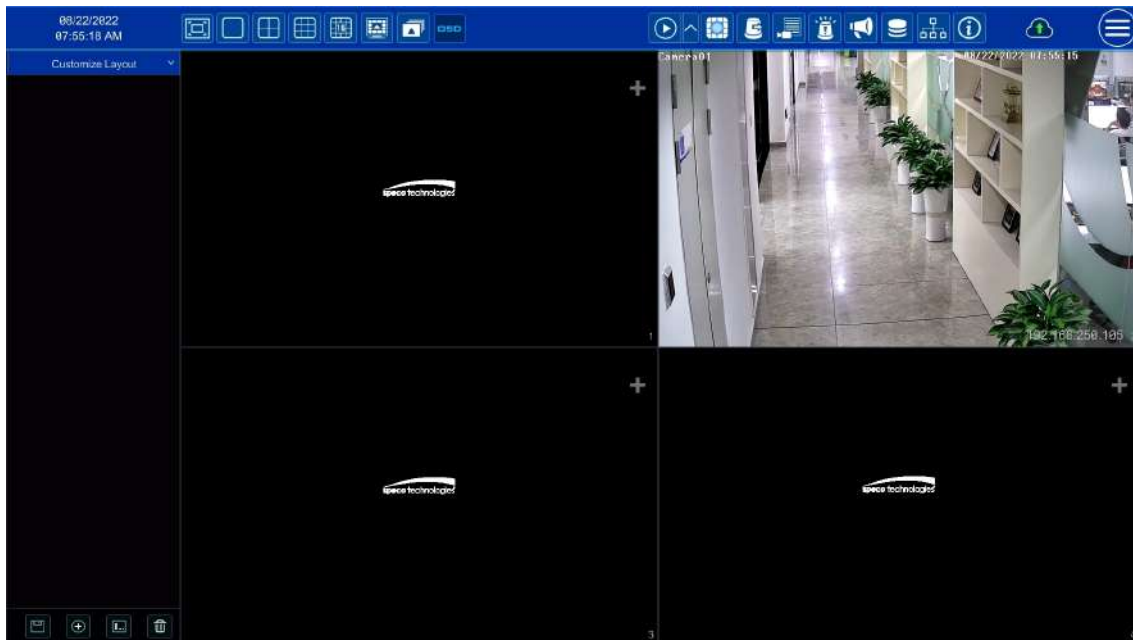
The single channel amplification interface is as shown below. Press and drag the blue box to select the zoom in area. Click / to zoom the image. Click the camera selection box to select other cameras for amplification. Click "Back" to return to the live view interface.



## 5.2 View Mode

### 5.2.1 Display Mode

Set different screen modes and cameras' display sequences as needed and then save the display modes classified by surveillance areas, priorities and so on. Refer to the picture below. Double click one display mode in the display mode list to view the live images in this mode.



#### ➤ Add Display Mode

##### Method One:

- ① Click "Customize Display Modes" in the above interface
- ② Click  to add a display mode name and then set the screen mode.
- ③ Add the cameras and adjust the cameras' display sequence as required.
- ④ Click  under the display mode list.

##### Method Two:

- ① Click Start→Settings→System→Basic→Output Settings to go to the interface and then set the screen mode.
- ② Double click the camera or camera group in the list to add them to the selected window.
- ③ Click  to save the current display mode (refer to [Scheme View in Sequence](#) for detail configurations). The display mode will be saved and displayed in the display mode list in the live preview interface.

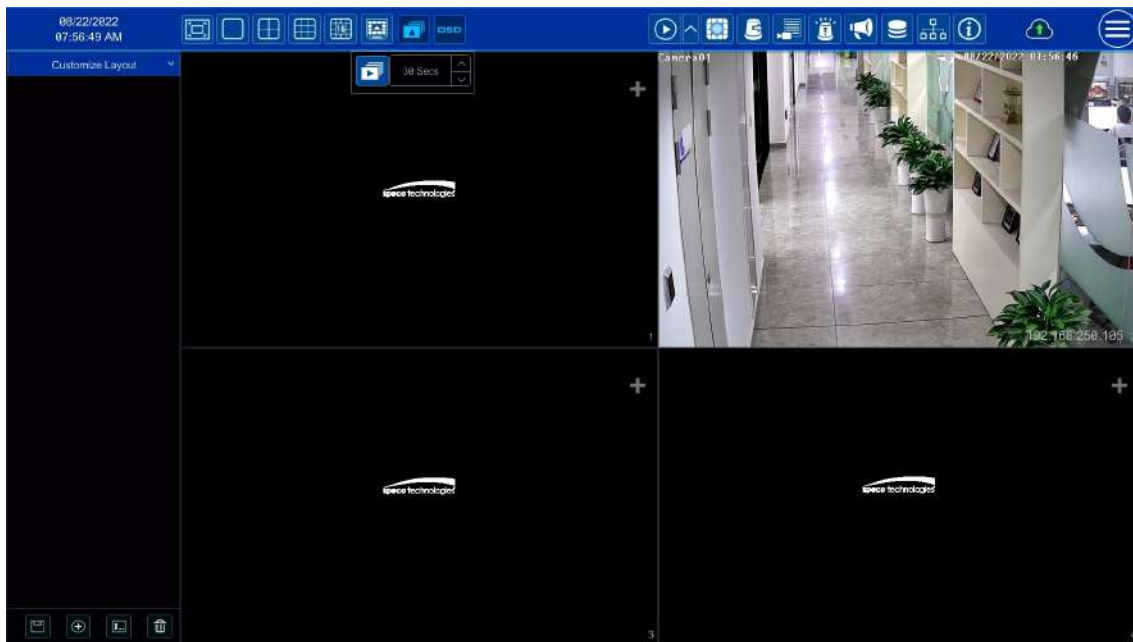
#### ➤ Edit Display Mode

Click "Customize Display Modes" tab in the live preview interface and then select one display mode in the list. Click  to edit the display mode

name; click  to delete the display mode.

### 5.2.2 Quick Sequence View

You can start quick sequence view if the scheme has not been created. If the scheme has been created, please refer to [Scheme View in Sequence](#) for details.



Go to the live view interface and then click  to pop up a little window. Set the dwell time in the window and then click  to view the live group by group according to the camera number of the current screen mode. Double click the sequence view interface to pause the view; double click again to restore the view. Click  to stop the view.

### 5.2.3 Camera Group View In Sequence

You can start camera group view in sequence if camera group has been created (see [Add Camera Group](#) for details).

- ① Go to the live view interface and then select a camera window.



- ② Double click one camera group on the right side of the interface. The cameras in the group will start camera group view one by one in the selected camera window.

You can also drag the group directly to any preview window. Right click on the group view window and then click "Close Dwell" button to stop the

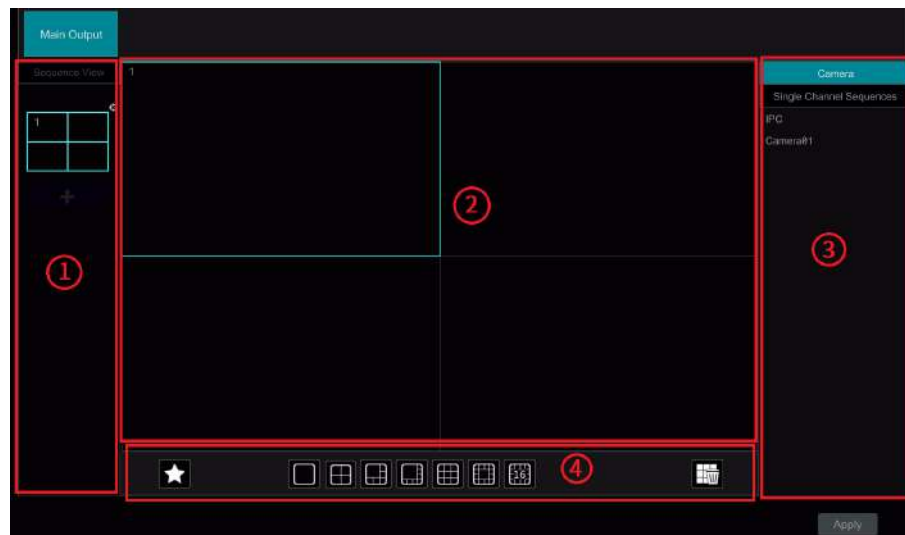
view.

You can also add camera group in the live view interface. Select “Single Channel Sequences” and then click  to add camera group. Click  to modify the group name and sequence interval. Click  to delete the group.

### 5.2.4 Scheme View In Sequence

Click Start→Settings→System→Basic→Output Settings to go to the interface as shown below.

Area ① displays all the dwell schemes; area ② shows the detailed information of the scheme; area ③ displays all the cameras and groups; area ④ is the tool bar (: clear button; : favorite button, click it to pop up a window, enter the display mode name in the window and then click “OK” to save the current display mode; other buttons are screen mode buttons).



#### ➤ Add Scheme

Click  in area ① to create a new scheme. Click  on the top right corner of the scheme to delete it.

#### ➤ Configure Scheme

- Select a scheme in area ① and then click the screen mode button on the tool bar to set the screen mode of the scheme.
- Select a camera window in area ② and then double click the camera or group in area ③. The camera or group will be added into the selected window. One camera in the same scheme cannot repeat. You can click the right-click menu “Clear” in area ② to remove a single camera or click  to remove all the cameras.
- Click “Apply” to save the settings.

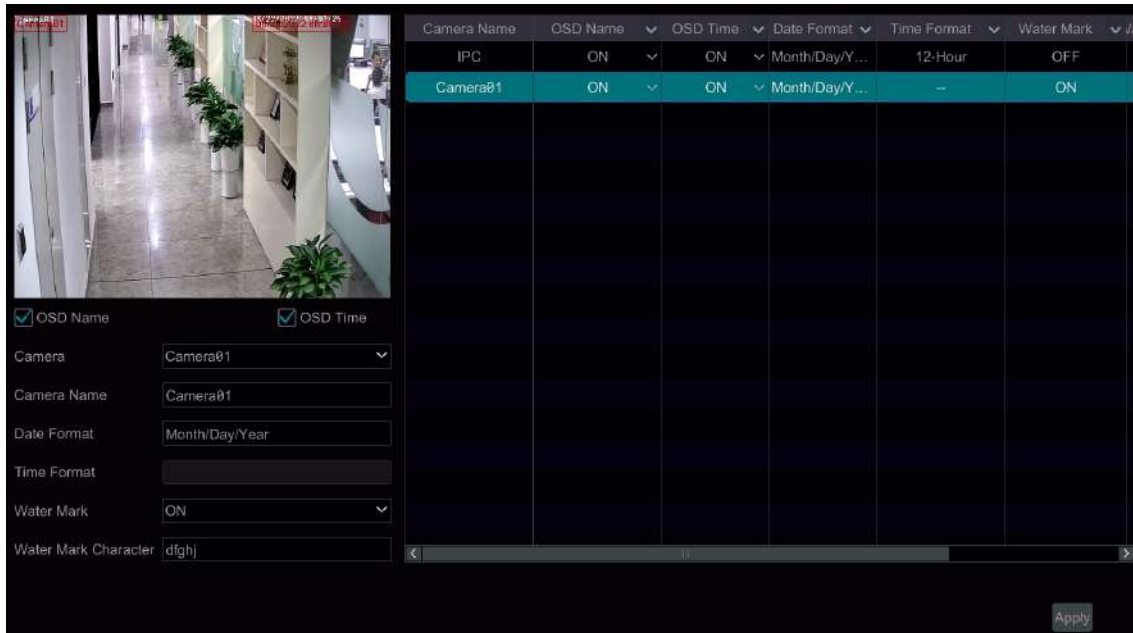
#### ➤ Start Sequence View

Go to the live view interface and then click  to open a window. Set the dwell time in the window and then click  to start scheme view in sequence. Double click the sequence view interface to pause the view; double click again to restore the view. Click  to stop the view.

## 5.3 Image Configuration

### 5.3.1 OSD Settings

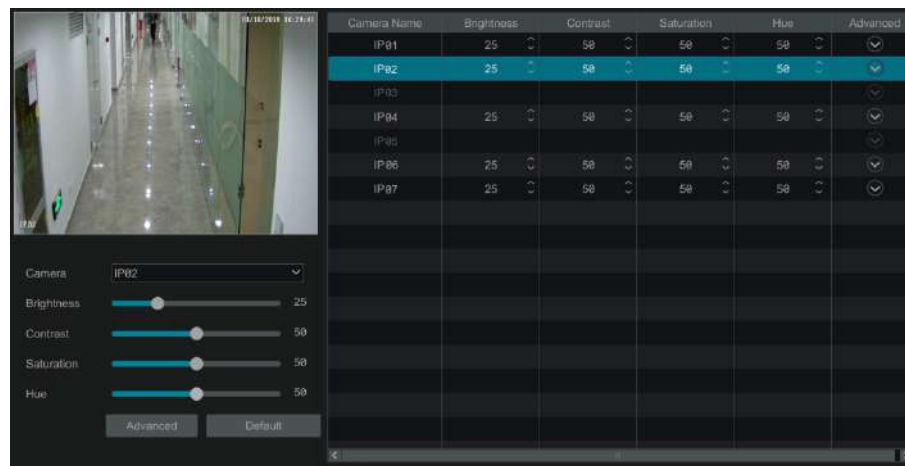
Click Start→Settings→Camera→Image→OSD Settings to go to the interface as shown below. Select the camera, enter the camera name (or double click the camera name in the camera list to change the camera name), enable or disable the name and time OSDs (if enabled, drag the red name and time OSDs directly in the image view area to change the OSDs’ display position) and select the date and time formats. Click “Apply” to save the settings.



### 5.3.2 Image Settings

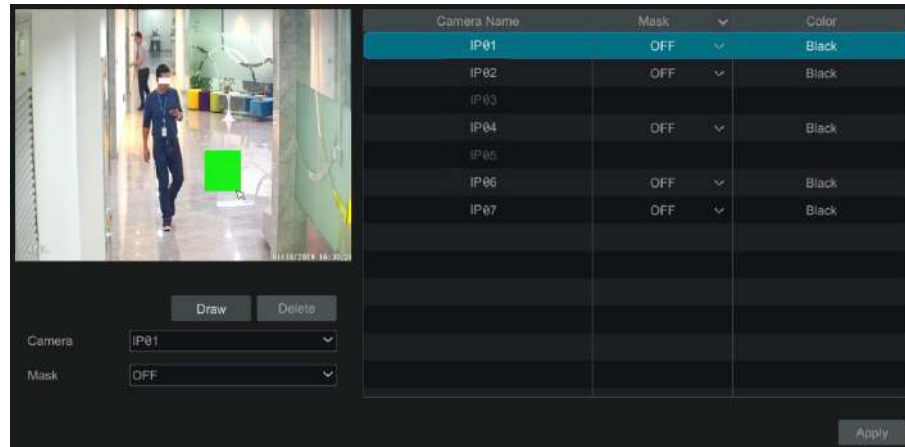
Click Start→Settings→Camera→Image→Image Settings to go to the following interface. Select the camera and then set the brightness, contrast, saturation and hue of the camera. Click “Advanced” button or  in the camera list on the right side of the interface to pop up “Image Adjust” interface and then set the relevant setting items. Please refer to [Image Adjustment](#) for detailed introductions of these items.

You can click “Default” to restore the image settings to the default factory settings.



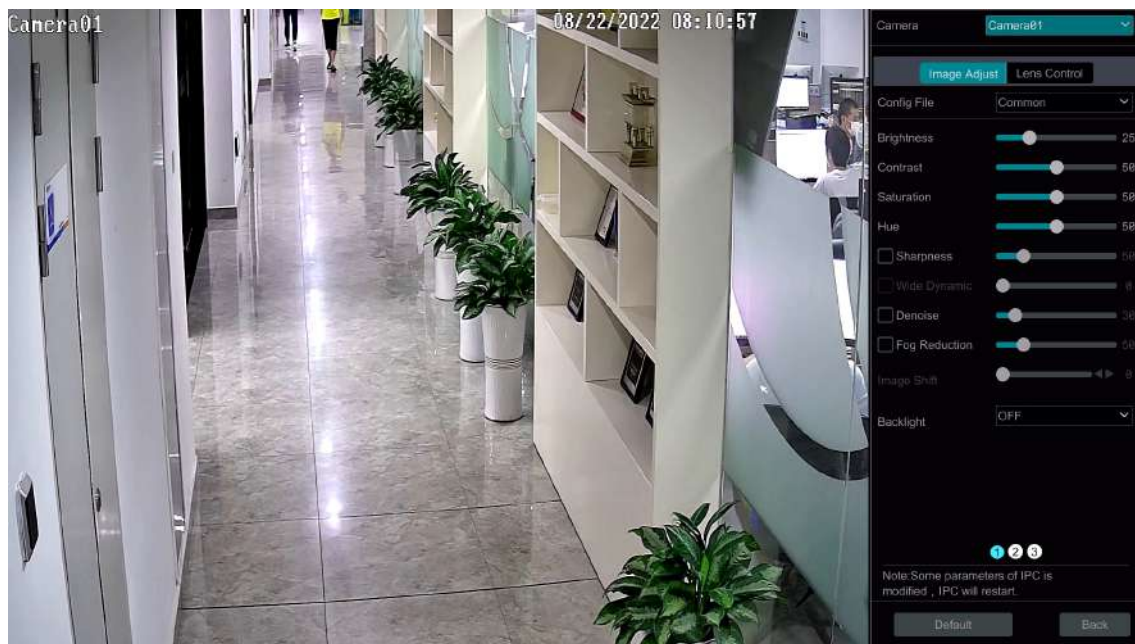
### 5.3.3 Mask Settings

Some areas of the image can be masked for privacy. Up to four mask areas can be set for each camera. Click Start→Settings→Camera→Image→Mask Settings to go to the interface as shown below. Select the camera and enable the mask. Click “Draw” button and then drag the mouse on the image area to set the mask area; click “Delete” button to delete the mask areas; click “Apply” to save the settings.



### 5.3.4 Image Adjustment

Go to the live view interface and then click  button on the tool bar under the camera window to go to the image adjustment interface.



➤ **Image Adjustment**

Select the camera and then click “Image Adjustment” to go to image adjustment tab. Refer to the above picture. Drag the slider to set the camera’s brightness, contrast, saturation and hue value. Check sharpen, wide dynamic and denoise and then drag the slider to set the value. Click “Default” button to set these parameters to default values.

Note: For some IPCs, if you have set HWDR in the NVR, these IPCs will automatically reboot after setting the following image parameters, including exposure/shutter mode, gain mode, gain, corridor pattern or smart IR. After these IPCs successfully reboot, HWDR will be disabled.

The introductions of these parameters are as follows:

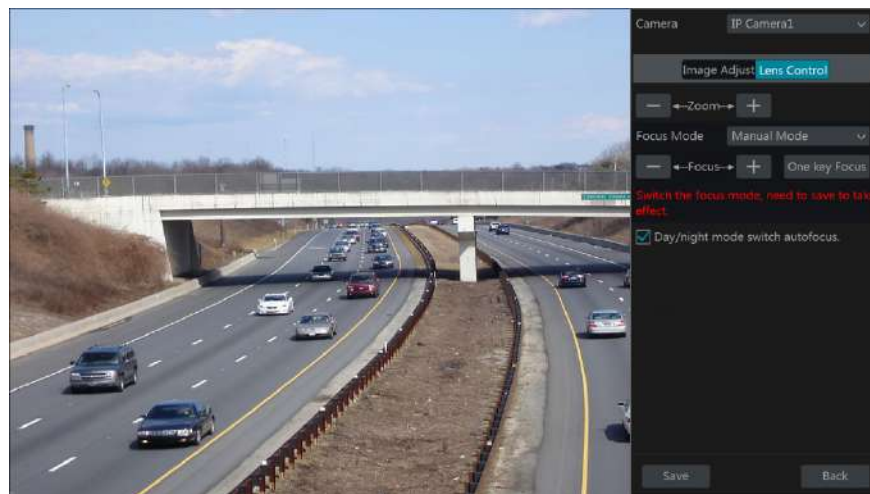
| Parameter    | Meaning                                                                                                                                                                                                                                                                                               |
|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Brightness   | It is the brightness level of the camera's image.                                                                                                                                                                                                                                                     |
| Contrast     | It is the color difference between the brightest and darkest parts.                                                                                                                                                                                                                                   |
| Saturation   | It is the degree of color purity. The color is purer, the image is brighter.                                                                                                                                                                                                                          |
| Hue          | It relates to the total color degree of the image.                                                                                                                                                                                                                                                    |
| Sharpen      | It relates to the resolution level of the image plane and the sharpness level of the image edge.                                                                                                                                                                                                      |
| Wide Dynamic | The wide dynamic range (WDR) function helps the camera provide clear images even under back light circumstances. When there are both very bright and very dark areas simultaneously in the field of view, WDR balances the brightness level of the whole image and provide clear images with details. |
| Denoise      | Decrease the noise and make the image more thorough. Increasing the value will make the noise reduction effect better but it will reduce the image resolution.                                                                                                                                        |

| Parameter             | Meaning                                                                                                                                                                                                                                                                                              |
|-----------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| White Balance         | Adjust the color temperature according to the environment automatically.                                                                                                                                                                                                                             |
| BLC                   | HLC: lowers the brightness of the entire image by suppressing the brightness of the image's bright area and reducing the size of the halo area.<br>BLC: If enabled, the auto exposure will activate according to the scene so that the object of the image in the darkest area will be seen clearly. |
| Corridor Pattern      | 0°, 90°, 180° or 270° can be selected. (Only some cameras support this pattern)                                                                                                                                                                                                                      |
| Image Mirror          | Turn the current video image horizontally.                                                                                                                                                                                                                                                           |
| Image Flip            | Turn the current video image vertically.                                                                                                                                                                                                                                                             |
| High FPS Mode         | High frame rate mode, if it is enabled, the frame rate of the camera's main stream can be set to 1080P/720P @60fps/50fps. (Only some cameras support this mode)                                                                                                                                      |
| Gain Mode             | Choose "Auto" or "Manual". If "Auto" is selected, the gain value will be automatically adjusted according to the actual situation. If "Manual" is selected, the gain value shall be set manually. The higher the value is, the brighter the image is.                                                |
| Infrared Mode         | Choose "Auto", "On" or "Off" as needed.                                                                                                                                                                                                                                                              |
| Shutter Mode          | Choose "Auto" or "Manual". If manual is chosen, the digital shutter speed can be adjusted.                                                                                                                                                                                                           |
| Day & Night Mode      | Choose "Auto", "Day", "Night" or "Timing" as needed.                                                                                                                                                                                                                                                 |
| White Light Mode      | "Auto", "Manual" or "Off" can be selected. (Only some cameras support this mode).                                                                                                                                                                                                                    |
| EIS                   | Electronic image stabilization; increase the stability of video image by using jitter compensation technology (only some IPCs support this function)                                                                                                                                                 |
| Digital Zoom          | Please select it as needed (only some PTZ cameras support this function)                                                                                                                                                                                                                             |
| Supplement Light Mode | Choose "White Light", "Infrared Light" or "Smart Supplement Light" as needed (this function is only available for dual-illumination cameras)                                                                                                                                                         |

**Note:** The above-mentioned descriptions of the image parameters are for reference only. The cameras made by different manufacturers may have different parameter settings.

#### ➤ Lens Control

Select the camera and then click "Lens Control" to go to lens control tab. Click  or  to adjust the zoom and focus parameters of the camera's lens. Click "Save" to save the settings.



The introductions of these parameters and buttons are as follows.

| Button/Parameter                                                                                                                                                                                                                                            | Meaning                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Click  /  to zoom in/out the image.              |
| Focus Mode                                                                                                                                                                                                                                                  | If manual mode is selected, focus button & "One Key Focus" & "Day/night mode switch autofocus" will be available; if auto mode is selected, the time interval setup will be available.                                 |
|    | Click  /  to increase/decrease the focal length. |

| Button/Parameter                | Meaning                                                                                                   |
|---------------------------------|-----------------------------------------------------------------------------------------------------------|
| One key Focus                   | Click to focus instantly.                                                                                 |
| Day/night mode switch autofocus | If checked, the lens will focus automatically when the camera is switching day/night mode.                |
| Time Interval                   | It is the time interval when camera lens is auto-focusing. The interval can be set in the drop-down list. |

*Note: This function is only available for motorized zoom camera, or the settings here are ineffective.*

### 5.3.5 Fisheye Settings

Some models may not support this function.

Click Start→Settings→Camera→Image→Fisheye Settings to go to the interface as shown below. Select the camera and the mode of fisheye and installation.



## 6 PTZ

### 6.1 PTZ Control Interface Introduction

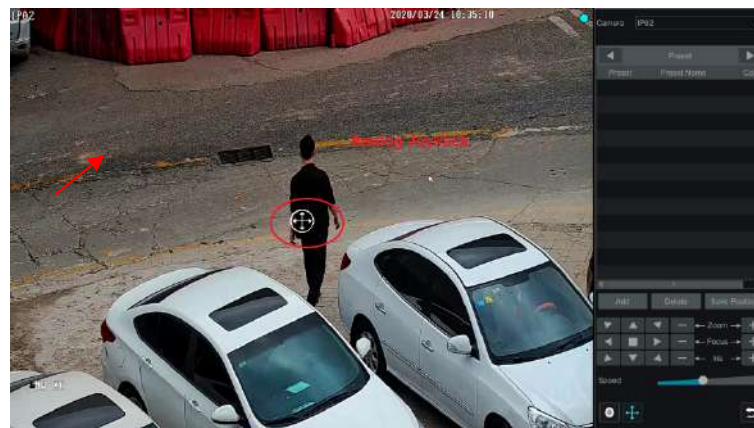
You can control the IP dome or PTZ which connects to the IP camera for PTZ control.

Click  on the tool bar at the bottom of the live preview window to go to the PTZ control interface as shown below.

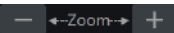
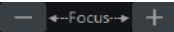
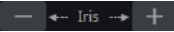
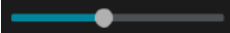


The direction, zoom, focus, iris and speed can be controlled in the small PTZ control window.

Right click the PTZ/speed dome camera window and select “PTZ Control” to go to the PTZ control panel as shown below.



Introductions of the buttons on the bottom right of the interface:

| Button                                                                              | Meaning                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | Click  /  /  /  /  /  /  /  to rotate the dome. Click  to stop rotating the dome. |
|  | Click  /  to zoom in / out the camera image.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|  | Click  /  to increase / decrease the focal length.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|  | Click  /  to increase / decrease the iris of the dome.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
|  | Drag the slider to adjust the rotating speed of the dome.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|  | Click  /  to start / stop recording.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |
|  | Click  /  to hide / show the analog joystick.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|  | Click to return to the live view interface.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |

#### ➤ Analog Joystick Control

The analog joystick on the left side of the interface provides quick PTZ control. The dome or PTZ will rotate when you drag the analog joystick. The farther you drag the analog joystick from the middle of the image, the faster the dome or PTZ rotates. The dome or PTZ will stop rotating when you

stop dragging the analog joystick.

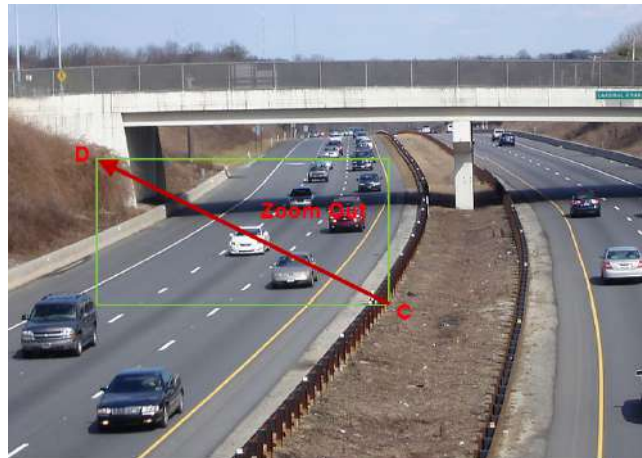
### ➤ 3D Control

Click the camera image on any area and then the image will be centered on the clicked point.

Refer to the picture as shown below. Drag the mouse from A to B to get a green rectangle and the rectangle area will be zoomed in.



Refer to the picture as shown below. Drag the mouse from C to D to get a green rectangle and the rectangle area will be zoomed out.



### ➤ Advanced 3D Control

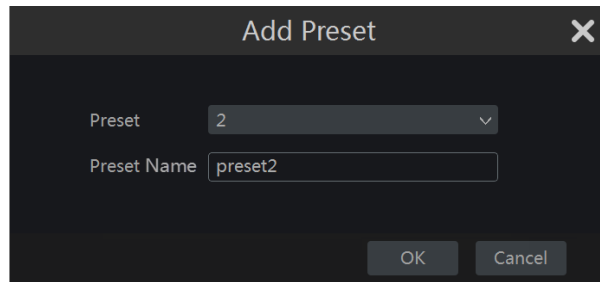
Double click the left button of the mouse on any area of the camera image and then the image size will be doubled and centered on the clicked point.

Press and hold the left button of the mouse on any area of the camera image to zoom in the image; press and hold the right button to zoom out the image.

Move the cursor of the mouse to the camera image and then slide the scroll wheel of the mouse forward to zoom in the image, slide the scroll wheel of the mouse backward to zoom out the image.

### ➤ Preset Setting

Click "Preset" to go to preset operation tab and then click "Add" button to pop up a window as shown below. Select the preset and then enter the preset name in the window; finally click "OK" button to save the settings. You can add 255 presets for each dome at most.

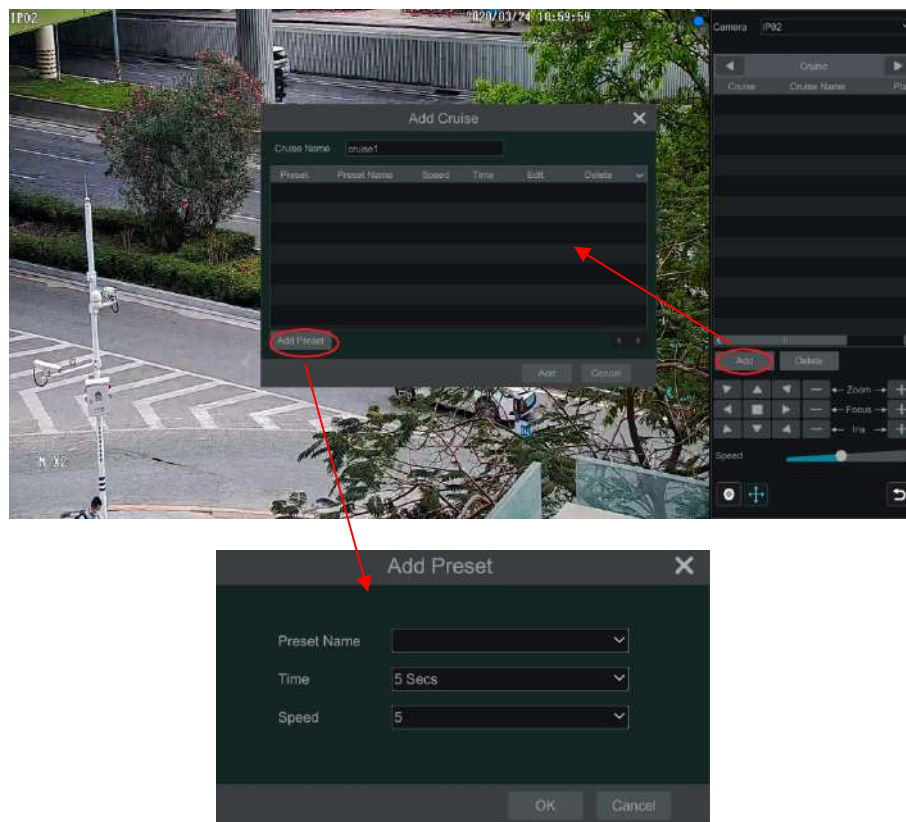


Adjust the dome's direction and then click "Save Position" to save the current preset position (you can also click another preset in the preset list and then save the preset position after adjusting the dome's direction); click  in the preset list to call the preset; click "Delete" button to delete the selected preset.

You can also go to preset setting interface for preset setting, see [Preset Setting](#) for details.

### ➤ Cruise Setting

Click "Cruise" to go to cruise operation tab and then click "Add" button to pop up a window as shown below left. You can add 8 cruises for each dome at most.



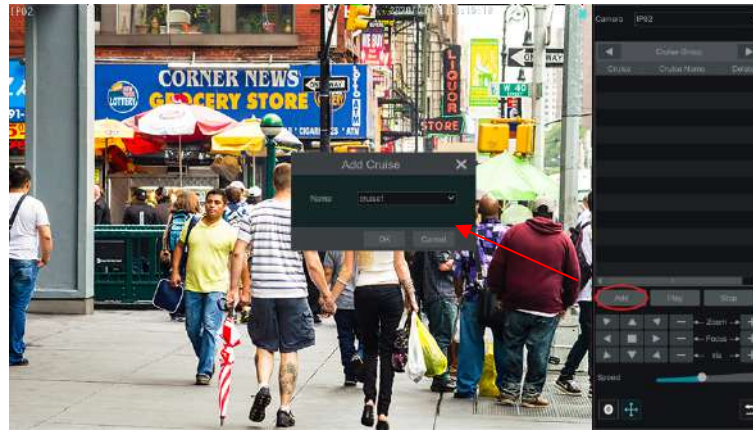
- ① Enter the cruise name in the "Add Cruise" window and then click "Add preset" to pop up the "Add Preset" window (Before adding preset to the cruise, please add preset of the dome first).
- ② In the "Add Preset" window, select the preset name, preset time and preset speed and then click "OK" button.
- ③ In the "Add Cruise" window, you can click  to reselect the preset, then change the preset time and speed. Click  to delete the preset. Click "Add" button to save the cruise.

Click  to start the cruise and click  to stop the cruise in the cruise list of the cruise operation tab; click "Delete" button to delete the selected cruise.

You can also go to cruise setting interface for cruise setting, see [Cruise Setting](#) for details.

### ➤ Cruise Group Settings

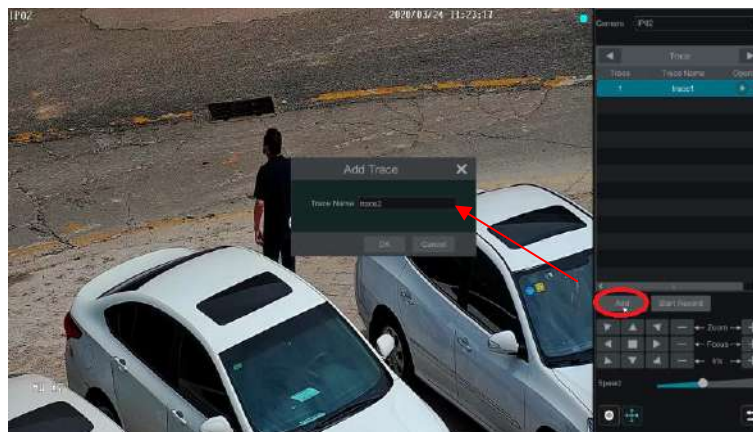
On the right panel, click  to go to the cruise group setting tab. Click "Add" to add a cruise group as shown below.



In the “Add Cruise” window, select the cruise line name. After that, click “Play” to play the cruise lines in sequence.

### ➤ Trace Settings

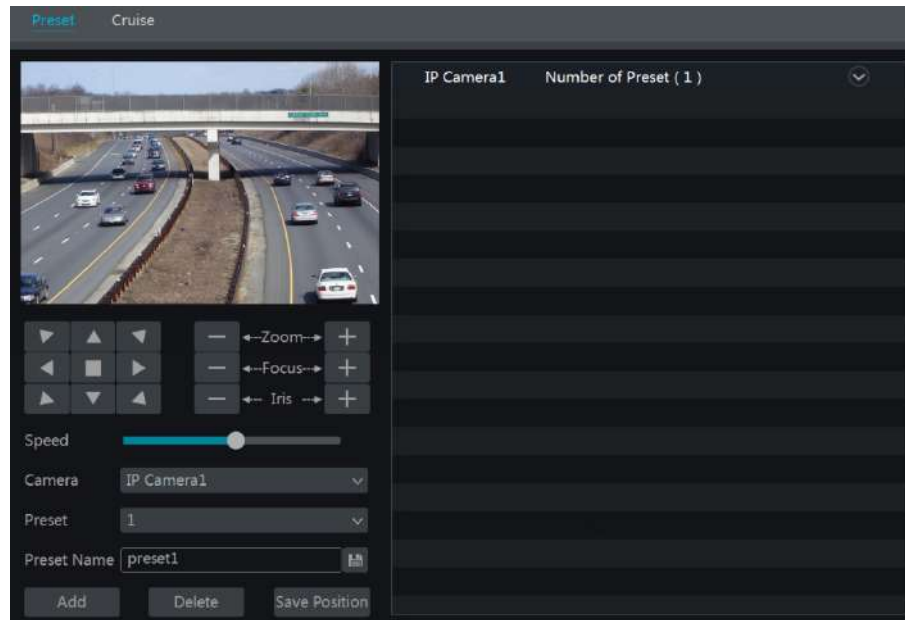
On the right panel, click  to go to the trace setting tab. Click “Add” to add the trace name. Then click “OK” to save this name. Please refer to the following picture.



After that, click “Start Record” to record the trace. Then click “Stop Record” to finish recording. Click  to play the recorded trace. Click  to delete the trace.

## 6.2 Preset Setting

Click Start→Settings→Camera→PTZ→Preset to go to the interface as shown below.



#### ➤ Add preset

Select camera and then click “Add” button to add preset; or click  in the camera list on the right side of the interface to display the preset information of the dome and then click  to add preset. The operations of the “Add Preset” window are similar to that of the PTZ control interface; please see [PTZ Control Interface Introduction](#) for details.

#### ➤ Edit preset

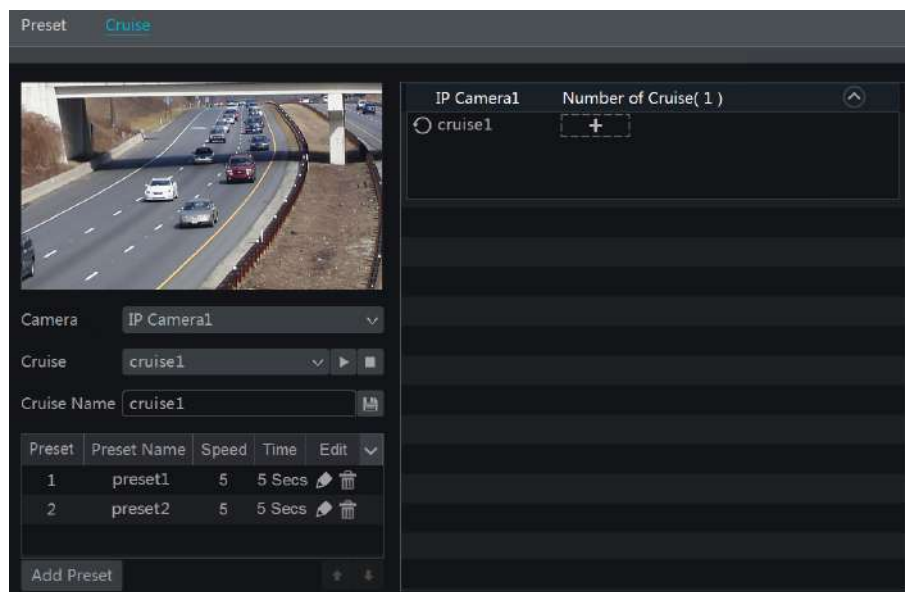
Select camera and preset. You can enter the new name of the preset and then click  to save the new preset name. Adjust the rotating speed, position, zoom, focus and iris of the preset and then click “Save Position” to save the preset.

#### ➤ Delete Preset

Select camera and preset and then click “Delete” to delete the preset.

## 6.3 Cruise Setting

Click Start→Settings→Camera→PTZ→Cruise to go to the interface as shown below.



#### ➤ Add Cruise

Click  in the camera list on the right side of the interface to display the cruise information of the dome and then click  to add cruise. The operations of the “Add Cruise” window are similar to that of the PTZ control interface; please see [PTZ Control Interface Introduction](#) for details.

### ➤ Edit Cruise

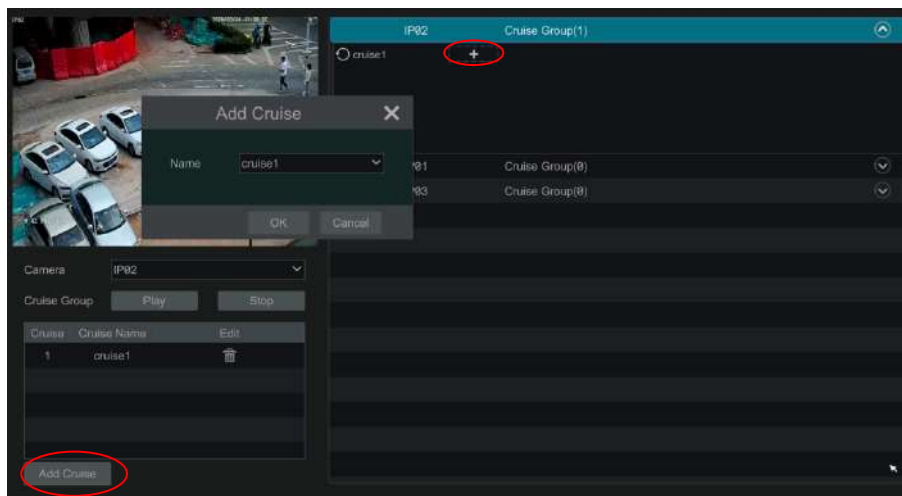
Select the camera and cruise in the “Cruise” interface. Enter the new cruise name and then click  to save the cruise name. Click “Add Preset” to add preset to the cruise. Click  to edit the preset. Click  to delete the preset from the cruise. Click one preset in the preset list and then click  to move down the preset and click  to move up the preset. Click  to start the cruise and click  to stop it.

### ➤ Delete Cruise

Click  in the camera list on the right side of the interface to display the cruise information of the dome and then click  on the top right corner of the cruise to delete the cruise.

## 6.4 Cruise Group Settings

Click Start→Settings→Camera→PTZ→Cruise Group to go to the interface as shown below.



### ➤ Add Cruise Group

Click “Add Cruise” to add the cruise, or click  to extend the cruise list and then click  to add the cruise. After that, click “Play” on the left panel as shown below to play the cruise lines in sequence.

### ➤ Delete Cruise

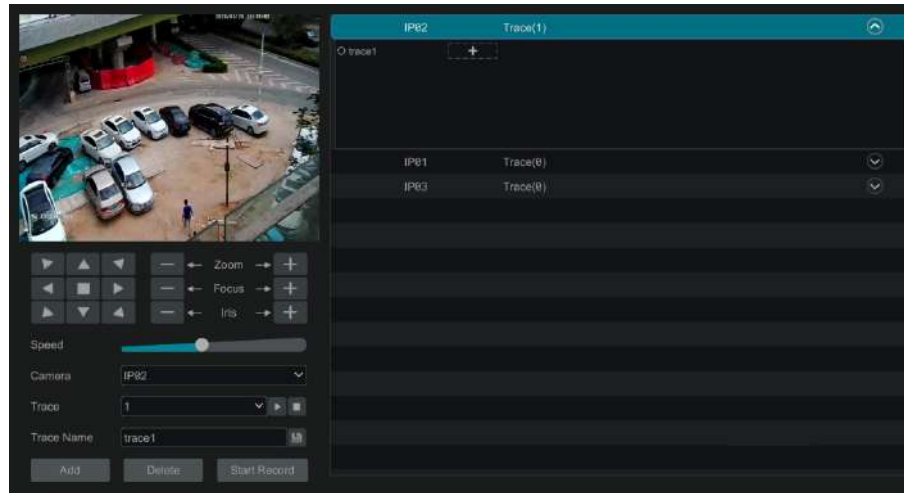
In the cruise list, click  to delete the cruise.

## 6.5 Trace Settings

Click Start→Settings→Camera→PTZ→Trace to go to the interface as shown below.

### ➤ Trace Record

Select the PTZ camera and then click “Add” or extend the IPC information by clicking  and then click  to add a trace name. After that, click “Start Record” and move the speed dome to change its position and set its trace. Then click “Stop Record” to complete the trace record.



### ➤ Play or Stop Trace

Select the trace and click  to play the trace; click  to stop the trace.

### ➤ Modify the Trace Name

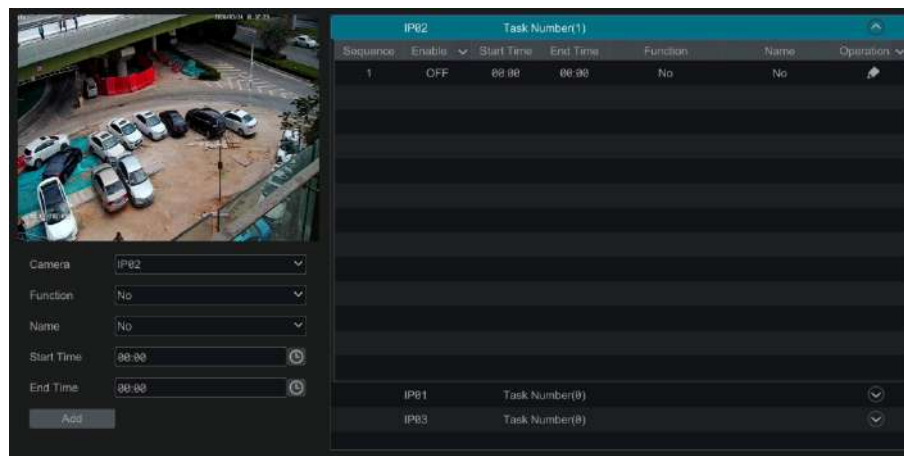
On the left panel, enter new trace name and click  to modify and save the trace name.

### ➤ Delete the Trace

Click  to delete the trace. Or put the cursor on the trace name (right panel) and then  will appear on the right corner of the trace name; click it to delete this trace.

## 6.6 Task Settings

Click Start→Settings→Camera→PTZ→Task to go to the interface as shown below.



- ① Select a PTZ camera.
- ② Select function, such as preset, cruise, trace, random scanning, etc.
- ③ Select a name, such as preset name, cruise name, etc.
- ④ Select the start and end time.
- ⑤ Click "Add" to add the task.
- ⑥ Click  to extend the tasks of the PTZ camera. Click  beside "Enable" to enable the task. After the task is enabled, the PTZ camera will start the specific task at the specified time.

## 6.7 Smart Tracking

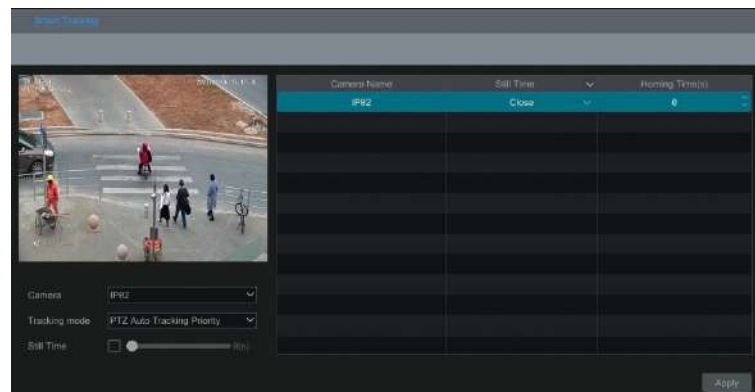
**This function is only available for AI PTZ camera. Please add the AI PTZ camera to the NVR first. Then this function will take effect.**

**Smart Tracking:** When people or vehicle cross the alarm line or intrude the predefined area, the PTZ camera can automatically track them and the

target image will be automatically zoomed in and centered on the screen until the target disappears on the screen. After that, the PTZ camera will return to the tracking start position.

To set smart tracking:

1. Click Settings→Camera→Smart Tracking to go to the smart tracking interface.



2. Select the tracking mode and set the still time as needed.

**Tracking Mode:** PTZ Auto Tracking Priority or Manual PTZ Control Priority can be optional.

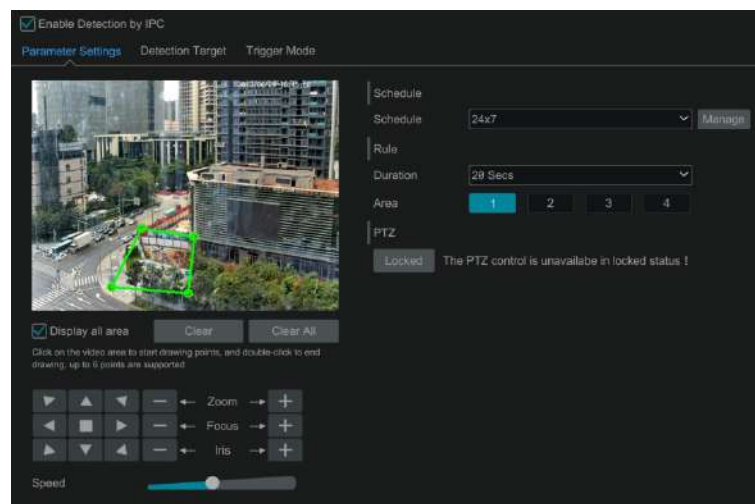
**PTZ Tracking Priority:** if this mode is selected, after enabling “Trigger track” in one of the following events, you cannot control PTZ by clicking the buttons on the PTZ control panel in the live view interface.

**Manual PTZ Control Priority:** if this mode is selected, after enabling “Trigger track” in one of the following events, you can control PTZ by clicking the buttons on the PTZ control panel in the live view interface during the process of smart tracking. After you stop controlling for 5 seconds, the PTZ camera will return to the pre-defined detection area and start tracking again when detecting a target.

**Still time:** If it is enabled and the time is set, when the target stops or hides behind an obstacle, or the target tracking is complete and there is no target appearing in the detection area during the set time, the PTZ camera will return to the tracking start position. Of course, during this time, if there are targets moving, the PTZ will continue tracking. If it is not enabled, when the target stops or there is no target appearing in the detection area for 5 seconds, the PTZ camera will return to the start tracking position.

For example: in the crossroad, if a car is waiting for the red light for 30 seconds, and the still time is set as 20 seconds, then the tracking will stop following; but if the still time is set as 40 seconds, after the red light start to change into green light, then the car re-start to move, and the PTZ will keep on tracking this car.

3. Click Settings→AI/Event→AI Event. Select the AI PTZ camera and the event as needed (Line Crossing/Intrusion). For example: region intrusion.



4. Enable the event, set the rule and then click “Locked”. This button will be changed to “Unlock”. Now the PTZ control panel in the above interface will be activated. Set the detection area by clicking the directional buttons in the above interface. After that, click “Unlock” to lock the detection area.

**Note:** The home position of the PTZ must be locked, or the smart tracking cannot take effect.

5. Click “Draw area” and then draw the intrusion region on the screen. After that, check “Trigger Track” and click “Apply” to save the settings.
6. Set the detection target.

7. Click “Apply” to save settings.

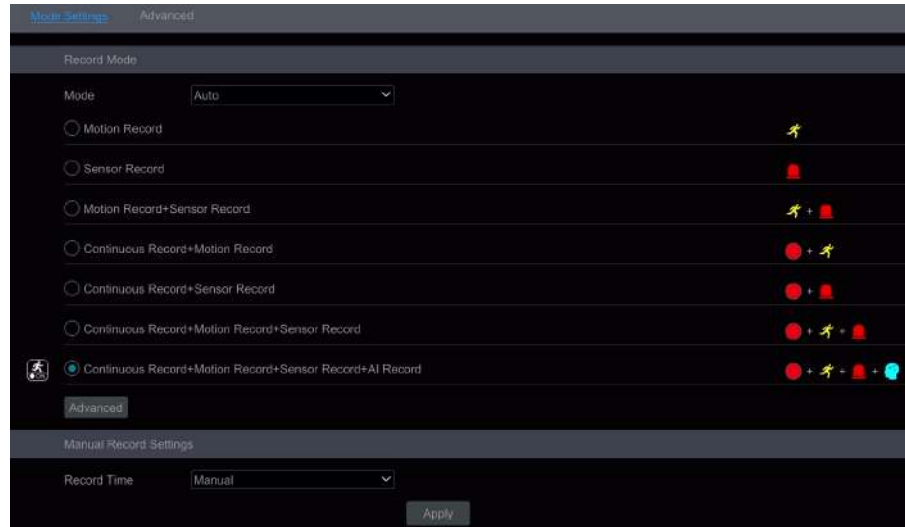
Additionally, you also need to check “Trigger Track” in the PTZ camera.

## 7 Record & Disk Management

### 7.1 Record Configuration

#### 7.1.1 Mode Configuration

Please format the HDDs before recording (refer to [Disk Management](#) for details). Click Start→Settings→Record→Mode Settings to go to the mode settings interface. You can set the record time under the “Manual Record Settings” and then click “Apply” to save the settings. There are two record modes: auto mode and scheduled mode.



#### ➤ Auto Mode

**Motion Record:** Motion alarm record will be enabled when motion alarm happens.

**Sensor Record:** Sensor alarm record will be enabled when sensor alarm happens.

**Motion Record+Sensor Record:** Motion/sensor alarm record will be enabled when motion/sensor alarm happens.

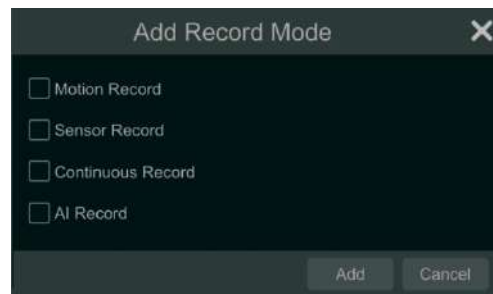
**Continuous Record+Motion Record:** Normal record is enabled all the time; motion alarm record will be started when motion alarm happens.

**Continuous Record+Sensor Record:** Normal record is enabled all the time; sensor alarm record will be started when sensor alarm happens.

**Continuous Record+Motion Record+Sensor Record:** Normal record is enabled all the time; motion/sensor alarm record will be enabled when motion/sensor alarm happens.

**Continuous Record+Motion Record+Sensor Record+ AI Record:** Normal record is enabled all the time; motion/sensor/analytics alarm record will be enabled when motion/sensor/intelligence analytics alarm happens.

You can add more auto modes on intelligence record. Click “Advanced” button to pop up a window as shown below. Check the modes in the window and then click “Add” button to show the modes in the record mode list (in the window, the checked modes can be showed in the record mode list while the unchecked modes cannot; you shall check “AI Record”).



Select one auto mode to pop up the corresponding window. Set the encode, GOP, resolution, FPS, bitrate type, quality, max bitrate and audio of each camera and then click “OK” to save the settings. Please adjust the parameters according to the actual condition.

| Motion Record+Sensor Record |             |        |            |     |              |         |             |                                 |       |     |
|-----------------------------|-------------|--------|------------|-----|--------------|---------|-------------|---------------------------------|-------|-----|
| Camera Name                 | Stream Type | Encode | Resolution | FPS | Bitrate Type | Quality | Max Bitrate | Bitrate Limit Recommended Range | Audio | GOP |
| IPC                         | Main Stream | H.265  | 2592x1520  | 30  | VBR          | Higher  | 3072Kbps    | 5377~8961Kbps                   | ON    | 60  |
| Camera01                    | Main Stream | H.265  | 1920x1080  | 30  | VBR          | Higher  | 2048Kbps    | 2830~4716Kbps                   | ON    | 60  |

Remain Bandwidth: 89 / 96 Mb

OK Cancel

**Video Encode:** the available options will be H.265 and H.264 if the connected IP camera supports H.265, or the option will be H.264 only.

**Resolution:** the higher the resolution is, the clearer the image is.

**FPS:** the higher the frame rate is, the more fluency the video is. However, more storage room will be taken up.

**Bitrate Type:** CBR and VBR are optional. CBR means that no matter how much change is seen in the video scene, the compression bitrate will be kept constant. VBR means that the compression bitrate will be adjusted according scene changes. For example, for scenes that do not have much movement, the bitrate will be kept at a lower value. This will help to optimize the network bandwidth.

**Quality:** When VBR is selected, you need to choose image quality. The higher the image quality you choose, the more bitrate will be required.

**Max Bitrate:** 32Kbps ~10240Kbps are optional.

**GOP:** group of pictures.

### ➤ Scheduled Mode

If the scheduled mode is selected, you need to set the record schedules of each camera. See [Schedule Settings](#) for details.

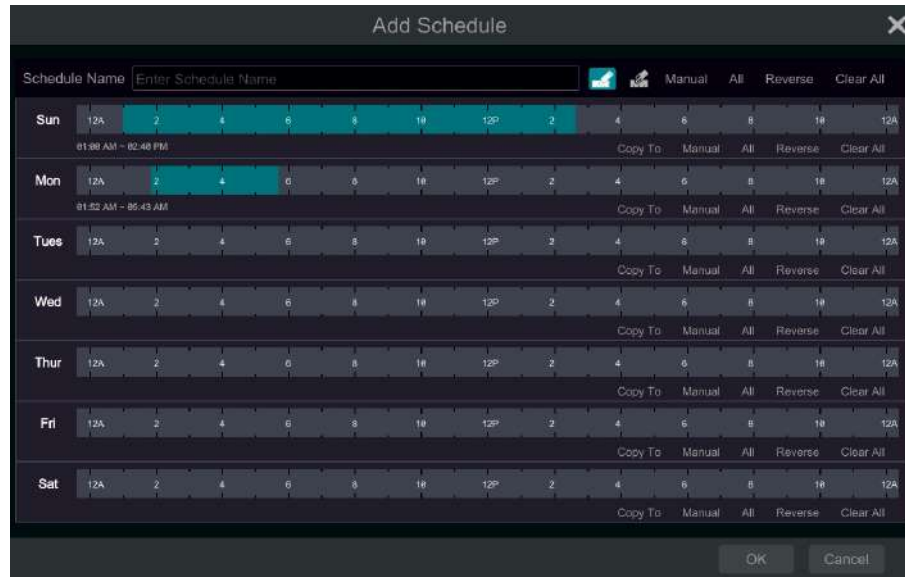
## 7.1.2 Schedule Settings

### ➤ Add Schedule

Click Start→Settings→Record→Mode Setting to go to the mode setting interface. Then select “Scheduled” mode and click “Schedule Management” to set the schedule as shown below. “24 x 7”, “24 x 5” and “24 x 2” are the default schedules; you cannot edit or delete “24 x 7” while “24 x 5” and “24 x 2” can be edited and deleted. Click the schedule name to display the detailed schedule information on the left side of the interface. The seven rows stand for the seven days in a week and each row stands for 24 hours in a day. Blue stands for the selected time and gray stands for unselected time.



Click “Add” to add a new schedule. Refer to the picture below.

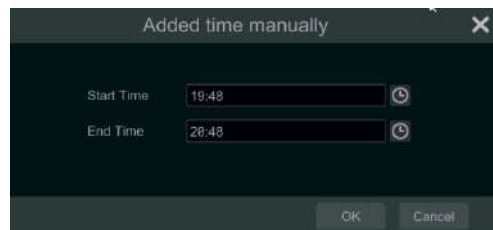


Set the schedule name and schedule time and then click “Add” to save the schedule. You can set day schedule or week schedule. : add button; : delete button.

#### ➤ Set Day Schedule

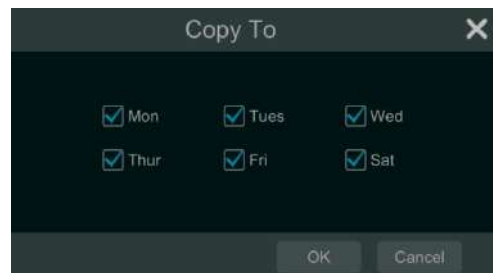
Click  and then drag the cursor on the time scale to set record time; click  and then drag the cursor on the time scale to delete the selected area.

You can manually set the record start time and end time. Click  or  and then click “Manual” on each day to pop up a window as shown below. Set the start and end time in the window and then click “OK” to save the settings.



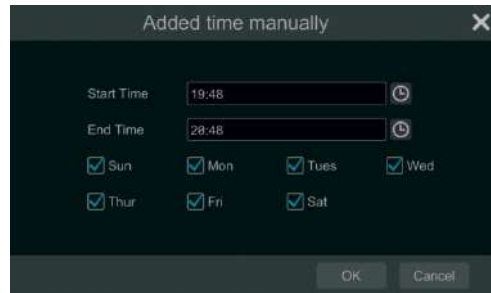
Click “All” to set all day recording; click “Reverse” to swap the selected and unselected time in a day; click “Clear All” to clear all the selected area in a day.

Click “Copy To” to copy the schedule of the day to other days. Refer to the picture below. Check the days in the window and then click “OK” to save the settings.



#### ➤ Set Week Schedule

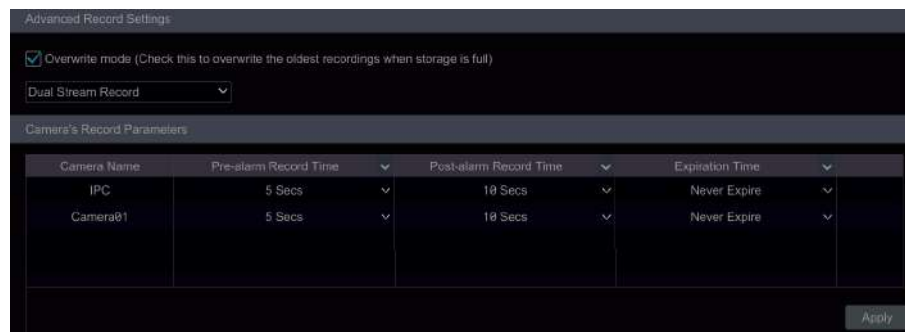
Click  or  and then click “Manual” beside  to set the week schedule. Refer to the picture below. Set the start and end time, check the days in the window and then click “OK” to save the settings.



Click “All” to set all week recording; click “Reverse” to swap the selected and unselected time in a week; click “Clear All” to clear all the selected area in a week.

### 7.1.3 Advanced Configuration

Click Start→Settings→Record→Advanced to go to the following interface. Enable or disable overwrite mode (overwrite mode: the earliest record data will be replaced by the latest when the disks are full). Choose the record stream. Set the pre-alarm record time, post-alarm record time and expiration time of each camera and then click “Apply” to save the settings.



**Pre-alarm Record Time:** set the time to record before the actual recording begins.

**Post-alarm Record Time:** set the time to record after the actual recording is finished.

**Expiration Time:** set the expiration time for recorded video. If the set date is overdue, the recorded data will be deleted automatically.

## 7.2 Encode Parameters Setting

Click Start→Settings→Record→Encode Parameters to go to the interface as shown below. Set the encode, resolution, FPS, GOP, bitrate type, quality, max bitrate and audio of main stream for each camera in “Event Recording Settings” and “Schedule Recording Settings” interfaces. Click “Apply” to save the settings. You can set the record stream of each camera one by one or batch set them for all cameras.



Click the “Record Substream” tab to set the record substream. Select “Auto” and then the system will automatically set the record substream. Select “Manual” to set the encode, resolution, frame rate and max birate of the record substream manually.



## 7.3 Record Mode

### 7.3.1 Manual Recording

**Method One:** Click  on the tool bar at the top of the live view interface to enable recording of the camera.

**Method Two:** Go to the live view interface and then click the right-click menu “Manually Record On” in the camera window or click  on the tool bar under the camera window to start recording.

*Note: Click Start→Settings→Record→Mode Settings and then set the manual record time in the interface. Click “Apply” to save the settings.*

### 7.3.2 Timing Recording

**Timing Recording:** the system will record automatically according to the schedule.  
Set the timing record schedule of each camera. See [Schedule Settings](#) for details.

### 7.3.3 Motion Based Recording

**Motion Based Recording:** the system will start motion based recording when the motion object appears in the setup schedule. The setup steps are as follows:

- ① Set the motion based recording schedule of each camera. See [Schedule Settings](#) for details.
- ② Enable the motion and set the motion area of each camera. See [Motion Alarm](#) for details.

The camera will start motion based recording once you finish the above settings.

### 7.3.4 Sensor Based Recording

- ① Set the sensor based recording schedule of each camera. See [Schedule Settings](#) for details.
- ② Set the NO/NC type of the sensor, enable the sensor alarm and then check and configure the “Record”. See [Sensor Alarm](#) for details.

### 7.3.5 AI Event Recording

- ① Set the analytics recording schedule of each IP camera. See [Schedule Settings](#) for details.
- ② Enable the intelligence alarm detection (object detection, exception, tripwire or intrusion) and draw alert surface or warning area of each IP camera. See [AI Event Management](#) for details.

The camera will start analytics recording once you finish the above settings. This function is only available for some IPCs.

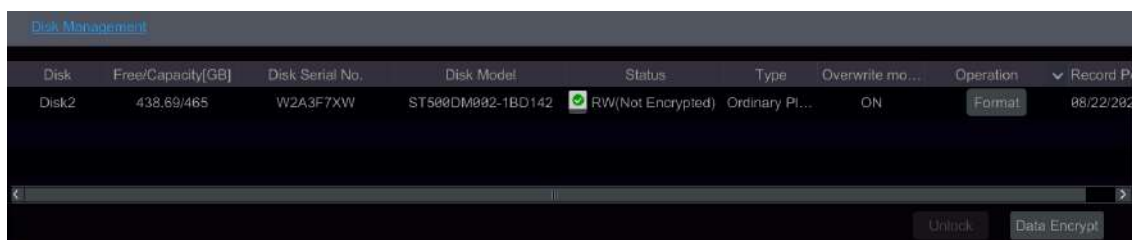
## 7.4 Disk

### 7.4.1 Disk Management

➤ Disk Management

Click Start→Settings→Disk→Disk Management to go to disk management interface. You can view the NVR’s disk number and disk status and so on in the interface. Click “Format” button to format the HDD.

For the model with 8HDDs or more, in order to avoid video frame loss, it is recommended to use 7200RPM HDDs or above and add cameras to different disk groups or create one or more RAIDs (if applicable) to record.



Data Encryption:

- ① Click “Data Encrypt”.
- ② Enter the username and password used to log in the NVR. This username and password shall have the permission of disk management.
- ③ Check the disk you want to encrypt and then enter the password.

After you encrypt the data of a disk, this disk cannot be read by other NVRs unless it is unlocked.

Data Decryption:

- ① Click "Change Encrypt".
- ② Enter the username and password used to log in the NVR. This user shall have the permission of disk management.
- ③ Check the disk you want to decrypt and then empty the password.
- ④ Click "Close Encrypt".

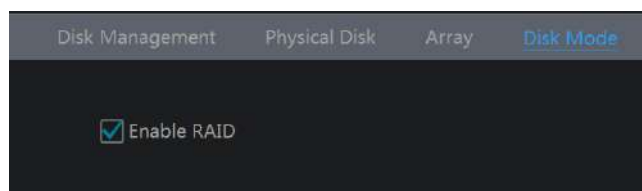
Unlock the disk: when one encrypted disk is transferred from another NVR to this NVR, it will be in locked status. Then you can select this locked disk and click "Unlock". After you enter the password of its data encryption, its status will be "Read Only". Now you can read the data of this disk but it cannot be written anything.

Some models may not support RAID function. The settings of RAID are as followings. Please skip the settings of physical disk, array and disk mode if the NVR doesn't support this function.

#### ➤ RAID

- ① Enable RAID

(Go to Start→Settings→Disk→Disk Mode)

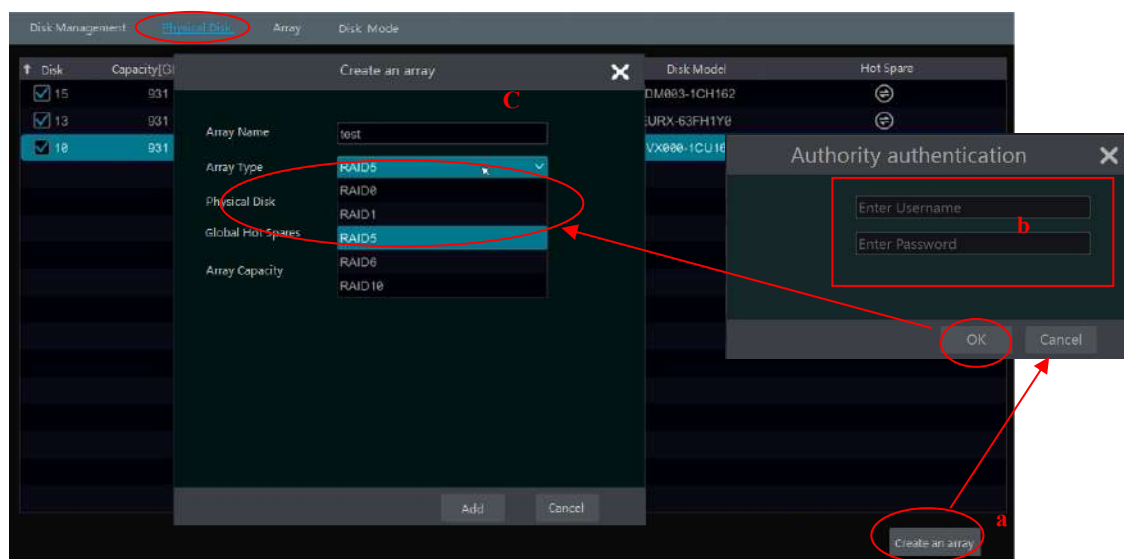


- ② Create an array. (Go to Start→Settings→Disk→Physical Disk)

a. Click "Physical Disk" tab and then click "Create an array".

b. Enter the user name and password which has the authority of Disk Management. If you don't have one, you can use the user name and password that you login system (the default username: admin; the default password:123456).

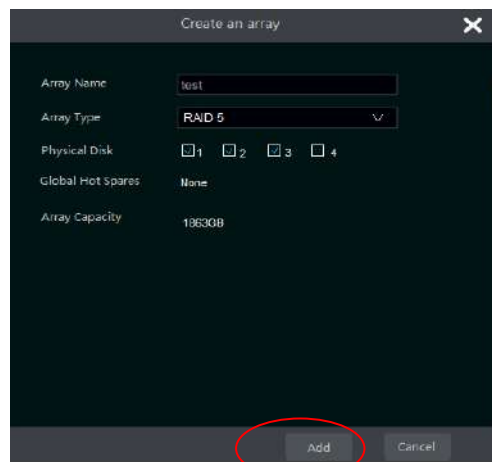
c. Enter array name and select array type (like RAID5).



d. Select physical disk.

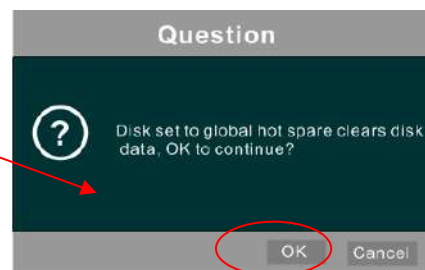
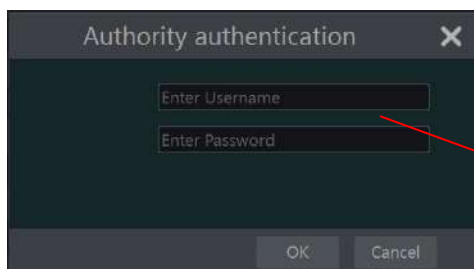
If you have 16 disks, please check 15 disks. The remaining one should be set to a hot spare.

If higher data security is needed, you can decrease physic disks and increase hot spare disks. Please set them as needed.



e. Select a hot spare. In the physical disk interface, select the disk that is not in the array and click  as shown in the following pictures.

| Disk | Capacity[GB] | Array | Type           | Status | Disk Model | Hot Spare                                                                           |
|------|--------------|-------|----------------|--------|------------|-------------------------------------------------------------------------------------|
| 1    | 931          | test  | Array disk     | Normal | XXXXXX     |  |
| 2    | 931          | test  | Array disk     | Normal | XXXXXX     |  |
| 3    | 931          | test  | Array disk     | Normal | XXXXXX     |  |
| 4    | 931          |       | Ordinary plate | Normal | XXXXXX     |  |



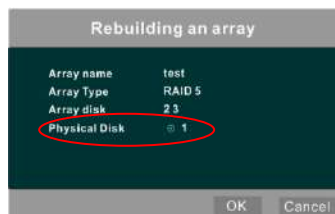
#### ● RAID Rebuilding

If one of your disks is broken, the disk indicator on the front panel will turn red. Of course, a warning tip will pop up if the relevant HDD exception alarm is set. You need to rebuild the RAID after you replace the broken disk with a new one.

Disk ManagementPhysical DiskArrayDisk Mode

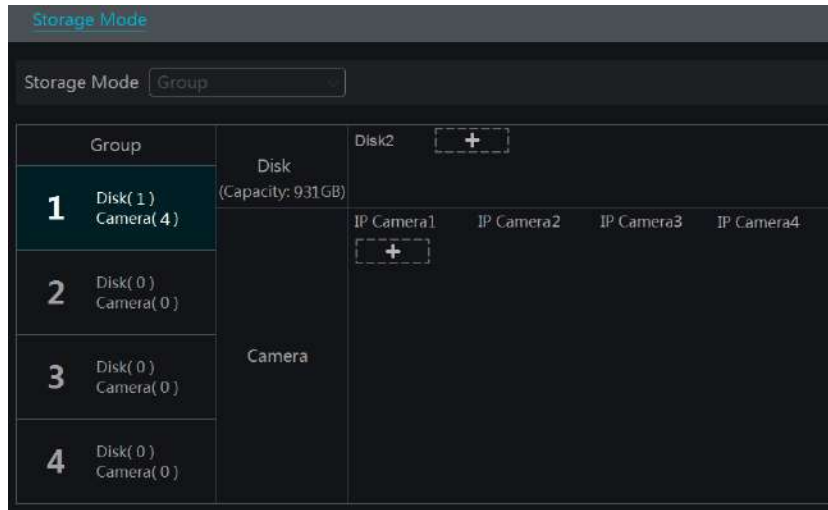
| No. | Name | Capacity[GB] | Physical Disk | Hot Spare Position | Status   | Type   | Rebuild                                                                               |
|-----|------|--------------|---------------|--------------------|----------|--------|---------------------------------------------------------------------------------------|
| 1   | test | 1862         | 2 3           | 4                  | Degraded | RAID 5 |  |

Click the above circled icon and then select the physical disk to rebuild.



## 7.4.2 Storage Mode Configuration

Click Start→Settings→Disk→Storage Mode to go to the interface as shown below.



By using disk group, you can correspond the camera to disk (the record data of the camera in the group will be stored into the disks in the same group). The NVR with e-SATA interface supports e-SATA recording.

The added disks and cameras will be added into group one automatically. The disks and cameras in the groups can be deleted except group one (select a disk group and then click  on the top right corner of the added disk or camera to delete it from the group). The deleted disks and cameras will be moved into group one automatically.

Each group can add the disks and cameras from other groups. Each disk and camera can only be added into one group. Select a disk group and then click  in the disk or camera row to pop up a window. Check the disks or cameras in the window and then click "Add".

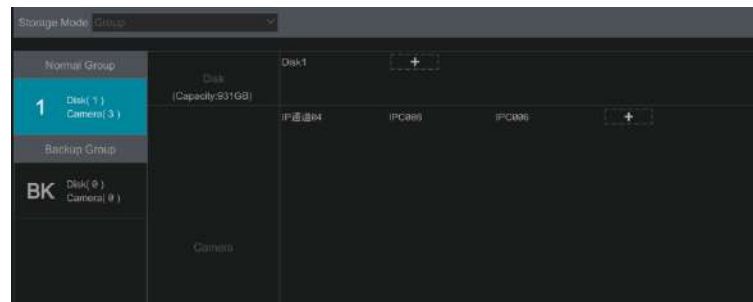
For the model with 2 or 4 HDD slots, BK group can be added.

Click  to add the backup HDD. After account verification, select an HDD and then this HDD will be removed from the normal group to the backup group. Simultaneously, it will be formatted. Please back up all data of this HDD in advance when you want to remove it to the backup group.

You can add cameras to this HDD. The added cameras can exist and be recorded both in one HDD of the normal group and the backup group.

Note: Each HDD only can exist in one group.

For the model with 2 or 4 HDD slots, BK group can be added as shown below.



Click  to add the backup HDD. After account verification, select a HDD and then this HDD will be removed from the normal group to the backup group. Simultaneously, it will be formatted. Please back up all data of this HDD in advance when you want to remove it to the backup group.

You can add cameras to this HDD. The added cameras can exist and be recorded both in one HDD of the normal group and the backup group.

Note: Each HDD only can exist in one group.

### 7.4.3 View Disk and S.M.A.R.T. Information

Click Start→Settings→Disk→View Disk Information to view the HDD information; click "S.M.A.R.T. Information" to view the working status of the HDD (refer to the picture below); click "Health Status Check" to check the western digital purple disks' health status.

The screenshot shows the 'Disk' management page in a software interface. The left sidebar has 'Disk Management' selected, with sub-options 'Disk Management', 'Storage Mode', and 'Disk'. The 'Disk' option is highlighted, and a sub-menu shows 'View Disk Information' and 'S.M.A.R.T. Information'. The main area displays 'SMART Information' for 'Disk2'. It shows fields for Disk Serial No (XXX), Disk Model (XXX), Temperature (187), and Power-on Time (day) (31). Below this is a table for 'Disk S.M.A.R.T. Status' with columns: ID, Attribution, Value, Worst Value, Threshold, Raw Value, and Status. The table lists various SMART attributes and their current values and status.

| ID   | Attribution                  | Value | Worst Value | Threshold | Raw Value | Status |
|------|------------------------------|-------|-------------|-----------|-----------|--------|
| 0x01 | Read Error Rate              | 100   | 100         | 62        | 0         | Normal |
| 0x02 | Throughput Performance       | 100   | 100         | 40        | 0         | Normal |
| 0x03 | Spin-Up Time                 | 234   | 234         | 33        | 1         | Normal |
| 0x04 | Start/Stop Count             | 100   | 100         | 0         | 96        | Normal |
| 0x05 | Reallocated Sector Count     | 100   | 100         | 5         | 0         | Normal |
| 0x07 | Seek Error Rate              | 100   | 100         | 67        | 0         | Normal |
| 0x0B | Seek Time Performance        | 100   | 100         | 40        | 0         | Normal |
| 0x09 | Power-On Hours               | 99    | 99          | 0         | 724       | Normal |
| 0x0a | Spin Retry Count             | 100   | 100         | 60        | 0         | Normal |
| 0x0c | Power Cycle Count            | 100   | 100         | 0         | 93        | Normal |
| 0x0f | G-sense Error Rate           | 100   | 100         | 0         | 0         | Normal |
| 0xc0 | Power-off Retract Count      | 100   | 100         | 0         | 55        | Normal |
| 0xc1 | Load Cycle Count             | 100   | 100         | 0         | 8815      | Normal |
| 0xc2 | Temperature                  | 187   | 187         | 0         | 1638432   | Normal |
| 0xc4 | Reallocation Event Count     | 100   | 100         | 0         | 0         | Normal |
| 0xc5 | Current Pending Sector Count | 100   | 100         | 0         | 0         | Normal |
| 0xc6 | Uncorrectable Sector Count   | 100   | 100         | 0         | 0         | Normal |
| 0xc7 | UltraDMA CRC Error Count     | 200   | 200         | 0         | 0         | Normal |
| 0xdf | Load/Unload Retry Count      | 100   | 100         | 0         | 0         | Normal |

In addition, you can view the plugging-in or pulling-out details of the HDD from the logs to check whether someone moves your HDD or not. Click Start→Settings→System→View Log.

The screenshot shows the 'View Log' interface. At the top, there are tabs: 'View Log', 'Factory Default', 'Upgrade', 'Backup and Restore', and 'Auto Maintenance'. Below these are filters for 'Main Type' (All, Alarm, Operation, Settings, Exception) and search criteria for 'Start Time' (2021/01/04 00:00:00) and 'End Time' (2021/01/06 23:59:59). There are 'Search' and 'Export' buttons. The main area is a table with columns: No., Main Type, Log Time, Content, Details, and Play. The table lists four log entries. The third entry is highlighted, showing an exception where 'HDD is pulled out' from 'Disk1(Z3T6S6BE)'.

| No. | Main Type | Log Time            | Content               | Details                  | Play |
|-----|-----------|---------------------|-----------------------|--------------------------|------|
| 1   | Operation | 2021/01/06 18:13:56 | LocalMaintenance      | Log Search               | —    |
| 2   | Operation | 2021/01/06 18:13:45 | LocalInsert a new HDD | Disk2(Z3T6S6BE)          | —    |
| 3   | Exception | 2021/01/06 18:13:44 | HDD is pulled out     | Disk1(Z3T6S6BE)          | —    |
| 4   | Exception | 2021/01/06 18:13:43 | Disk IO Error         | Disk1(Z3T6S6BE) IO Error | —    |

## 8 Playback & Backup

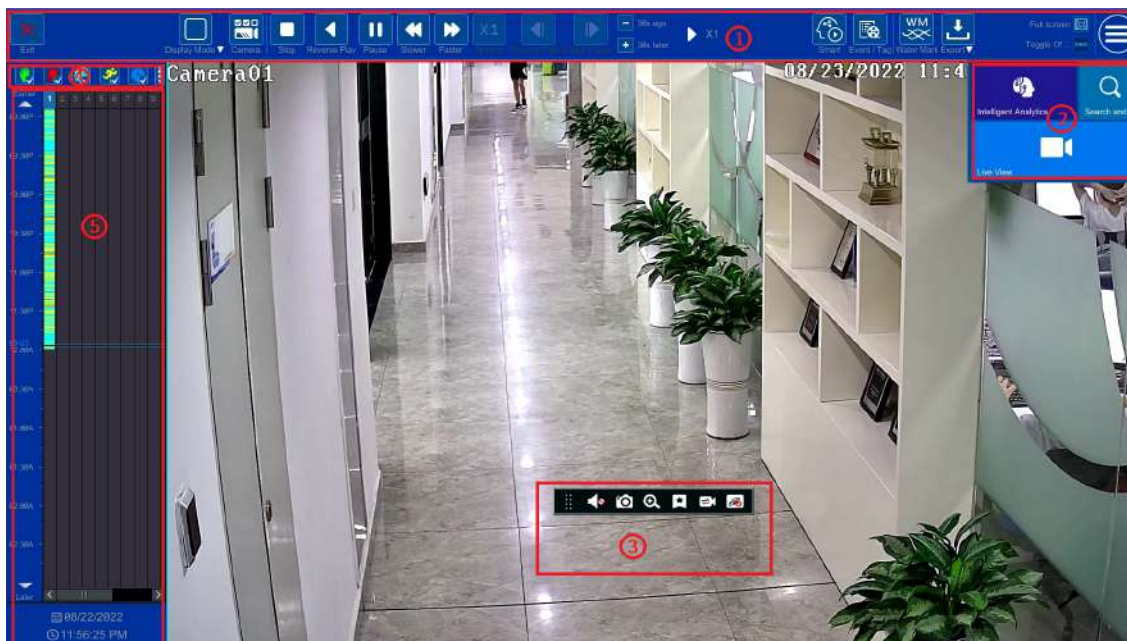
### 8.1 Instant Playback

Click  on the tool bar at the bottom of the preview camera window to play back the record (click  on the tool bar at the top of the live view interface to set the default playback time). Refer to the picture below. Drag the playback progress bar to change the playback time. You can also click the right-click menu “Instant Playback” in the camera window and then set the instant playback time to play back the record.



### 8.2 Playback Interface Introduction

Click  on the tool bar at the top of the live view interface or click Start→Playback to go to the playback interface as shown below (click  on the tool bar at the top of the live view interface to set the default playback time).



The panel on the left will show you're the channel number and their recorded data coded by color. The bar that runs across them represents the playback time being viewed. You can move this bar around. To export, highlight a section of the desired recording, click export and follow the prompts. You can export single or multiple channels at the same time.

The added cameras will playback their records in the playback interface automatically. You can also add the playback camera manually. Click  in the playback window to pop up the “Add Camera” window. Check the cameras in the window and then click “Add” to add playback camera. The system supports a maximum of 16 synchronous playback cameras.

The buttons on the tool bar (area ①) at the top of the playback interface are introduced in the table below.

| Button | Meaning                                                                                                                                                                                          |
|--------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | Start button. Click to pop up area ②.                                                                                                                                                            |
|        | Full screen button. Click to show full screen; click it again to exit the full screen.                                                                                                           |
|        | Screen mode button.                                                                                                                                                                              |
|        | OSD ON button. Click to enable OSD; click it again to disable OSD.                                                                                                                               |
|        | Quick channel selection button                                                                                                                                                                   |
|        | Stop button.                                                                                                                                                                                     |
|        | Rewind button. Click to play video backward.                                                                                                                                                     |
|        | Play button. Click to play video forward.                                                                                                                                                        |
|        | Pause button.                                                                                                                                                                                    |
|        | Deceleration button. Click to decrease the playing speed.                                                                                                                                        |
|        | Acceleration button. Click to increase the playing speed.                                                                                                                                        |
|        | Previous frame button. It works only when the forward playing is paused in single screen mode.                                                                                                   |
|        | Next frame button. It works only when the forward playing is paused in single screen mode.                                                                                                       |
|        | Click  to step backward 30s and click  to step forward 30s.                                                                                                                                      |
|        | Click to enter the smart playback interface                                                                                                                                                      |
|        | Event list/tag button. Click to view the event record of manual/schedule/sensor/ motion and the tag information.                                                                                 |
|        | Watermark button. Click to enable watermark; click it again to disable watermark.                                                                                                                |
|        | Backup button. Drag the mouse on the time scale to select the time periods and cameras, and then click the button to back up the record.  Backup status button. Click to view the backup status. |
|        | Back button. Click to return.                                                                                                                                                                    |

Introduction of area ②:

| Button | Meaning                                                                                                                  |
|--------|--------------------------------------------------------------------------------------------------------------------------|
|        | Click to go to record search and export interface; see <a href="#">Record Search, Playback &amp; Backup</a> for details. |
|        | Click to Go to the live view interface; see <a href="#">Live View Introduction</a> for details.                          |
|        | Click to go to the intelligent analytics interface.                                                                      |

Click on the playback window to show the tool bar as shown in area ③; right click on the window to show the menu list. The tool bar and menu list are introduced in the table below.

| Button | Menu List    | Meaning                                                                                                                                                                                                                                                                                                                           |
|--------|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | --           | Move tool. Click to move the tool bar anywhere.                                                                                                                                                                                                                                                                                   |
|        | Enable Audio | Click to enable audio. You can listen to the camera audio by enabling audio.                                                                                                                                                                                                                                                      |
|        | Snapshot     | Click to snap.                                                                                                                                                                                                                                                                                                                    |
|        | Zoom In      | Click to go to the zoom in interface. The zoom in interface is similar to that of the camera window in the live view interface.<br>Click  to pause the record playing; click  to play the record. When the record is paused in forward playing mode, you can click  to view the previous frame and click  to view the next frame. |
|        | Add Tag      | Click to add tag. You can play back the record by searching the added tag. Click it and then enter the tag name in the popup window. Click "Add" to add tag.                                                                                                                                                                      |

|                                                                                   |                      |                                                                                                                               |
|-----------------------------------------------------------------------------------|----------------------|-------------------------------------------------------------------------------------------------------------------------------|
|  | <b>Switch Camera</b> | Click to switch the playback camera. Click it and then check the camera in the popup window. Click "OK" to change the camera. |
|  | <b>Close Camera</b>  | Click to close the playback camera.                                                                                           |

Introduction of area ④:

Click  to set the date; click  to set the time and then the playback camera will play the record from the time you set. You can check the record type as required for record playback; first you should click  on the tool bar at the top of the interface to clear all the playback camera, then check the record type (: manual record; : sensor based record; : motion based record; : schedule record; : AI record; if you want view the detailed smart playback icons, click  to switch). Finally, click  in the playback window to add camera for playback (the record time scale will show the record data of the checked record type only after the above operations).

Introduction of the record time scale (area ⑤):

Click  to set the date; click  to set the time and then the playback camera will play the record from the time you set.

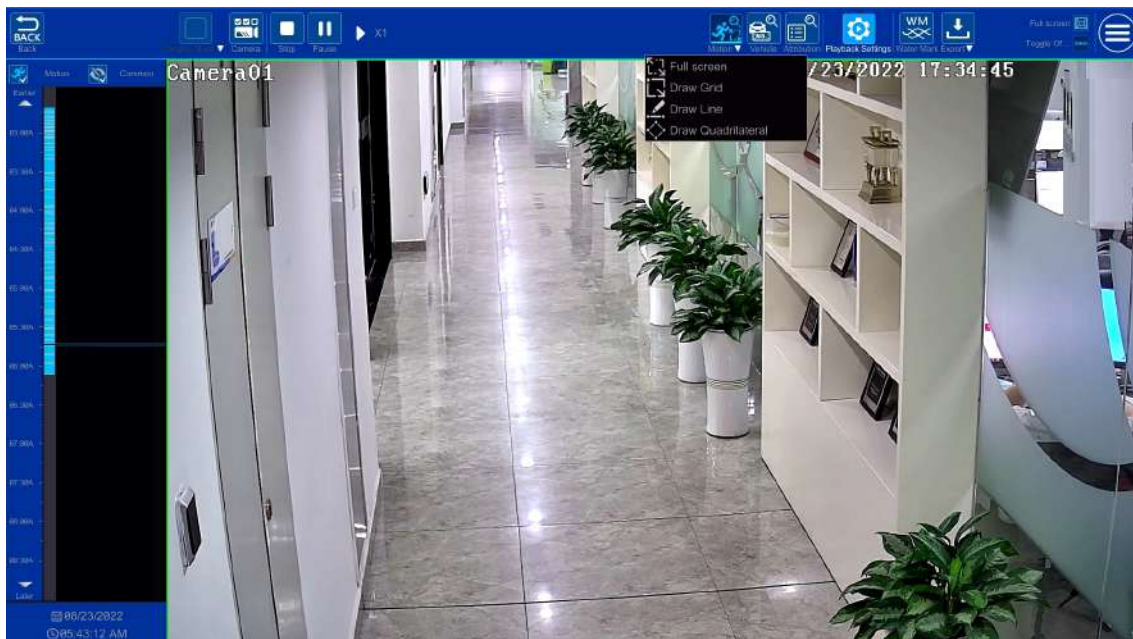
A tool bar will appear after moving the mouse to the record time scale. Click  /  to zoom the timeline; click  to recover the timeline to 24 hours' ratio. Drag the timeline or slide the scroll wheel of the mouse on the time scale to show the hidden time on the top or bottom of the timeline. You can also click  to show the hidden time on the top of the timeline or click  to show the hidden time on the bottom of the timeline. Drag the slider at the bottom of the time scale to show the hidden playback cameras.

The record time scale shows different record types with different colors. The green block stands for manual record, red block stands for sensor based record, yellow block stands for motion based record, blue block stands for schedule record and cyan block stands for intelligence record. Click the record block to set the time and then the playback camera will play the record from the time you set.

Drag the color block on the time scale to select the backup area and then right click the area or click  to pop up an export information window. Click  button in the window to pop up the export window. Select the device, export path and format and then click "Export" button to start the backup.

### 8.3 Smart Playback

In the playback interface, click  to go to the smart playback interface.



The descriptions of buttons in the smart playback interface

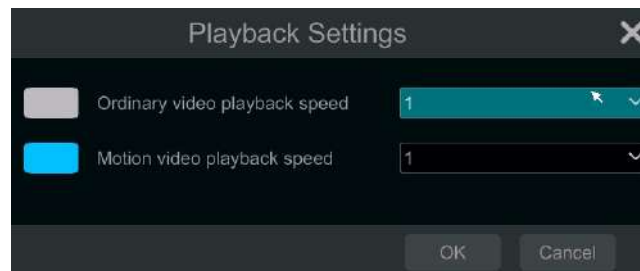
| 按钮                                                                                  | Description                                                                       |
|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------|
|  | Full screen motion button.                                                        |
|  | Draw grid. You can search the record of motion detection in the pre-defined area. |
|  | Draw line. You can search the record of crossing the line after drawing the       |

| 按钮                                                                                | Description                                                                           |
|-----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
|                                                                                   | line.                                                                                 |
|  | Draw quadrilateral. You can search the record in this quadrilateral after drawing it. |
|  | Search by license plate number                                                        |
|  | Search by face (only N8NRE/N16NRE/N32NRE supports)                                    |
|  | Playback settings button                                                              |
|  | Return button. Click to return to the previous interface.                             |

### 8.3.1 Smart Playback Settings

Click  to set “Motion/Face/Vehicle video playback speed”, “Ordinary video playback speed”.

You can disable “Common” to view motion/face vehicle video playback in the right corner of the smart playback interface.



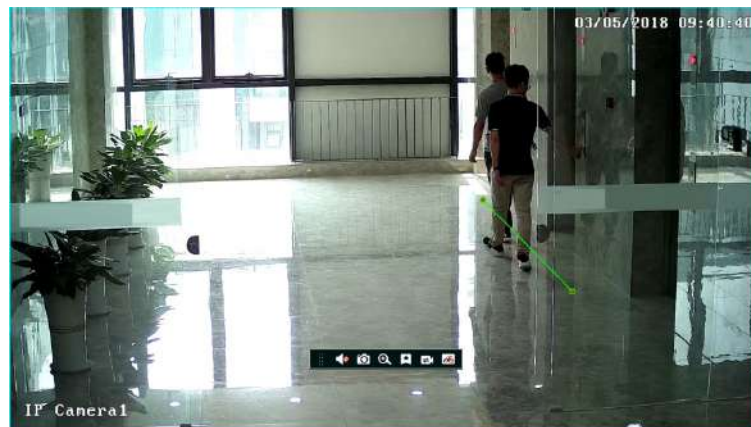
### 8.3.2 Smart Playback Based on Motion Detection

- **Smart Playback by Drawing Grid**

Click  and draw a rectangle in the desired area. Then the system will automatically search the record files of this area. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.

- **Smart Playback by Drawing Line**

Click  and draw a line in the desired area. Then the system will automatically search the record files about crossing this line. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.



- **Smart Playback by Drawing Quadrilateral**

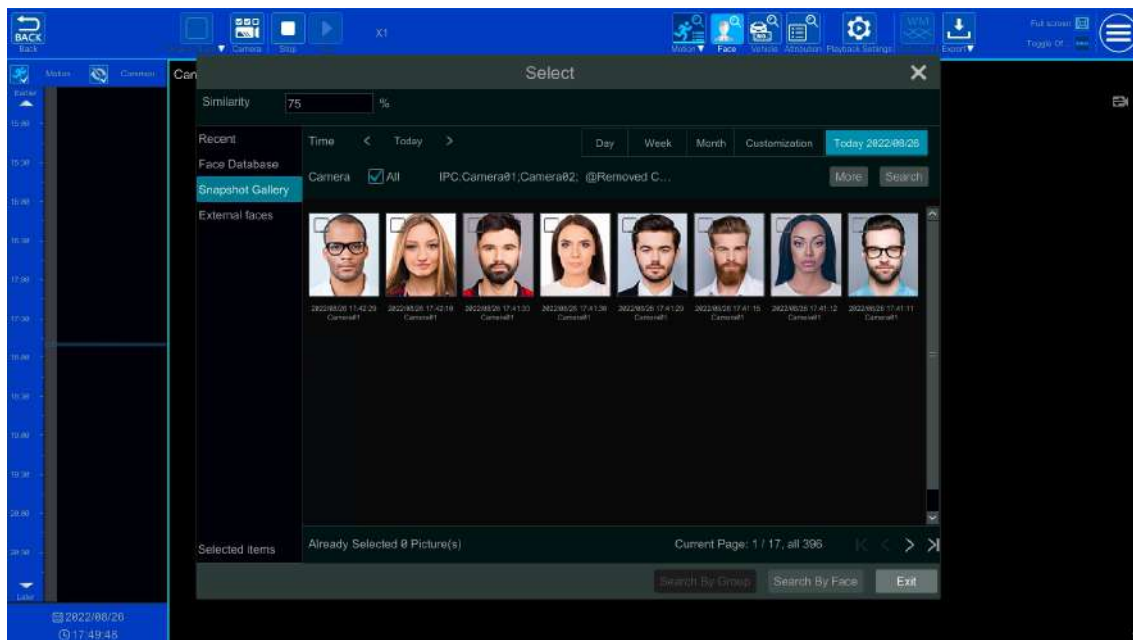
Click  and draw a quadrangle in the desired area. Then the system will automatically search the record files of this area. The cyan blocks indicate that there are intelligent recording files. Move the cursor to such block and click to play the record.



### 8.3.3 Smart Playback by Face Search

Before starting this function, the face recognition function shall be enabled. Please see Face Recognition for details. If your device doesn't support such function, please skip the following instructions.

- ① In the smart playback interface, click  to pop up the following window.



- ① Set similarity. The higher the sensitivity value is, the lower the searching accuracy is, and vice versa.
- ② Select targets. You can select targets from recent, face database, snapshot gallery or external faces.
- ③ Select search mode. There are two search modes: search by group and search by face.

Search by group: Choose "Face Database" and then click "More" to choose one or more groups.

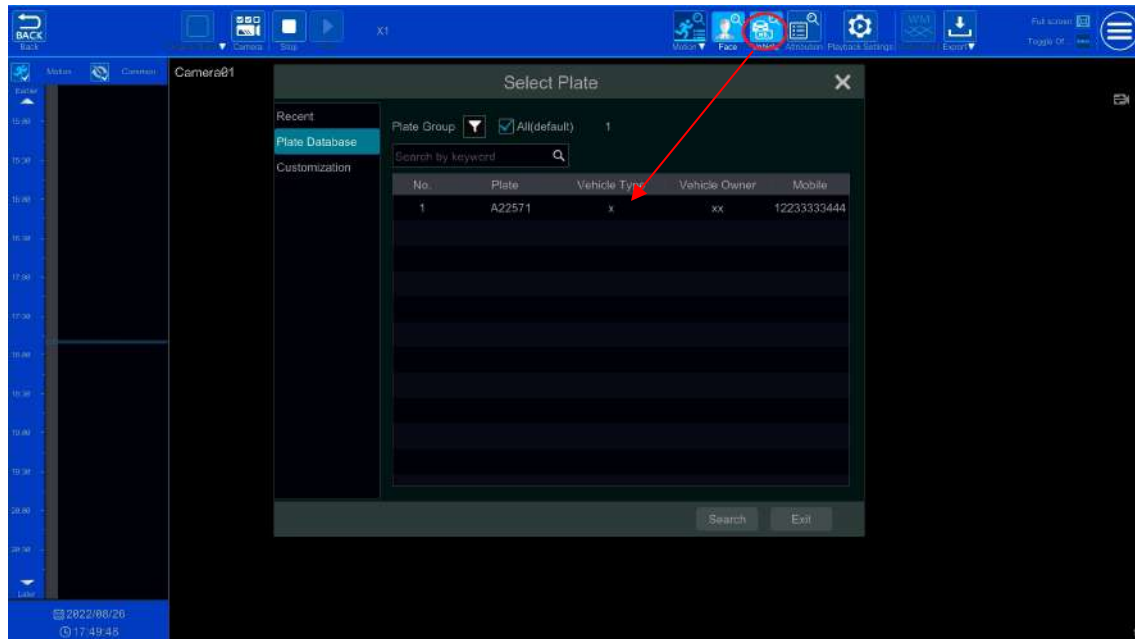
Move the cursor to the time block where the record exists and click to play those records.

You can only check "Face" to view the face records.

### 8.3.4 Smart Search by License Plate

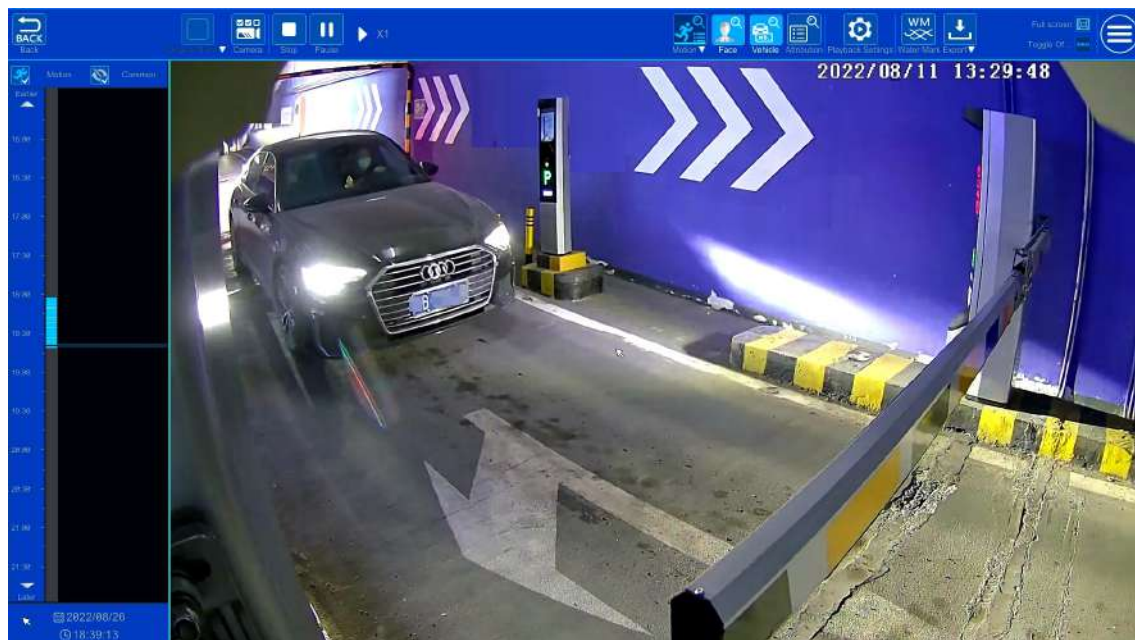
Before starting smart search by plates, please add ANPR cameras first and enable the LPR function. Please refer to License Plate Recognition for details.

Click  button to go to the following interface.



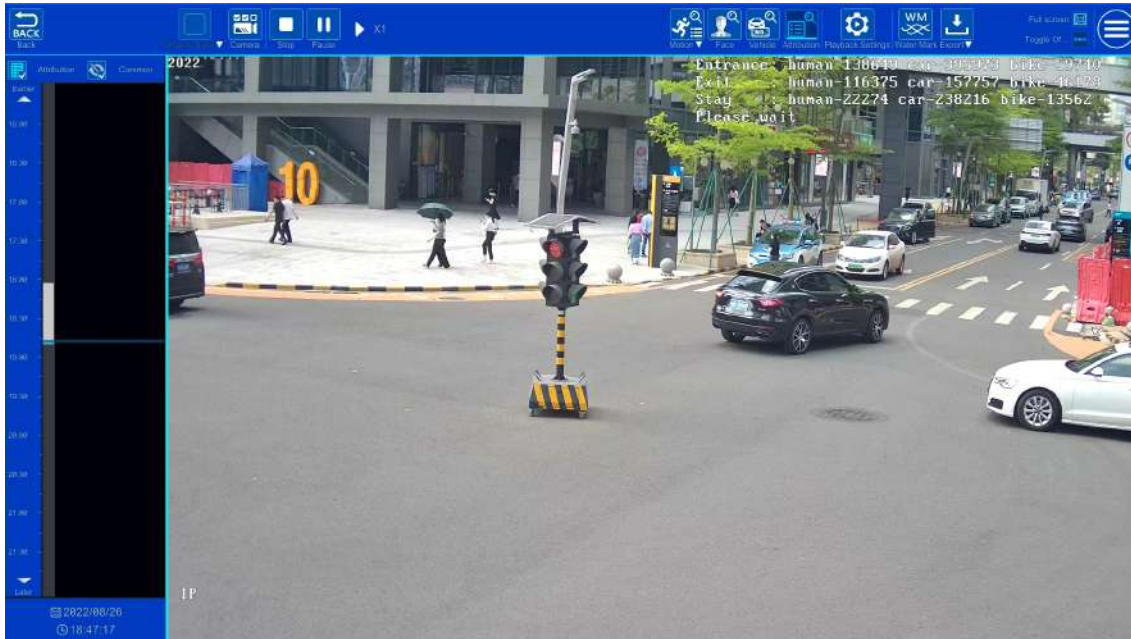
Select the plate from “Recent”, “Plate Database” or “Customization” and then click “Search” to search recorded files and play. Here we take an example of search plate from “Plate Database”.

Click  to choose a group. Then plates will be listed in the table automatically. Click “Search” to play.



### 8.3.5 Smart Search by Object Attributes

Before searching objects by attributes, please enable video metadata function of cameras. Click  to select the attributes. Select the attributes of human/motor vehicle/non-motor vehicle as needed to search the results.

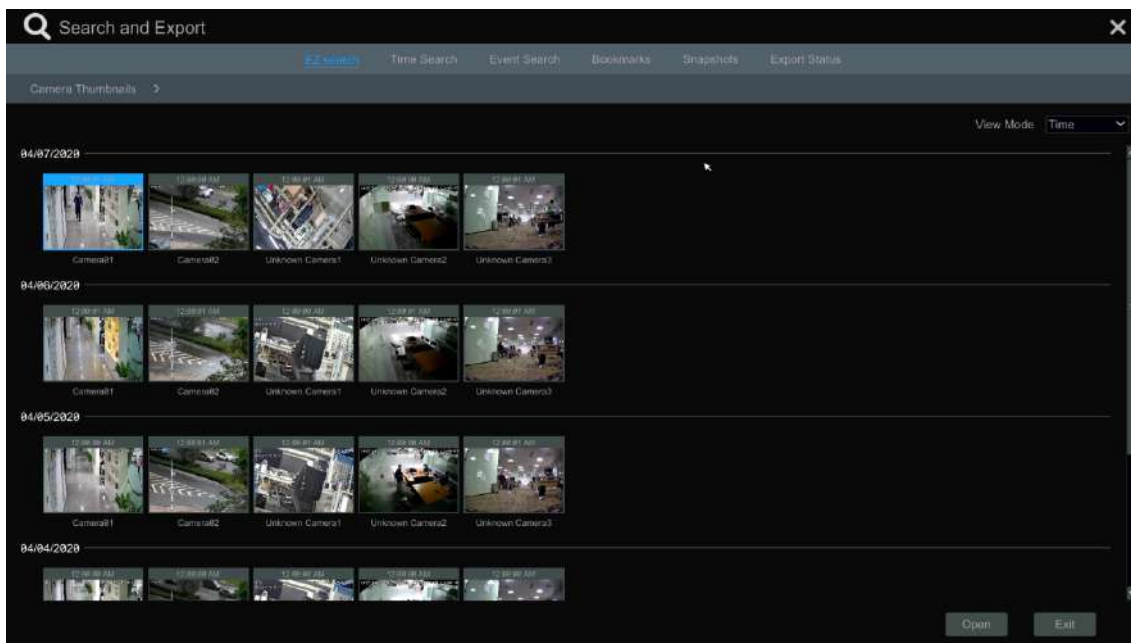


## 8.4 Record Search, Playback & Export

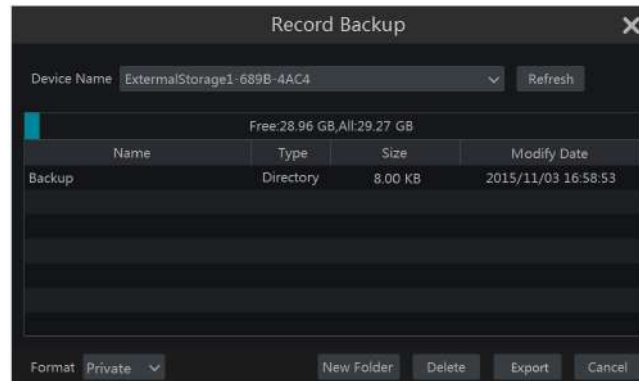
The record data and the captured pictures can be exported through network, USB (U disk or USB mobile HDD). The file system of the export devices should be FAT32 format.

### 8.4.1 EZ Search

① Click Start→Search and Export→EZ Search to go to the “EZ Search” tab. There are two view modes: by time and by camera. In the time view mode, a maximum of 64 camera thumbnails can be showed. If the camera thumbnail number is more than 64, the cameras will be listed directly by their camera name, not the thumbnail. A maximum of 196 camera names can be listed. If the camera name number is more than 196, the time view mode will be disabled and the camera view mode will be available only.

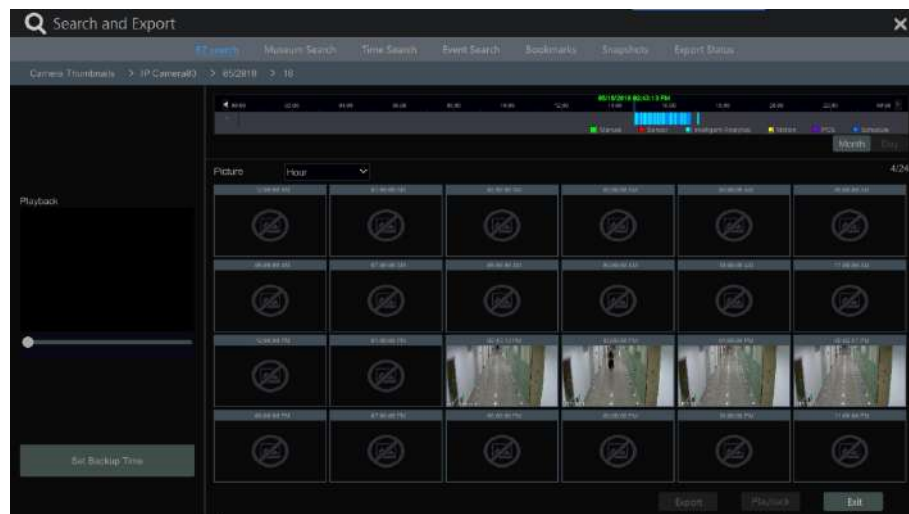


- ② Select one camera in the interface and then click “Open” button.
- ③ Click the image box to play the record in the small playback box on the left side of the interface (the box which has image inside indicates that the record data exist).
- ④ Refer to the picture below. Drag the color blocks on the time scale to select the record data and then click “Export” button to pop up the “Record Backup” window as shown below. Select the device name, backup format and path and then click “Export” button to start the backup.



*Note: If you back up the record in private format, the system will back up a RPAS player to USB device automatically. The private format record can be played by RPAS player only.*

- ⑤ Click "Playback" button to play the record in the playback interface (refer to [Playback Interface Introduction](#) for details). Click "Exit" to exit the interface.



#### Time Slice Search:

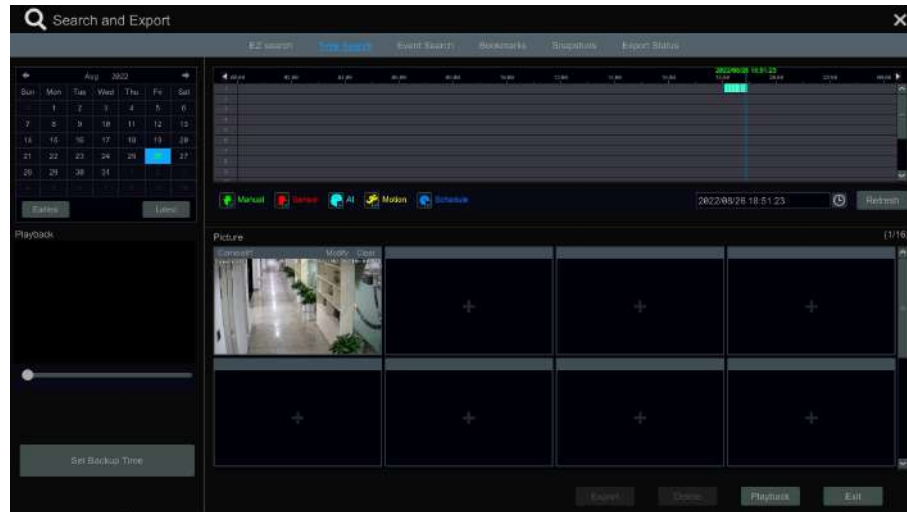
**Method One:** Click "Year", "Month" or "Day" button under the record time scale to select the time slice mode. In "Day" mode, click ◀ / ▶ on the left/right side of the time scale to view the record of the last/next day; click "Minute" in the "Picture" option under the time scale to select "Minute" mode (in "Minute" mode, click the time scale to change the time of the 60 display windows) and click "Hour" to select "Hour" mode.

**Method Two:** Click ▶ beside "Camera Thumbnail" on the left top corner of the interface to select the time slice mode.

**Method Three:** Right-click the mouse on any area of the time-sliced interface to go back to the upper interface.

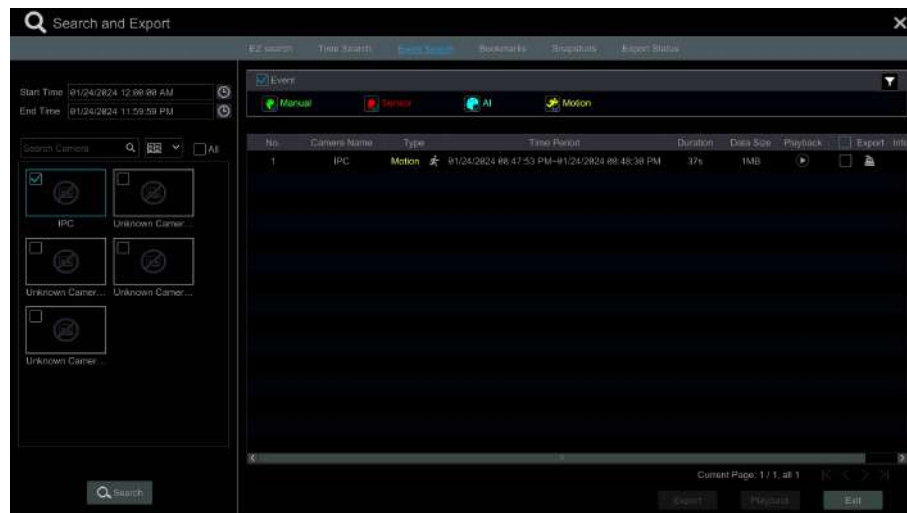
### 8.4.2 Time Search

- Click Start → Search and Export → Time Search to go to the "Time Search" tab as shown below.
- Click + on the bottom of the interface to add playback camera. A maximum of 16 cameras can be added for playback. Click "Modify" on the top right corner of the camera window to change the camera and click "Clear" to remove the camera.
- Click the camera window to play the record in the small playback box on the left side of the interface. You can set the date on the top left of the interface, check the event type as required and click the time scale or click ⌚ under the time scale to set the time. The camera window will play the record according to the time and event type you set.
- Drag the color blocks on the time scale to select the record data (or click "Set Backup Time" button on the bottom left corner of the interface to set the backup start time and end time) and then click "Export" button for record backup. Click "Playback" button to play the record in the playback interface.



### 8.4.3 Event Search

- ① Click Start→Search and Export→Event Search to go to “Event Search” tab as shown below.



- ② Check the event type in the interface as required.

- ③ Click to set the start time and end time on the top left of the interface. Click to filter targets. Select “Human” or “Motor Vehicle” to show motion (human/motor vehicle) as shown below. If only “None” is selected, all events will be searched except motion (human/motor vehicle).  
**Note:** Only the camera with SMD function has the data of motion (human/vehicle classification).

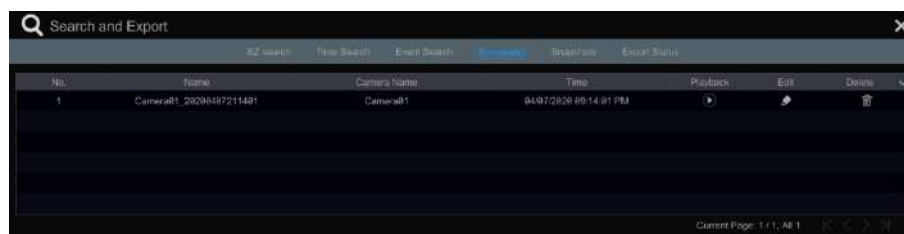
| No. | Camera Name     | Type   | Time Period                                   | Duration | Data Size | Playback | Backup |
|-----|-----------------|--------|-----------------------------------------------|----------|-----------|----------|--------|
| 1   | Unknown Camera1 | AI     | 06/30/2023 12:00:00 AM-06/30/2023 12:00:04 AM | 4s       | 2MB       |          |        |
| 2   | Unknown Camera1 | Motion | 06/30/2023 12:00:08 AM-06/30/2023 12:00:56 AM | 48s      | 13MB      |          |        |
| 3   | Unknown Camera1 | Motion | 06/30/2023 12:01:12 AM-06/30/2023 12:03:11 AM | 1m 59s   | 31MB      |          |        |
| 4   | Unknown Camera1 | AI     | 06/30/2023 12:02:46 AM-06/30/2023 12:03:30 AM | 44s      | 17MB      |          |        |
| 5   | Unknown Camera1 | Motion | 06/30/2023 12:03:12 AM-06/30/2023 12:04:02 AM | 50s      | 13MB      |          |        |
| 6   | Unknown Camera1 | Motion | 06/30/2023 12:04:12 AM-06/30/2023 12:07:06 AM | 2m 54s   | 45MB      |          |        |

- ④ Check cameras on the left side of the interface or check “All” to select all the cameras and then click to search the record. The searched record will be displayed in the list.
- ⑤ Click in the list to play back the record in the popup window. Click to back up one record data or check multiple record data in the list and then click “Backup” button for record batch backup.
- ⑥ Select one record data in the list and then click “Playback” button to play the record in the playback interface.

### 8.4.4 Bookmark Search

Only if you add the tags can you play the record by tag search. Click Start→Playback to go to the playback interface and then click on the bottom of the camera window to add bookmarks when you want to mark the playback time point of the selected camera.

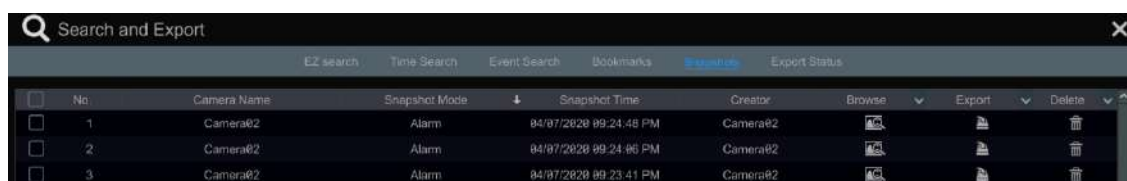
Click Start→Search and Export→Bookmarks to go to “Bookmarks” tab.



Click in the interface to play the record. Click to edit the tag name. Click to delete the tag.

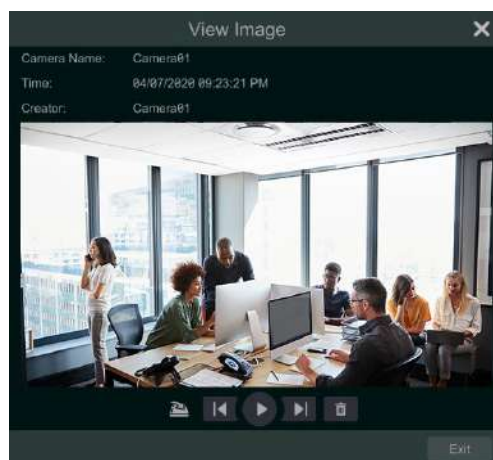
### 8.4.5 Snapshots

Click Start→Search and Export→Snapshots to go to “Snapshots” tab. The system will display all the captured images automatically in the list.



Click to delete the image. Click to pop up the “Export” window. Select the device name and save path in the window and then click “Save” button.

Click to pop up the “View Image” window. Click to export the image. Click to view the previous image; click to view the next image; click to delete the image; click to play all the images.



### 8.4.6 View Export Status

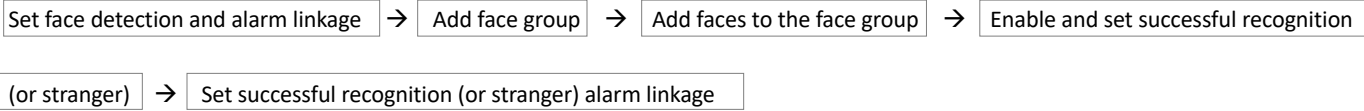
Click Start→Search and Export→Export Status or click on the tool bar at the bottom of the playback interface to view the export status.

## 9 AI Event Management

### 9.1 Face Recognition

Only some models support alarm based on face comparison. If your device doesn't support face recognition function, please skip the face database and face recognition instructions.

Please set face recognition function according to the following procedures for the first time.

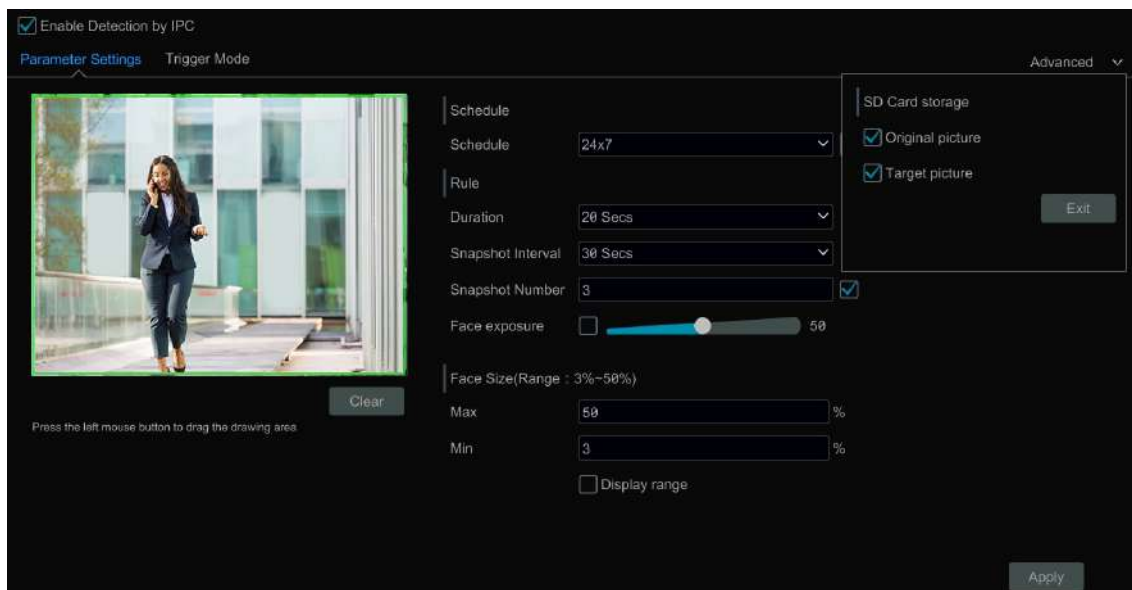


#### 9.1.1 Face Detection Settings

**Face Detection:** Alarms will be triggered if someone intrudes into the pre-defined alarm areas.

① Click Start→Settings→AI/Event→AI Event→Face Recognition→Detection to go to the following interface.

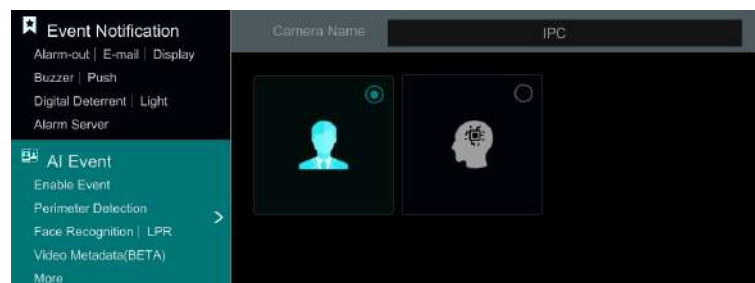
The following picture is for reference only. The parameter settings may vary by models.



② Select the camera, check “Enable Detection by IPC” and set the duration.

**Note:** 1. Some models may support face detection by NVR. For these models, the camera without AI function also can be added and used to detect faces through NVR. But if face detection by NVR is enabled for one camera (without AI), the people/vehicle perimeter detection cannot be enabled simultaneously, and vice-versa.

2. Some AI cameras support event type classification. If the event type is not face event, you need to select face event by clicking Start→Setting→AI/Event→Enable Event. After the camera restarts, face detection of the IPC can be enabled.

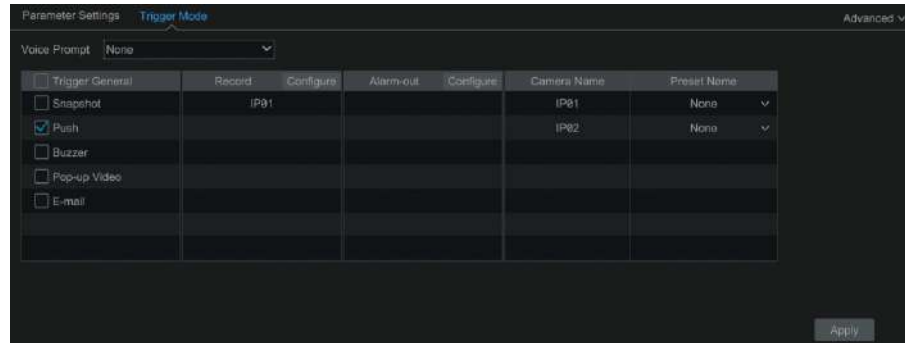


③ Set the schedule. Click “Manage” to set the desired schedule. Please refer to [Schedule Settings](#) for details.

④ Set the snapshot interval and snapshot number. The snapshot interval refers to the time interval that the camera captures the same face during its continuous tracking period. The snapshot number refers to the picture number of the same face captured during its continuous tracking

period (For example: the snapshot interval is set to “30 seconds” and the snapshot number is set to “3”; then the camera will capture the same face once every 30 seconds and it will capture this face 3 times at most during its continuous tracking period).

- ⑤ Enable face match exposure as need. When the brightness of the captured face is not enough, it can be enabled. (Only some IPCs support this function)
- ⑥ Set the alarm area. Drag the mouse to draw a detection area. Click “Clear” to delete the alarm area. Then set the detectable face size by defining the maximum value and the minimum value (The default size range of a single face image occupies from 3% to 50% of the entire image).
- ⑦ Enable “Original picture” or/and “Target picture” as needed. If enabled, the system will automatically save the corresponding images on the SD card.
- ⑧ Click “Apply” to save the settings.
- ⑨ Click “Trigger Mode” to go to face detection alarm linkage setting interface:



#### Face Detection Alarm Linkage Configuration:

- ① Trigger “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail” as needed.

**Record:** Click the “Configure” button to pop up the window. Select camera on the left side and then click to set the camera as the trigger camera. Select trigger camera on the right side and then click to cancel the trigger camera. Click “OK” to save the settings. The trigger cameras will record automatically when faces are detected.

**Alarm-out:** Click the “Configure” button to pop up the window. Then the “Trigger Alarm-out” window will pop up automatically. Configure the trigger alarm-out in the window. The system will trigger the alarm-out automatically when faces are detected. You need to set the delay time and the schedule of the alarm outputs. See [Alarm-out](#) for details.

**Preset:** Click and then select the preset for each camera. To add presets, please see [Preset Setting](#) for details.

**Snapshot:** check it. The current camera will capture images automatically when faces are detected.

**Push:** If it is enabled, the system will send messages when faces are detected.

**Buzzer:** if it is enabled, the system will begin to buzz when faces are detected. To set the delay time of the buzzer, please see [Buzzer](#) for details.

**Pop-up Video:** if it is enabled, the system will pop up the corresponding video automatically when faces are detected. To set the duration time of the video, please see [Display](#) for details.

**E-mail:** if it is enabled, the system will send an e-mail when faces are detected. Before you enable the email, please configure the recipient’s e-mail address first (see [E-mail](#) for details).

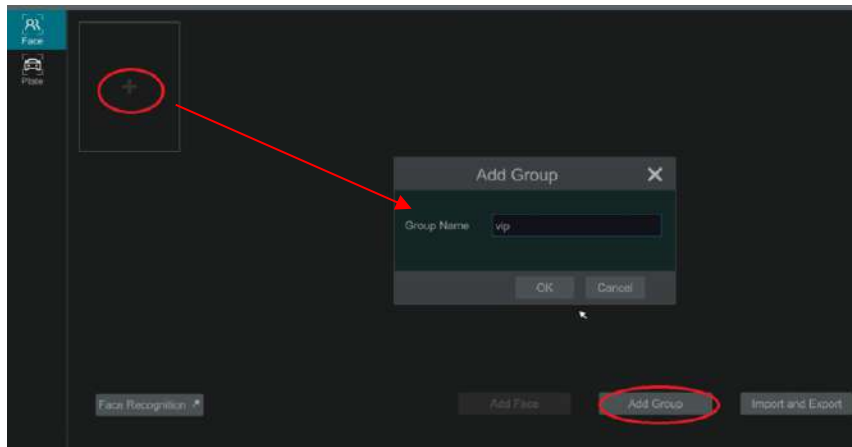
Enable “IPC\_Digital Deterrent” or “IPC\_Light” as needed (only some IPCs support these two functions). To set the IPC voice and its times and volume, please refer to [Digital Deterrent](#) for details. To set the light flashing time and frequency of the IPC, please refer to [Light](#) for details.

- ⑩ Click “Apply” to save the settings.

### 9.1.2 Face Database Management

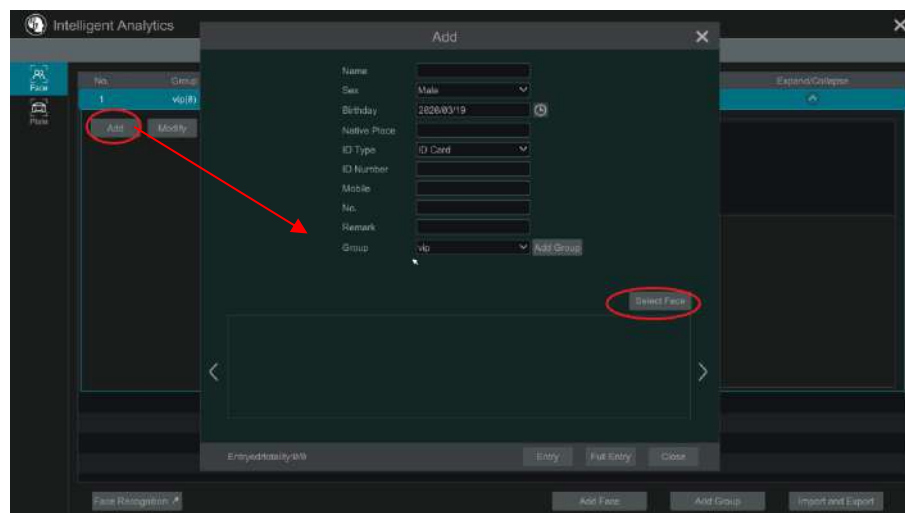
This function is only available for N8NRE/N16NRE/N32NRE/N8NRX/N16NRX.

- ① Click Start→Settings→AI/Event→AI Event→Face Recognition→Face Database to go to the following interface as shown below.



For the first time, you can click “+” or “Add Group” to add groups.

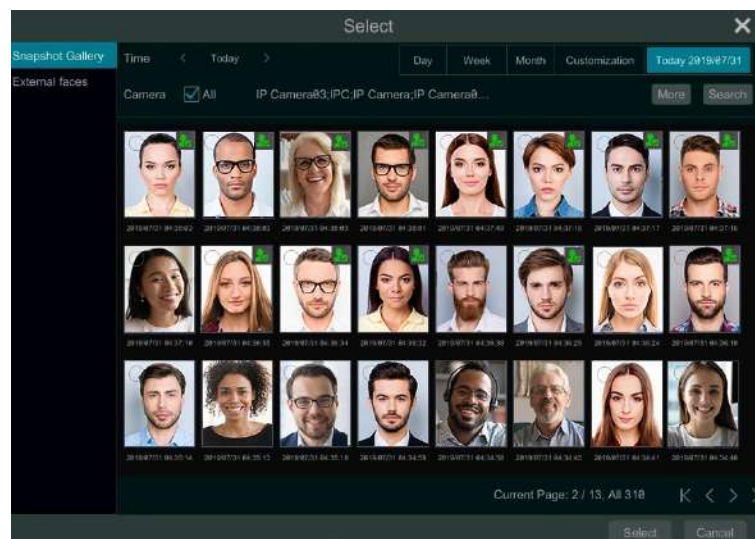
- ② To add targets for each group.
- ② Select a list and then click  to expand the list as shown below.



- ③ Click “Add” and then click “Select Face” to add face images. You can add faces from snapshot gallery or external faces.

**Adding faces from snapshot gallery:** Select search time or self define the search time and then click “Search” to search target faces. Then select the desired faces and click “Select”.

**Note:** The picture marked with a green icon can be added to the face database.



### Add external faces

Save the face pictures in your USB storage device and then insert the USB storage device into the USB port of the NVR.

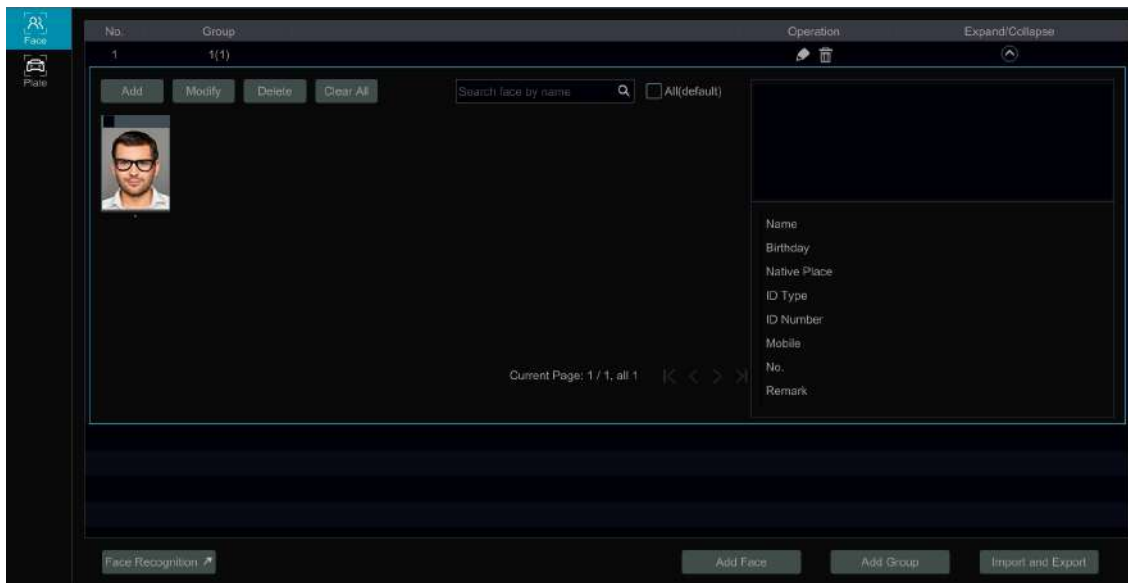
Go to the face database interface. Click  to expand the group and then click “Add”. Select “External faces” to select face pictures. You can select one face to add or multiple faces to add.

To add multiple faces: a. put face pictures and the description file (.csv or .txt) to one specific folder (please edit the detailed descriptions of these pictures according to the personal information description); b. click “All” to select all face pictures; c. click “Full Entry”.

**Note:** the added image must be less than 70KB and the image format shall be “.jpg” and “.jpeg”.

- ④ After that, add the corresponding information, like name, gender, birthday, ID number, phone number and so on.

Having saved the target image, click the image and then the detailed information will be listed on the right.



- ⑤ Import and Export Face database

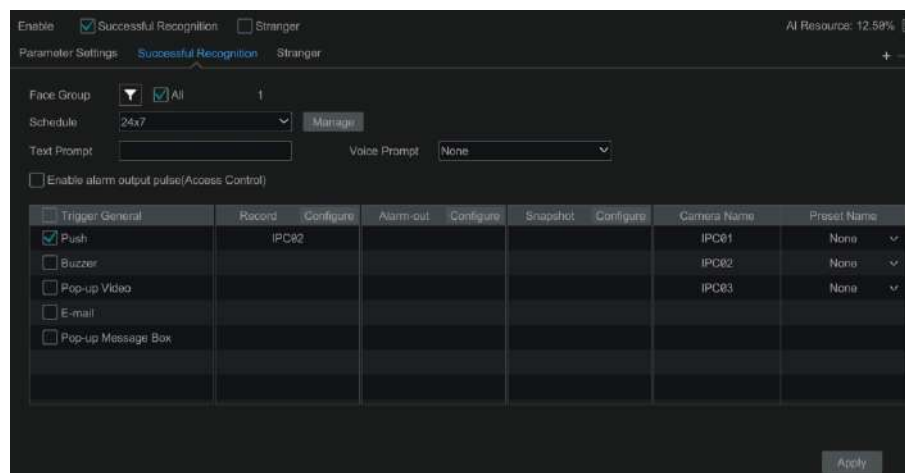
Insert your mobile storage device into the USB interface of the NVR and then click “Import and Export” to import or export the face database settings.

The exported face database file (cvs+jpg) can be directly imported to the face database. So it is very convenient for you to transfer the face database file to other devices.

### 9.1.3 Face Recognition Settings

This function is only available for N8NRE/N16NRE/N32NRE N8NRX/N16NRX.

After the face database and face pictures are added, click “Face Recognition” to return to the face recognition setting interface. Click the “Recognition” tab to go to the following interface.



- ① Enable “Successful Recognition” or “Stranger”. Click “Parameter Settings” to set the similarity of the matching face group.

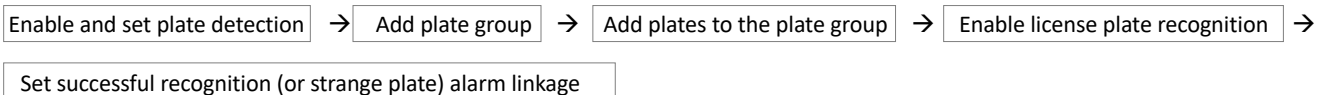
Disable live display: if checked, the live view interface (target detection tab) will not display captured faces in real time.

- ② Set the alarm linkage items of successful recognition.
  - Select one or more face groups and then choose the schedule. Click “Manage” to set the schedule.
  - Set the text prompt and voice prompt. When the captured face is matched successfully, the text will appear on the right of the live view interface and broadcast the audio.
  - Enable alarm output pulse (access control).
  - Trigger record, snapshot, alarm-out, buzzer, push, pop-up video, E-mail and pop-up message box as needed. The alarm linkage settings are similar to the face detection alarm (see [Face Detection Settings](#) for details).
  - Click “Apply” to save the settings.
- ③ Set the stranger alarm linkage items. When the captured face picture doesn’t match the face pictures in the face database or their similarity is lower than the set value, the captured person will be regarded as a stranger.

- Configure the schedule
  - Set the text prompt and voice prompt. The text will show on the captured picture and the voice will be broadcasted when detecting a stranger.
  - Trigger record, snapshot, alarm-out, buzzer, push, pop-up video, E-mail and pop-up message box as needed. The alarm linkage settings are similar to the face detection alarm (See [Face Detection Settings](#) for details).
  - Click “Apply” to save the settings.
- ④ Click “+” to add more successful recognition tasks. Select the added task and then click “-” to delete it.

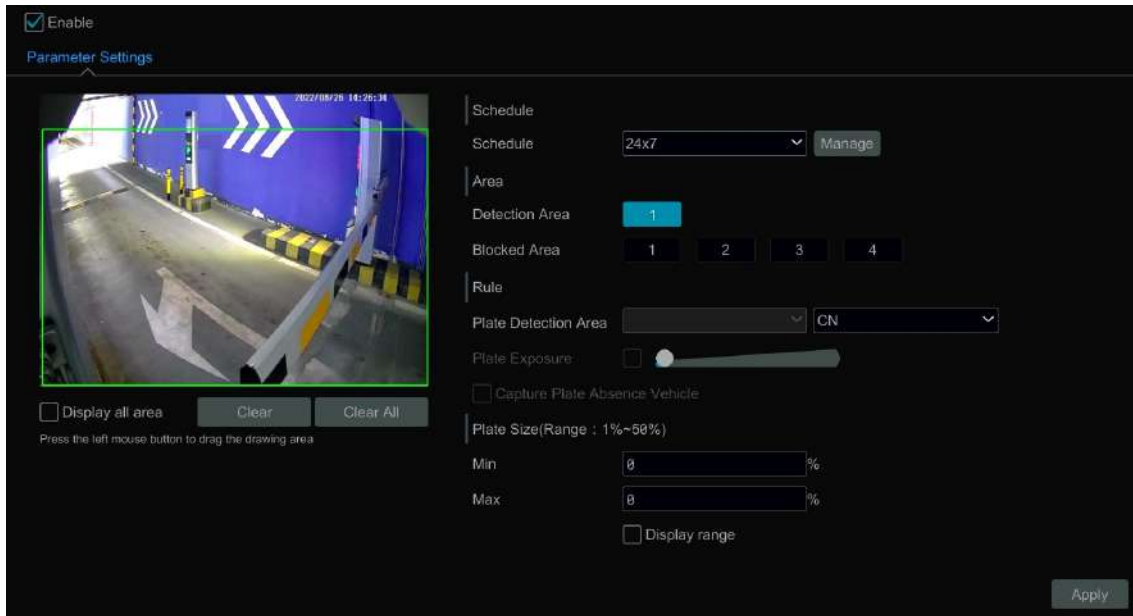
## 9.2 License Plate Recognition

Please add the ANPR camera before you using this function. If your camera doesn’t support this function, please skip the following instruction. Please set face recognition function according to the following procedures for the first time.



### 9.2.1 License Plate Detection Settings

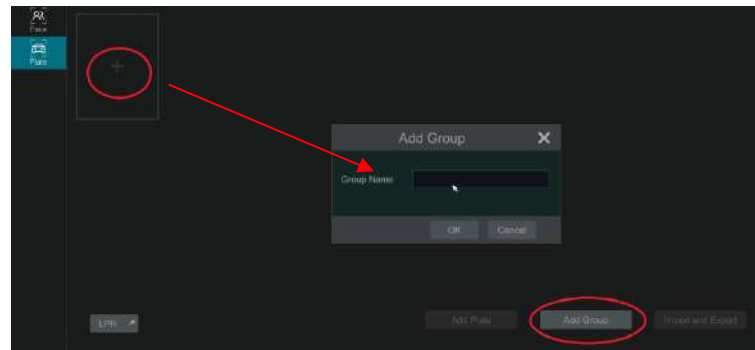
Click Start→AI/Event→AI Event→LPR to go to the following interface. Select an ANPR camera and click the “Detection” tab as shown below.



- Set the schedule.
- Set the area and plate exposure as needed.  
Set the alarm area. Drag the mouse to draw a detection area. Click “Clear” to delete the alarm area.  
Set the blocked area. Select the number and then draw a blocked area. Up to 4 areas can be set up. After you set the blocked area, this area will not be detected.  
Click “Display all area” to view all blocked and detection areas.  
Click “Clear All” to clear all blocked and detection areas.
- Check “Capture plate absence vehicle” as needed.
- Set the plate size by defining the maximum value and the minimum value (The default size range of a single plate occupies from 5% to 50% of the entire image).
- Display range: if enabled, the set maximum detection box and the minimum detection box can be displayed on the left window.
- Click “Advanced” to set the recognition mode as needed (only some LPR cameras support).

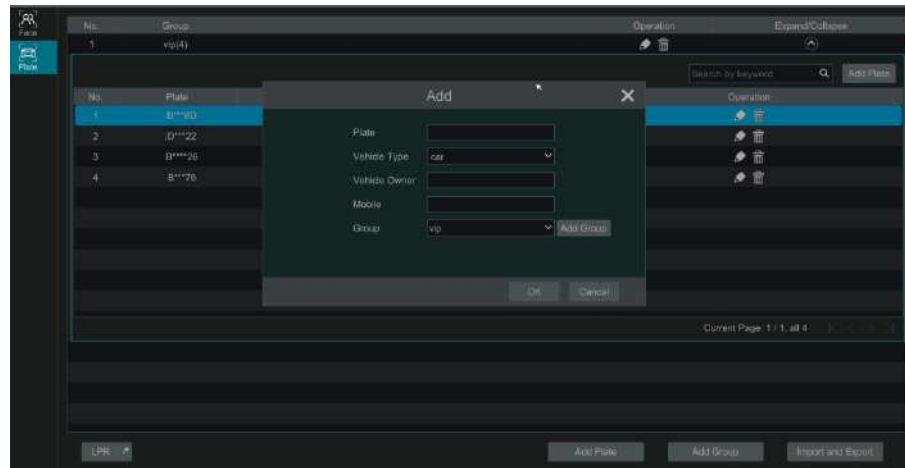
### 9.2.2 Plate Database Management

In the LPR interface, click the “Plate Database” tab to go to the plate database management interface as shown below.  
For the first time, you can click “+” or “Add Group” to add groups.



#### Add plates to each group:

- ① Click  to extend the group. Click “Add Plate” to pop up the following window.

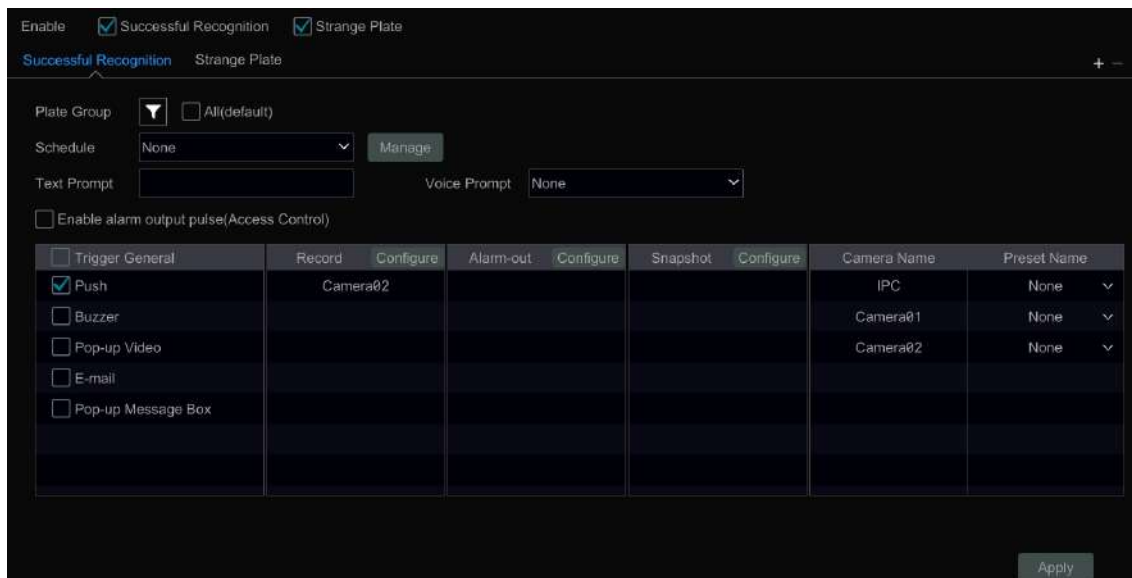


- ② Enter the plate, vehicle owner and mobile phone number.
- ③ Select the vehicle type and group.
- ④ Enable validity period to set the start and end time
- ⑤ Finally click “OK” to complete.

Select the added plate and then click  to modify its information; click  to delete this plate. The plates can be imported and exported in bulk by clicking “Import and Export”. You can click “Plate Information Description” to view the detailed information about how to import or export the plate list.

### 9.2.3 License Plate Recognition Settings

- ① In the LPR interface, click the “Recognition” tab. Then enable “Successful Recognition” or “Strange Plate”.



- ② Set the successful recognition alarm linkage.
  - Select one or more plate groups and then choose the schedule. Click “Manage” to set the schedule.
  - Set the text prompt. When the captured plate is matched successfully, the text will appear on the right of the live view interface.
  - Enable alarm output pulse (access control).
  - Trigger record, snapshot, alarm-out, buzzer, push, pop-up video, E-mail and pop-up message box as needed. The alarm linkage settings are similar to the face detection alarm (See [Face Detection Settings](#) for details).
- ③ Set the strange plate alarm linkage. When the captured plate picture doesn’t match the plates in the plate database or their similarity is lower than the set value, the captured plate will be regarded as a strange plate.

## 9.3 Perimeter Detection

### Note:

1. Some models may support perimeter detection (line crossing, region intrusion/entrance/exiting) by NVR. For these models, the camera without

AI function also can be added and used to detect line crossing, region intrusion, region entrance and region exiting events through NVR. However, if perimeter detection by NVR is enabled for a camera (without AI), face detection cannot be enabled simultaneously, and vice-versa.

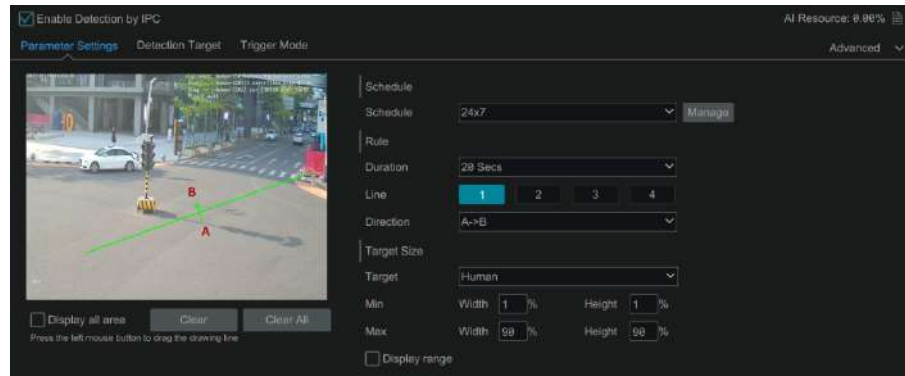
2. Some AI cameras support event type classification. If the event type is face event, you need to select  by clicking Start→Setting→ AI/Event →Enable Event. After the camera restarts, perimeter detection of the IPC can be enabled.

### 9.3.1 Line Crossing Detection

#### Line Crossing Detection:

Alarms will be triggered if the people or vehicles cross the pre-defined alarm line.

① Click Start→Settings→AI/Event→AI Event →Line Crossing to go to the following interface.



② Select the camera, enable line crossing detection by IPC and set the duration.

**Note:** Some models may support line crossing detection by NVR.

③ Set the schedule.

④ Select the direction.

**Direction:** A<->B, A->B and A<-B optional. It is the crossing direction of the target that crosses over the alert line.

**A<->B:** the alarm triggers when the target crosses over the alert line from B to A or from A to B.

**A->B:** the alarm triggers when the target crosses over the alert line from A to B.

**A<-B:** the alarm triggers when the target crosses over the alert line from B to A.

⑤ Draw line. Refer to the interface as shown above. Drag the mouse in the image to draw an alert line. Click the “Clear” to delete the alert line.

⑥ Set target size. Check “Display range” and then select target. Enter the width and height value to set the size; click the set min./max. box and then four dots will be shown at the four corners of the min./max. box. Now, drag one of the four lines of the min./max. to change its position. **Note that only some IPCs support target size settings. If the added camera doesn't support this function, please skip this step.**

⑦ Click “Detection Target” to choose the detection target and the sensitivity. The detection target includes people, vehicle and non-vehicle. Only some IPCs can detect human or vehicle separately. If the camera doesn't support this function, please skip this step.

⑧ Click “Advanced” to choose “Original picture” or “Target picture” on the SD card of the camera. (If your camera doesn't support this function, please skip this step).

⑨ Click “Trigger Mode” to configure tripwire alarm linkage items.

- Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection](#) for details).

- Enable “IPC\_Digital Deterrent” or “IPC\_Light” as needed (only some IPCs support these two functions). To set the IPC voice and its times and volume, please refer to [Digital Deterrent](#) for details. To set the light flashing time and frequency of the IPC, please refer to [Light](#) for details.

⑩ Click “Apply” to save the settings.

### 9.3.2 Region Intrusion Detection

#### Intrusion Detection Configuration:

Alarms will be triggered if the people or vehicles intrude into the pre-defined area.

① Click Start→Settings→AI/Event →AI Event→Perimeter Detection→Intrusion to go to the following interface.

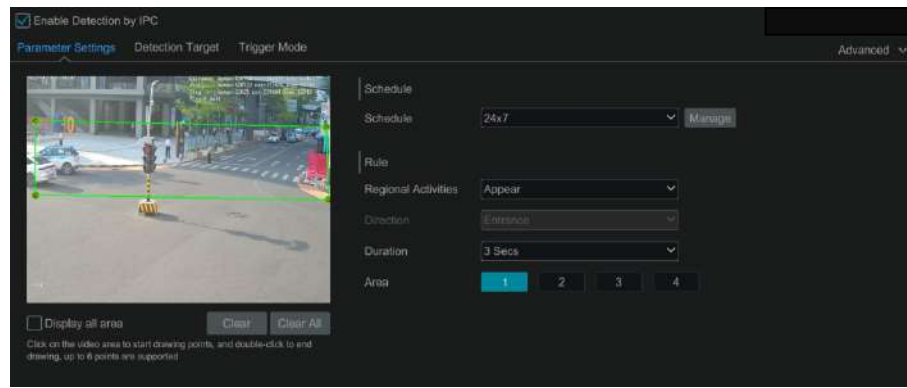
② Select the camera, enable the intrusion detection by IPC and set the duration.

③ Set the schedule.

④ Select regional activities. “Appear” or “Cross” can be selected (if your camera doesn't support region entrance/exiting detection, “Cross” will not be enabled). If “Cross” is selected, you can choose the crossing direction.

⑤ Select the alarm area. Up to 4 alarm areas can be set up.

⑥ Draw the alarm area of the intrusion detection. Refer to the interface as shown below. Click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area).



⑦ Set target size. Please refer to [the target size setup of line crossing](#) for details. Note that only some IPCs support target size settings. If the added camera doesn't support this function, please skip this step.

⑧ Click "Detection Target" to choose the detection target and the sensitivity. The detection target includes people, vehicle and non-vehicle.

⑨ Click "Trigger Mode" to configure intrusion detection alarm linkage items.

- Enable or disable "Record", "Snapshot", "Push", "Alarm-out", "Preset", "Buzzer", "Pop-up Video" and "E-mail". The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

- Enable "IPC\_Audio" or "IPC\_Light" as needed. (only some IPCs support these two functions). To set the IPC voice and its times and volume, please refer to [Digital Deterrent](#) for details. To set the light flashing time and frequency of the IPC, please refer to [Light](#) for details.

⑩ Click "Copy To" to copy all settings to other cameras.

Click "Apply" to save the settings.

### 9.3.3 Region Entrance Detection

**Region Entrance:** Alarms will be triggered if the target enters the pre-defined areas.

Click Start→Settings→AI/Event→AI Event →Perimeter Detection→**Regional Entry**. The setup steps are the same as Region Intrusion. See [Region Intrusion Detection](#) for details.

### 9.3.4 Region Exiting Detection

**Region Exiting:** Alarms will be triggered if the target exits from the pre-defined areas.

Click Start→Settings→AI/Event→AI Event →Perimeter Detection→Regional Leave. The setup steps are the same as Region Intrusion. See [Region Intrusion Detection](#) for details.

## 9.4 Abandoned/Missing Object Detection

① Click Start→Settings→AI/Event→AI Event→Object Abandoned/Missing to go to the following interface.

② Set the schedule

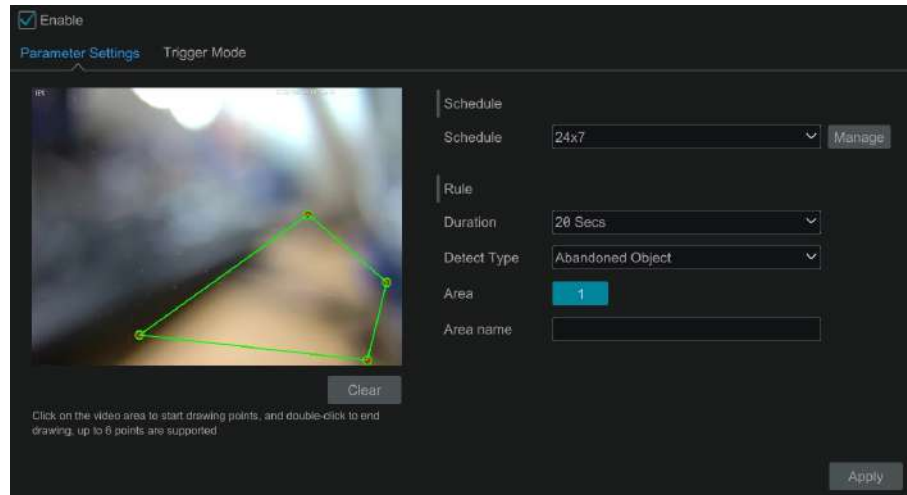
③ Select the camera, enable the object detection and set the duration and detect type. There are two detection types: Abandoned object and missing object.

**Abandoned object:** Alarms will be triggered if there are articles left in the pre-defined detection area.

**Missing object:** Alarms will be triggered if there are articles missing in the detection area drew by the users.

④ Select the alarm area and area name. A maximum of 4 alarm areas can be set.

⑤ Draw the alarm area of the object detection. Refer to the interface as shown below. Click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area). Click the "Clear" to delete the alarm area.



⑥ Click “Trigger Mode” to configure abandoned/missing object detection alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

⑦ Click “Apply” to save the settings.

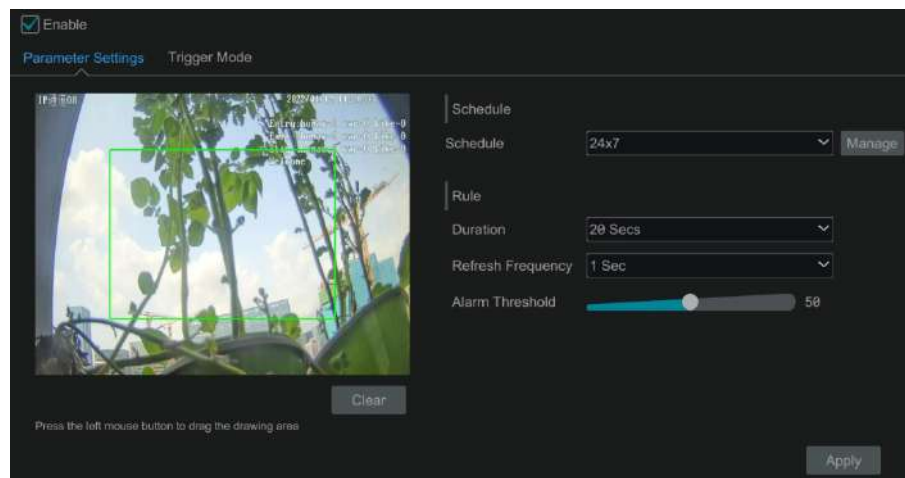
## 9.5 Crowd Density Detection

Only some IPCs may support this function.

### Crowd Density Configuration:

Alarms will be triggered if the crowd density exceeds the set threshold value in the pre-defined area.

① Click Start→Settings→AI/Event→AI Event→More→Crowd Density to go to the following interface.



② Select the camera, enable the crowd density detection and set the schedule, duration, refresh frequency and alarm threshold.

**Refresh Frequency:** It refers to the refresh time of the detection result report.

**Alarm Threshold:** Alarms will be triggered once the percentage of the crowd density in a specified area exceeds the pre-defined threshold value.

③ Select the alarm area. Draw the alarm area of the crowd density detection. Refer to the interface as shown below. Check “Draw Area” and then drag the mouse to draw a rectangle area. Uncheck the “Draw Area” if you finish the drawing. Click the “Clear” to delete the alarm area.

④ Click Trigger Mode to configure crowd density detection alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

⑤ Click “Apply” to save the settings.

## 9.6 Target Counting

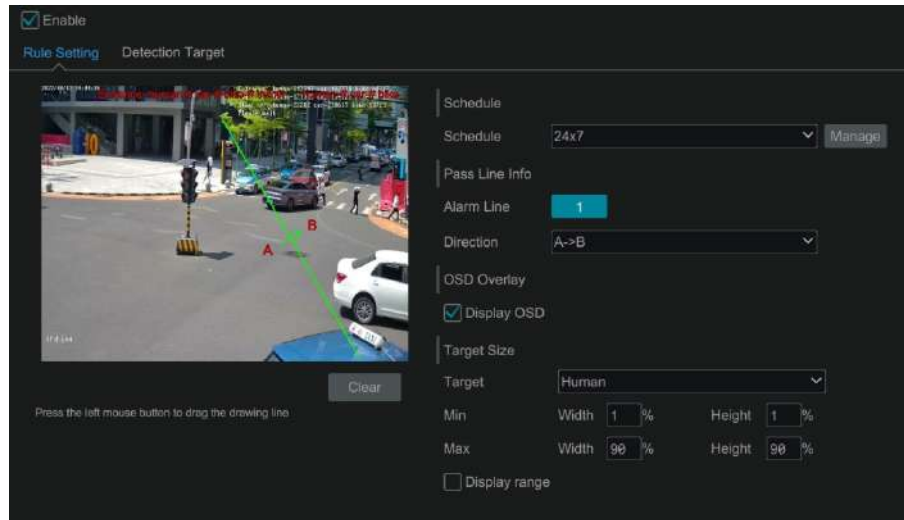
Only some IPCs may support this function.

### ● Human/Motor Vehicle/Non-Motor Vehicle Counting

The information of human/motor vehicle/non-motor vehicle can be calculated and sent by day, by week and by month, so that you can receive and analyze these statistics on time.

Only some IPCs support this function. If your camera doesn't support this function, please skip the following instructions.

① Click Start→Settings→AI/Event→AI Event→More→Target Counting to go to the following interface.



② Enable line crossing counting.

③ Set the schedule.

④ Drag the mouse on the small window to draw the crossing line. Click "Clear" to delete the alert line.

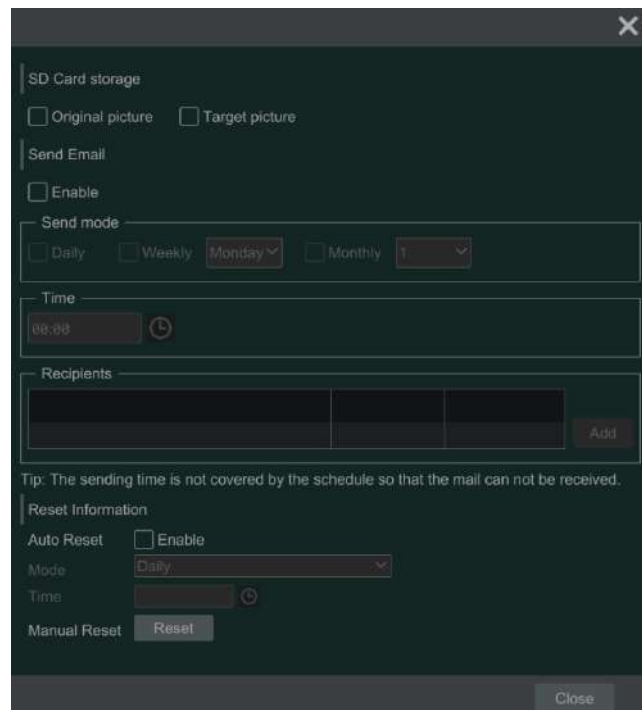
**Direction:** A->B and A<-B are optional. It is the crossing direction of the target that crosses over the alert line.

⑤ Check "Display OSD", the statistical information will be displayed on the live view interface.

⑥ Set target size. Please refer to the target size setup of line crossing for details. Note that only some IPCs support target size settings. If the added camera doesn't support this function, please skip this step.

⑦ Click the "Detection Target" tab to set the detection target, including human, motor vehicle and non-motor vehicle.

⑧ Click "Advanced" to open the following window. You can select "Save original picture" or "Save target picture", and set reset information manually or enable "Auto Reset" as needed.



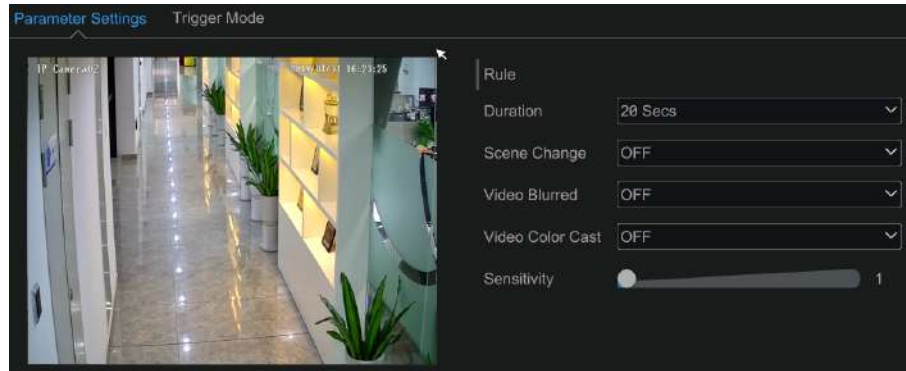
In the above interface, you can send Email to the specified person daily/weekly/monthly regarding the target counting. Click “Add” to add the recipient”, and then enable “Send Email” and select “Send mode” and time.

- ⑨ Click “Apply” to save the settings.

## 9.7 Tampering Detection

### Tampering Detection Configuration:

- ① Click Start→Settings→AI/Event→AI Event→More→Tampering to go to the following interface.



- ② Select the camera and detection duration and then enable the relevant detection as needed.

**Scene Change:** Alarms will be triggered if the scene of the monitor video has changed.

**Video Blurred:** Alarms will be triggered if the video becomes blurry.

**Video Color Cast:** Alarms will be triggered if the video becomes obscured.

- ③ Set the sensitivity of the exception detection.

- ④ Click “Trigger Mode” to configure exception alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

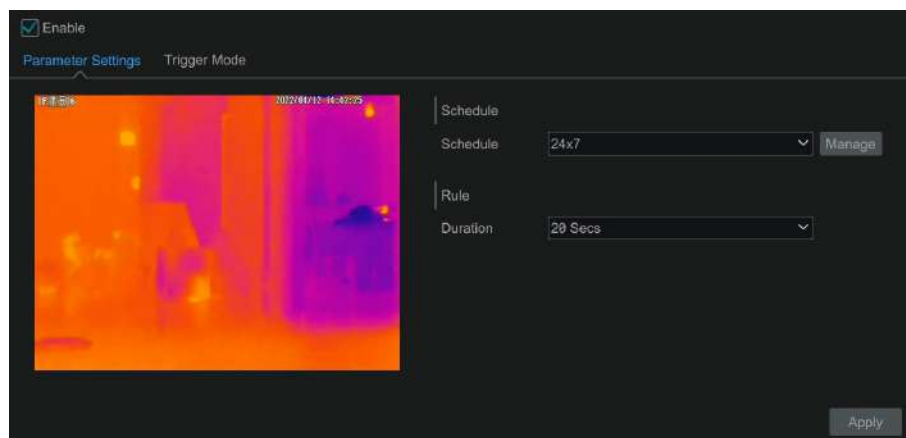
- ⑤ Click “Apply” to save the settings.

## 9.8 Fire Detection

Only when the security thermal cameras are connected, can the fire detection be available.

Fire Detection: Alarms will be triggered when the camera detects the fire source.

- ① Click Start→Settings→AI/Event→AI Event→Fire Detection to go to the following interface.



- ② Set the schedule and the alarm duration time.

- ③ Click “Trigger Mode” to configure exception alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Sensor Alarm](#) for details).

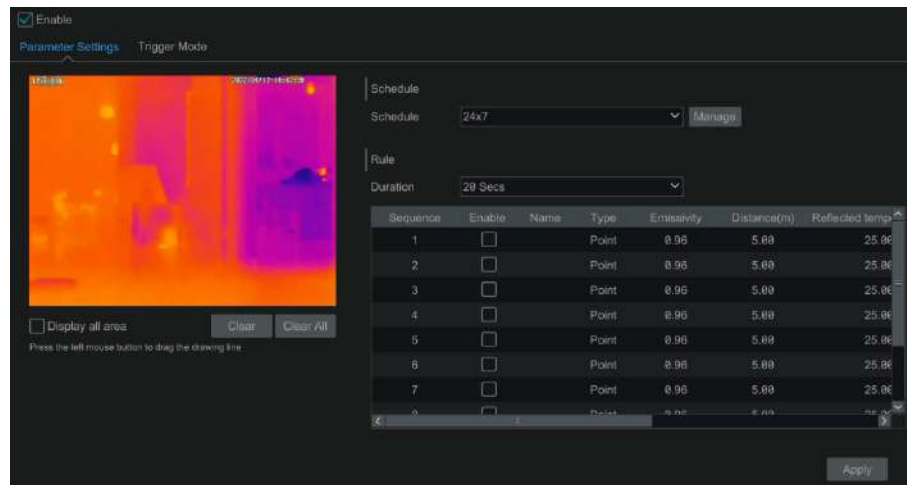
- ④ Click “Apply” to save the settings.

## 9.9 Temperature Detection

Only when the security thermal cameras are connected, can the temperature detection be available.

**Temperature Measurement:** When detecting the temperature of the pre-defined point/line/area exceeds the temperature threshold value, alarms will be triggered.

① Click Start→Settings→AI/Event→AI Event→Temperature Detection to go to the following interface.



② Set the schedule and the alarm duration time.

③ Set thermography rule. Select the rule type, including Point, Line and Area.

**Emissivity:** Set the emissivity of the target. The emissivity of each object is different.

**Distance:** The distance between the target and the camera.

**Reflected temperature:** If there is any object with high emissivity in the scene, set the reflective temperature to correct the ambient temperature. The reflective temperature should be set the same as the temperature of the high emissivity object.

Set the alarm rule, alarm temperature and alarm output. For example, select Alarm Rule as Above (Average Temperature), set the alarm temperature to 100°C and check alarm output. Then alarms will be triggered when the average temperature of the target is higher than 100°C.

④ Set the point, line or area on the small window.

**Point setting:** After the type is set to “Point”, click on the image to set the point. Up to 10 points can be set in the above interface.

**Line setting:** After the type is set to “Line”, drag the mouse on the image to draw a line. To ensure the accuracy of temperature measurement, it is recommended to set not more than two lines at the same time.

**Area setting:** Click around the area where you want to set as the alarm area on the image (the alarm area should be a closed area). To ensure the accuracy of temperature measurement, it is recommended to set not more than two areas at the same time.

⑤ Click “Trigger Mode” to configure exception alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Sensor Alarm](#) for details).

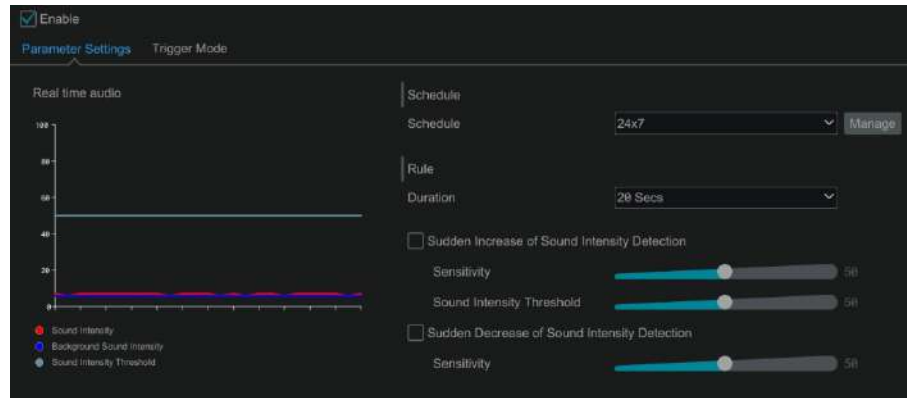
⑥ Click “Apply” to save the settings.

## 9.10 Audio Exception

Only some IPCs support this function. If the camera you added doesn't support this function, please skip the following instructions.

**Audio Exception:** Alarms will be triggered when the abnormal sound is detected in the surveillance scene, such as the sudden increase/decrease of the sound intensity.

① Click Start→Settings→AI/Event→AI Event→More→ Audio Exception to go to the following interface.



② Set the schedule and alarm duration.

**Sudden Increase of Sound Intensity Detection:** Detect sudden increase of sound intensity. If enabled, sensitivity and sound intensity threshold are configurable. Alarms will be triggered when the detected sound intensity exceeds the sound threshold.

**Sensitivity:** The higher the value is, the easier the alarm will be triggered.

**Sound Intensity Threshold:** It is the sound intensity reference for the detection. The lower the value is, the easier the alarm will be triggered. It is recommended to set as the average sound intensity in the environment. The louder the environment sound, the higher the value should be. Please adjust it according to the actual environment condition.

**Sudden Decrease of Sound Intensity Detection:** Detect sudden decrease of sound intensity. Please set the sensitivity as needed. The higher the value is, the easier the alarm will be triggered.

#### Real-time audio graphic:

Red wavy line stands for the current detected sound intensity.

Navy blue line stands for the environment (background) sound intensity.

Green line stands for the sound intensity threshold.

In order to reduce false alarm, it is recommended to set the sensitivity and sound intensity threshold according to the real-time audio graphic.

③ Click "Trigger Mode" to configure audio exception alarm linkage items. Enable or disable "Record", "Snapshot", "Push", "Alarm-out", "Preset", "Buzzer", "Pop-up Video", and "E-mail". The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

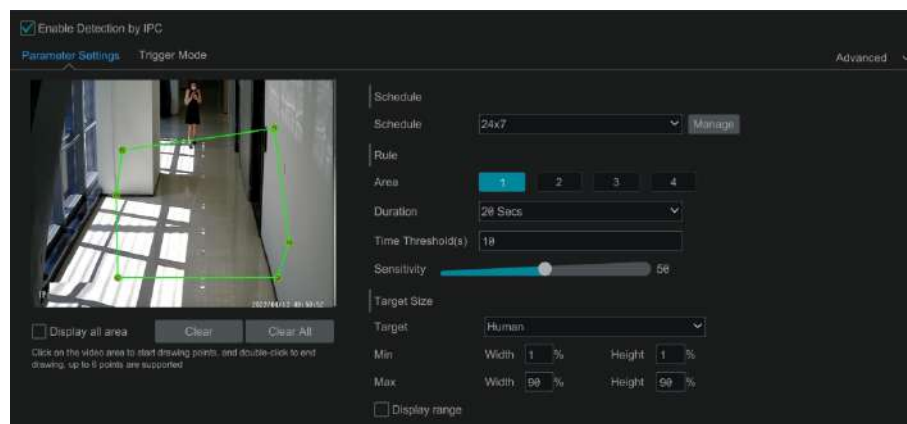
④ Click "Apply" to save the settings.

## 9.11 Loitering Detection

Only some IPCs support this function. If the camera you added doesn't support this function, please skip the following instructions.

**Loitering Detection:** when someone entering and loitering in a pre-defined area exceeds the threshold, alarms will be triggered until the object leaves this area.

① Click Start→Settings→AI/Event→AI Event→More→Loitering Detection to go to the following interface.



② Set the schedule, duration, time threshold and sensitivity.

**Sensitivity:** The higher the value is, the easier the alarm can be triggered.

**Time Threshold:** the time that a person is allowed to stay in the area. If a person staying and moving in the specified area exceeds the threshold, alarms will be triggered until this person leaves or stops moving.

**For example:** Set the threshold to “60seconds; when a person staying and moving in the specified area exceeds 60seconds, an alarm is triggered and continues. 2 minutes later, this person stops moving in the specified area, and then the alarm stops. However, the alarm will continue once this person moves again in the specified area unless the person leaves this area.

③ Set the alarm area. Up to four alarm areas can be set. Click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area).

④ Set target size. Please refer to the target size setup of line crossing for details. Note that only some IPCs support target size settings. If the added camera doesn't support this function, please skip this step.

⑤ Click “Trigger Mode” to configure loitering detection alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

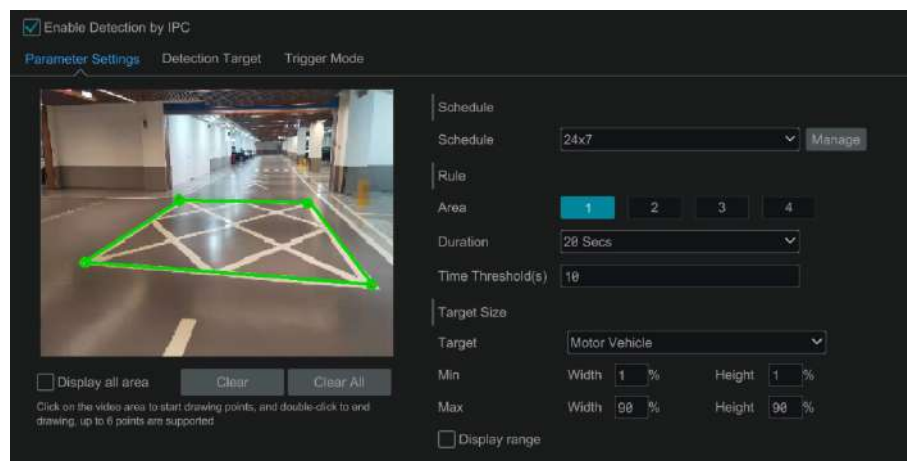
⑥ Click “Apply” to save the settings.

## 9.12 Illegal Parking Detection

Only some IPCs support this function. If the camera you added doesn't support this function, please skip the following instructions.

**Illegal Parking Detection:** when a vehicle (like a car, truck, motorcycle, etc.) staying in a no-parking zone exceeds the threshold, alarms will be triggered until the vehicle is driven away.

① Click Start→Settings→AI/Event→AI Event→More→Illegal Parking Detection to go to the following interface.



② Set the schedule and alarm duration.

**Sensitivity:** the higher the value is, the easier the alarm can be triggered.

**Time Threshold:** the time that a vehicle is allowed to stay in the specified area. If a vehicle staying in the area exceeds the threshold, alarms will be triggered until it is driven away. For example, the time threshold is set to 30s. When the system detects a vehicle stopping in the set no-parking zone, it will start counting. Alarms will be triggered after it stays for more than 30s. And the illegal parking alarm will not stop until the vehicle is driven away from the non-parking zone.

**Duration:** it is the time that the alarm extends for after the overstaying vehicle leaves.

③ Set the alarm area. Up to four alarm areas can be set. Click around the area where you want to set as the alarm area in the image (the alarm area should be a closed area).

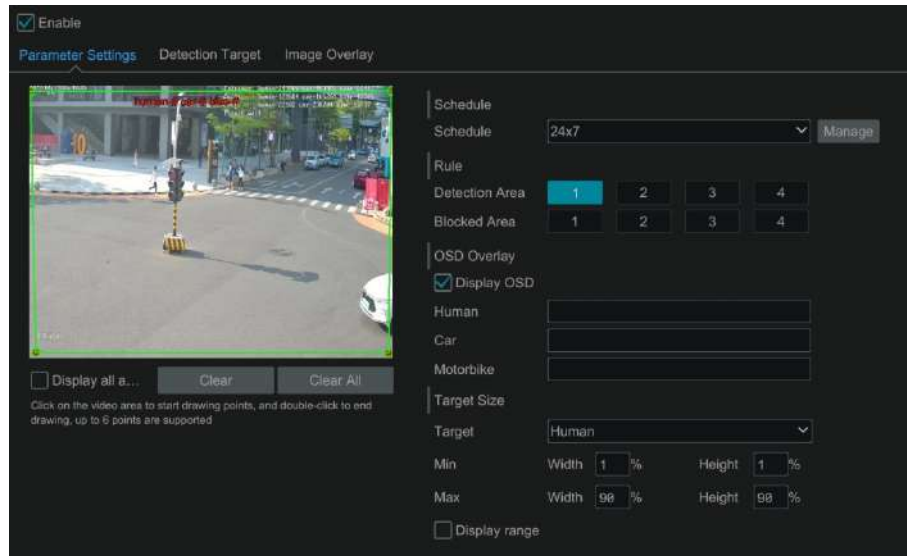
④ Set target size. Please refer to the target size setup of line crossing for details. Note that only some IPCs support target size settings. If the added camera doesn't support this function, please skip this step.

⑤ Click “Trigger Mode” to configure exception alarm linkage items. Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, and “E-mail”. The alarm linkage settings are the same as the face detection alarm (see [Face Detection Settings](#) for details).

## 9.13 Video Metadata

**Video Metadata:** Human, motor vehicle and non-motor vehicle in the video can be classified, counted and captured and the relevant features can be extracted and displayed on the live interface.

① Click Start→Settings→AI/Event→AI Event→Video Metadata to go to the following interface.



② Enable video metadata and then set the schedule.

③ Set the detection area and blocked area.

Detection Area: 4 detection areas can be set. Targets that enter in the pre-defined detection area will be counted and captured.

Blocked Area: 4 blocked areas can be set. Targets that enter in the pre-defined blocked area will not be counted and captured.

**To set detection area:** Select the number and then set the detection area. Then click around the area where you want to set as the alarm area on the image (the alarm area should be a closed area).

**To set blocked area:** Select the number and then set the blocked area. The setting steps are the same as detection area settings.

**Display OSD:** If enabled, you can see the statistical information of human, motor vehicle and non-motor vehicle on the screen. The statistical OSD information can be customized as needed.

④ Advanced settings. Click "Advanced" to enter the advanced setting interface. Select SD card storage type and the reset information. Auto reset or manual reset can be set as needed.

⑤ Set the detection target and sensitivity.

⑥ Select the attribute information of the target. When the target is detected, the information you select will be displayed under the captured image.

⑦ Click "Apply" to save the settings

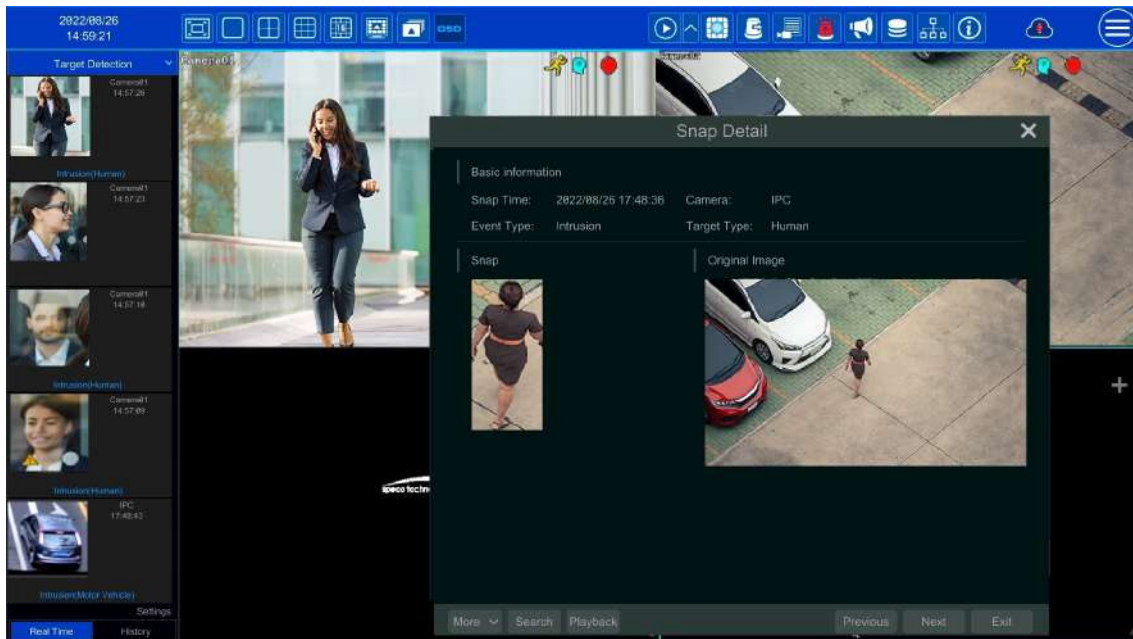
## 10 Intelligent Analytics

### 10.1 Target Detection View

#### 10.1.1 Human Body/Vehicle Detection View

Only when the camera supports human body/vehicle detection, can you view the real-time captured people or vehicle pictures. The setting steps are as follow:

- ① Enable the line crossing/ Region **Intrusion/Region Entrance/Region Exiting/Loitering Detection/Target counting/Video Metadata** function of IPCs/NVR, draw the line or area and choose the detection target(see the corresponding sections for details).
- ② Go to live view interface and then click  to go to the target detection interface of this channel. In this interface, you can switch the channel on the top right. You can also choose the target detection tab on the left panel of the live view interface to go to the target detection interface of multi-channel as shown below. Note that only some models support multi-channel target detection function. Click the captured picture on the right of the live interface to see the snapshot detailed information, such as snapshot time, camera, event type and target type.



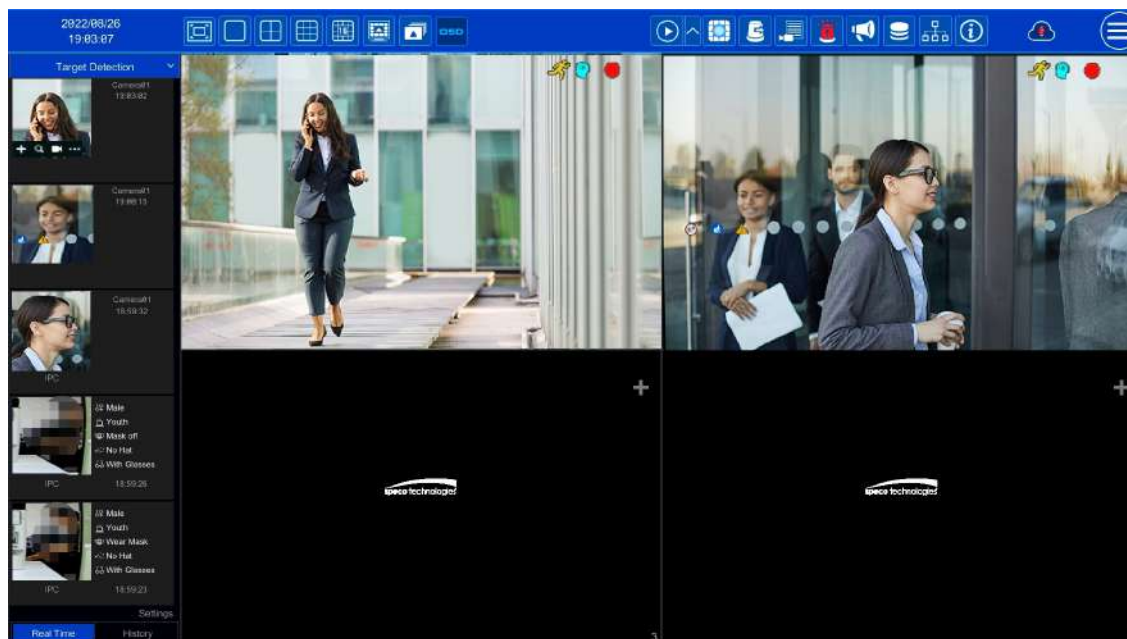
Click “More” to bring up a dropdown list. You can export the captured pictures by clicking “Export” or view the target ID by clicking “Information”. Click “Search” to go to smart human body/vehicle search interface. The system will automatically search captured people/vehicles. Click “Playback” to go to the playback interface.

#### 10.1.2 Face Detection/Match View

Only the face recognition NVR supports the following functions. If your NVR doesn’t support them, please skip the following instructions.

The setting steps are as follow:

- ① Enable face detection function (see [Face Detection Settings](#) for details).
- ② Enable face recognition function and set the alarm linkage items (see [Face Recognition Settings](#) for details).
- ③ Go to live view interface and click on a face detection channel. This will bring a toolbar under the channel. Then click  to go to the target detection interface of this channel. In this interface, you can switch the channel on the top right.



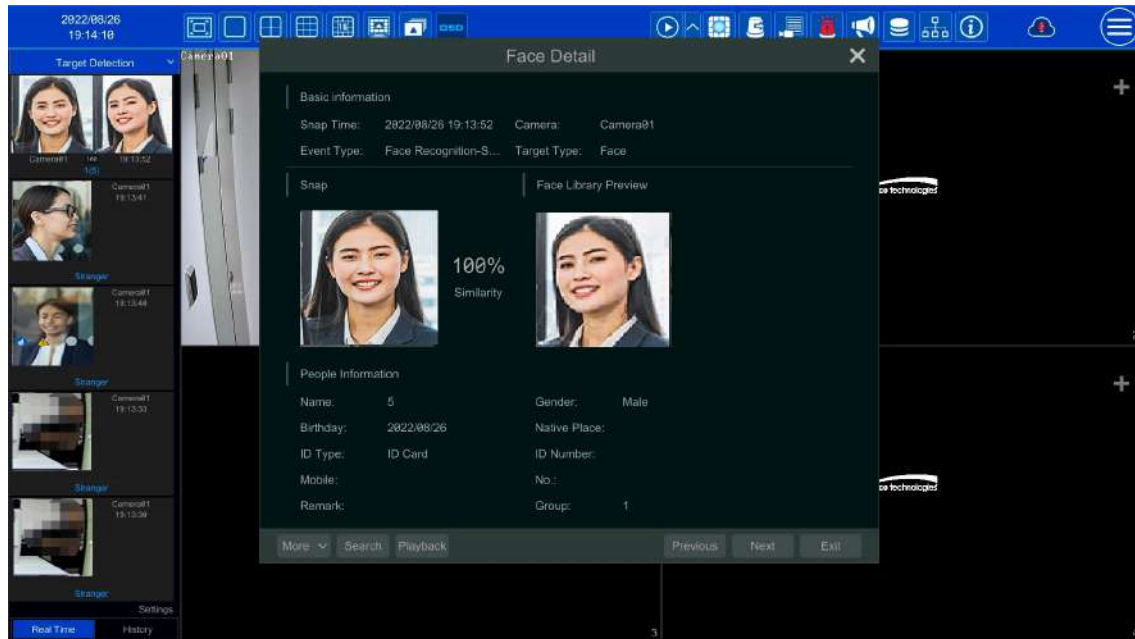
For unknown faces, you can select this face and click  under the captured face to register this face (see the following picture); click  to quickly go to the smart face search interface where you can search the matching face information; click  to quickly go to the smart face playback interface; click  to view snapshot details.

 The screenshot shows a 'Register' dialog box with a dark background. At the top, there is a 'Snap Picture' section with a photo of a woman. Below this, there is a form with the following fields:
 

- Name: A text input field.
- Sex: A dropdown menu with 'Male' selected.
- Birthday: A date picker showing '2020/03/26'.
- Native Place: A text input field.
- ID Type: A dropdown menu with 'ID Card' selected.
- ID Number: A text input field.
- Mobile No.: A text input field.
- Remark: A text input field.
- Group: A dropdown menu with '1' selected.

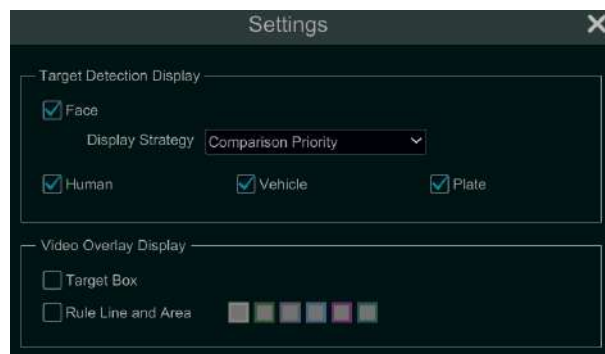
 To the right of the 'Group' dropdown is an 'Add Group' button. At the bottom of the dialog are 'OK' and 'Cancel' buttons.

Before registering target face pictures, please add groups for them in advance (see [Face Database Management](#) for details). After the face pictures are registered, the system will compare them automatically once the corresponding faces are captured next time. Refer to the following picture.



Double click the face picture to see the snapshot details, such as snapshot picture, original image, snapshot time and camera. Click “more” and then a dropdown list will display. Click “Register” to register the current snapshot. Click “Search” to go to face search interface. Click “Playback” to go to the playback interface. Click “Export” to export this snapshot details. Click “Information” to view face ID.

In the face match interface, click “Settings” to pop up the following window.



**Target Detection Display:** Face, human body, vehicle or plate can be enabled. If disabled, the captured target picture will not be displayed under the target detection tab in the live view interface.

**Display Strategy:** Two options-Comparison priority and only comparison

**Video Overlay Display:**

If “Target box” is clicked, you will see the target traced by a little red box.

If “Rule Line and Area” is checked, you will see the rule line of line crossing detection and detection area of intrusion detection displayed on the screen. You can select the color of the rule line and area as needed.

When the captured face pictures are successfully recognized, click the picture on the right to pop up a face detail window as shown above. In this window, you can see the captured face picture, the matched picture of face library and the relevant information. You also can view the original image, search image by snapshot, play back by snapshot and export the face details by clicking “More” button.

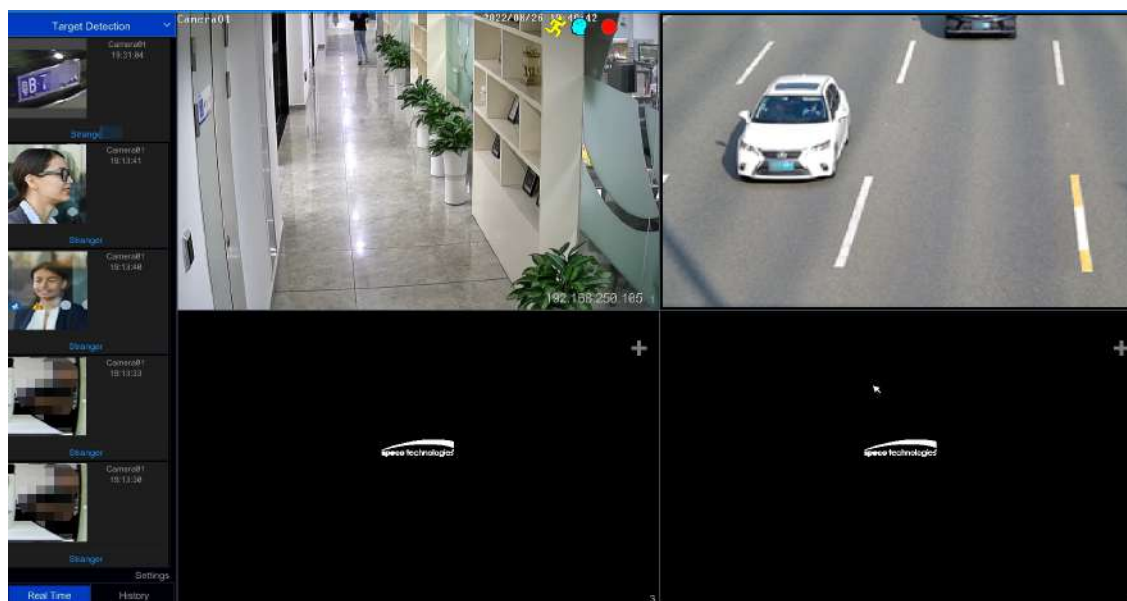
Additionally, you can view the historical captured face pictures and face match information in the face match interface by clicking “History” tab. Besides registering face pictures in the live view interface, you can also add target face pictures in the face database interface.

**Note:** if you enter the remark when adding a face picture to the face database, instead of the name, the remark information will be shown under the face library picture after successful recognition.

### 10.1.3 License Plate Detection/Recognition View

Only when the ANPR camera is added and enabled, can license plates be captured and matched. The setting steps are as follows

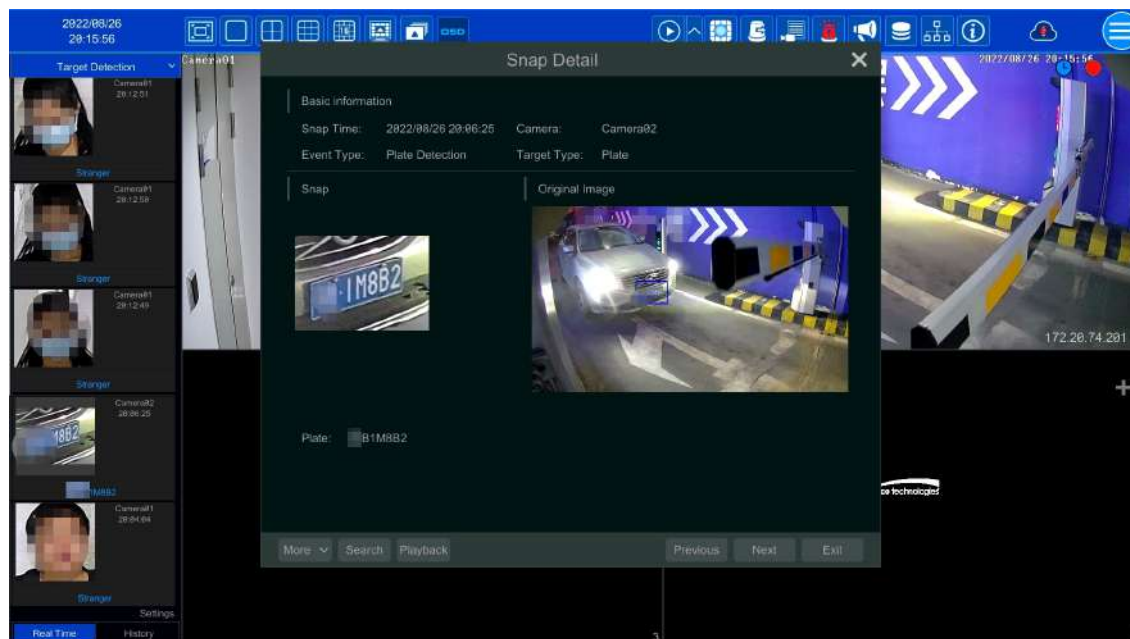
- ① Enable the plate detection function (See [License Plate Detection Settings](#) for details).  
Then you can see the captured plates displayed in the live view interface as shown below.



Put the cursor on the captured plate picture and then click  to register this plate as shown below.

Click  to view the captured detail information. Click  to quickly enter the vehicle search interface. You can search the matched plate information in this interface. Click  to go to the smart playback interface.

- ② Enable license plate recognition function and set the alarm linkage items (see [License Plate Recognition Settings](#) for details).  
③ Go to live view interface and click  on the top right corner of the live view interface and then choose the target detection tab to go to the target detection interface of multi-channel as shown below. When the plate is captured, it will be displayed on the right panel. The strange plate will show "Strange plate" under the plate picture.



Click the captured plate picture and then it will pop up the detailed information window. You can view the snapshot picture, original picture, snapshot time, camera, etc. Click “More” to view the ID information of the target and export the captured picture. Click “Search” to go to the vehicle search interface. Click “Playback” to go to the playback interface.

#### 10.1.4 Object Attribute View

- ① Enable video metadata function and then select the detection target and display attributes (see [Video Metadata](#) for details).
- ② Go to live view interface and click on an AI camera channel (video metadata function is supported). This will bring a toolbar under the channel. Then click  to go to the target detection interface of this channel. In this interface, you can switch the channel on the top right. Click “Settings” at the bottom right to select the attribute information of people/motor vehicle/non-motor vehicle you want to view under the captured picture. Click the captured picture to view the details. In the detail interface, you can view the captured picture, original picture, object attributes, etc.

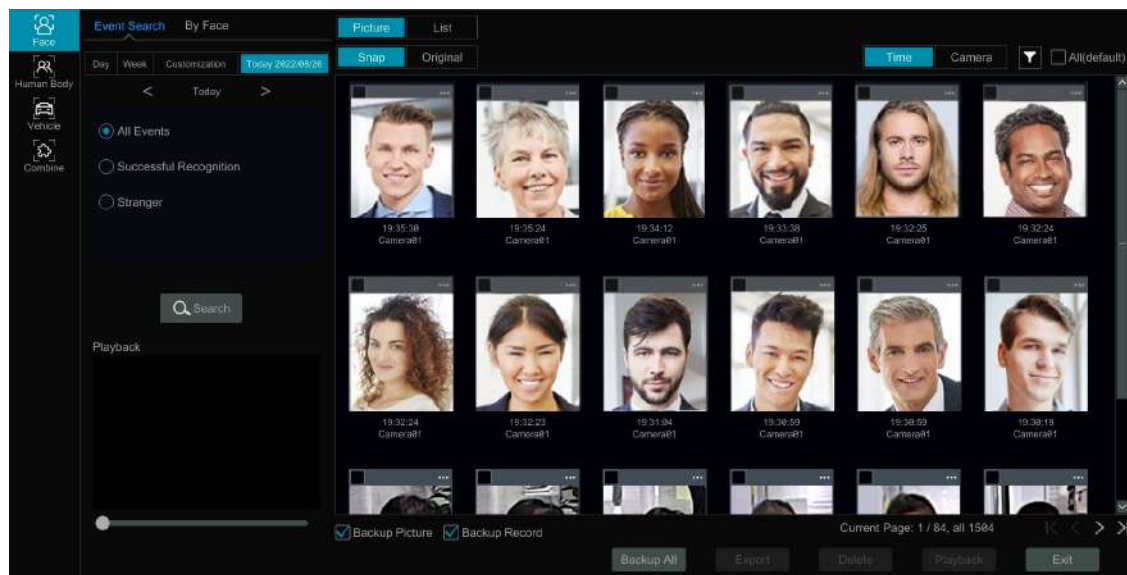
## 10.2 Smart Search

### 10.2.1 Face Search

Only some models support this function. If your device doesn't support it, please skip the following instructions.

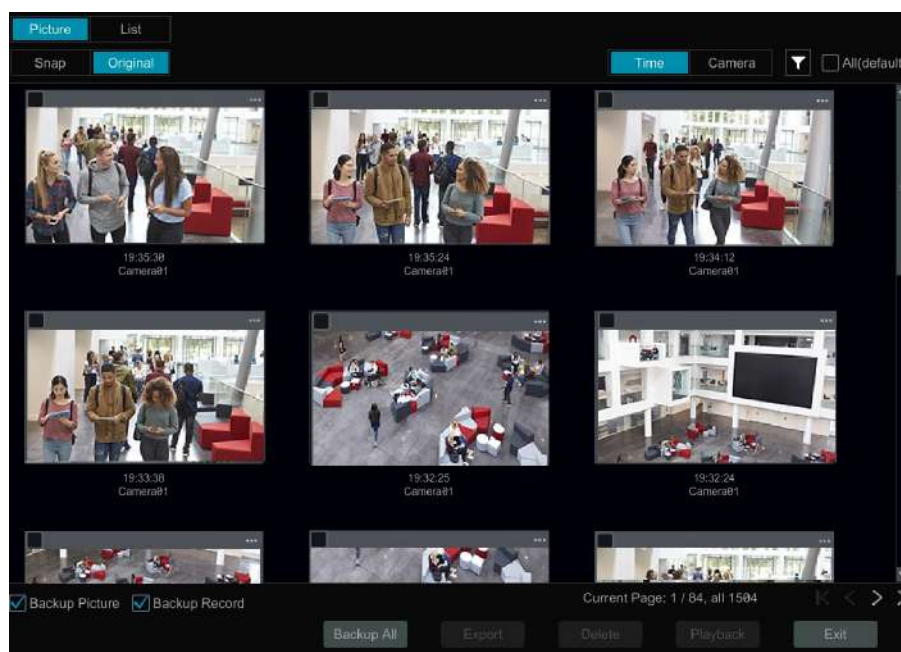
#### ➤ Face Search by Event

- ① Click Start → Intelligent Analytics → Search → Face to go to the following interface.



- ② Click  to choose face detection cameras.
- ③ Select all events, successful recognition or stranger.
- ④ Click "Search" to search face pictures. You can view face pictures by time or by camera.
- ⑤ Click the searched face picture to play in the small playback window; select a face picture and click "Backup" to export it.

Click "Original" to see the original image as shown below.

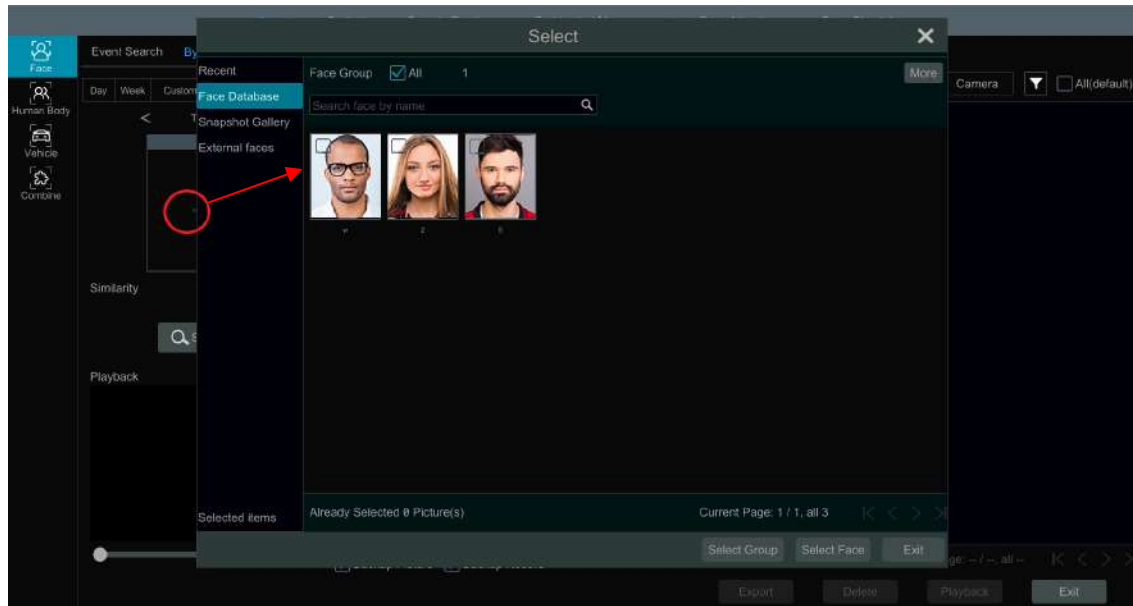


Click "List" to view the snapshot information list. Click  to view the detail information; click  to back up the image.

#### ➤ Face Search by Face

In the face picture search interface, click "By Face" to go to the following interface.

- ① Click  to add the target face which can be searched and added from recent, face database, snapshot gallery and external faces. A single face picture or multiple face pictures can be added and searched. (Take a single face picture for example)



To add target face from recent

- a. Choose the face.
- b. Click "Select Face".

To add target face from face database:

- a. Click "More" to choose groups.
- b. Select a target face and click "Select Face".

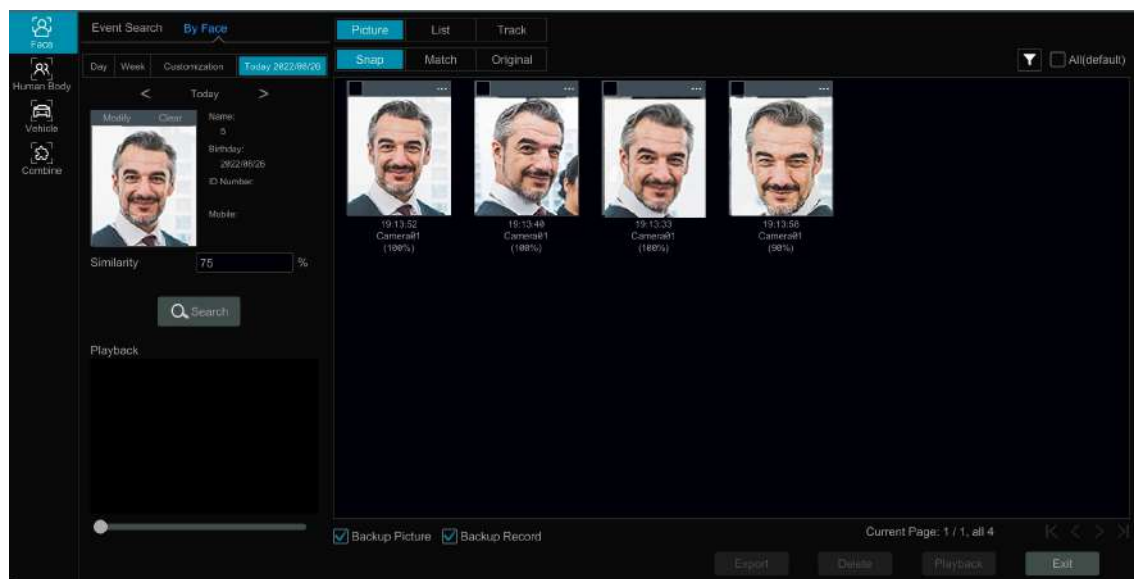
To add target face from snapshot gallery:

- a. Select time and click "More" to choose cameras.
- b. Click "Search".
- c. Check a face and click "Select Face".

To add target face from external face:

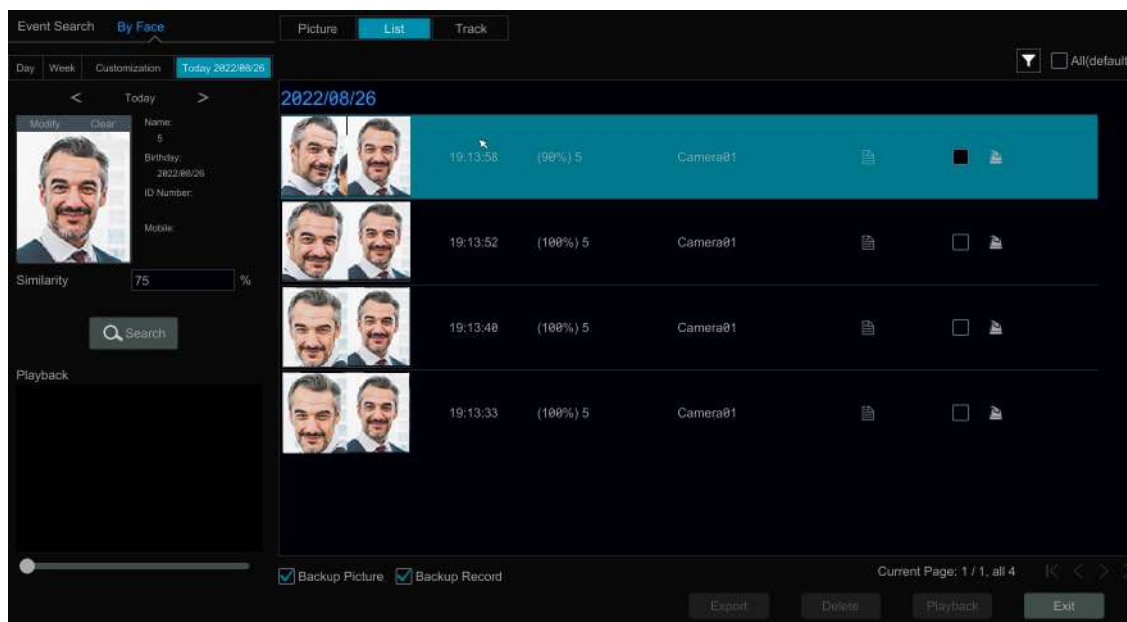
- a. Save the target face to the mobile storage device and then insert this device into the USB interface of NVR.
- b. Select "External Face" to import the face in this interface.

- ② Set similarity and then click "Search".
- ③ Click the searched image to play records in the small window.
- ④ Select the searched image and click "Backup Picture" or "Backup Record". Then click "Backup" to build backups for pictures or records.



- **View Image by List**

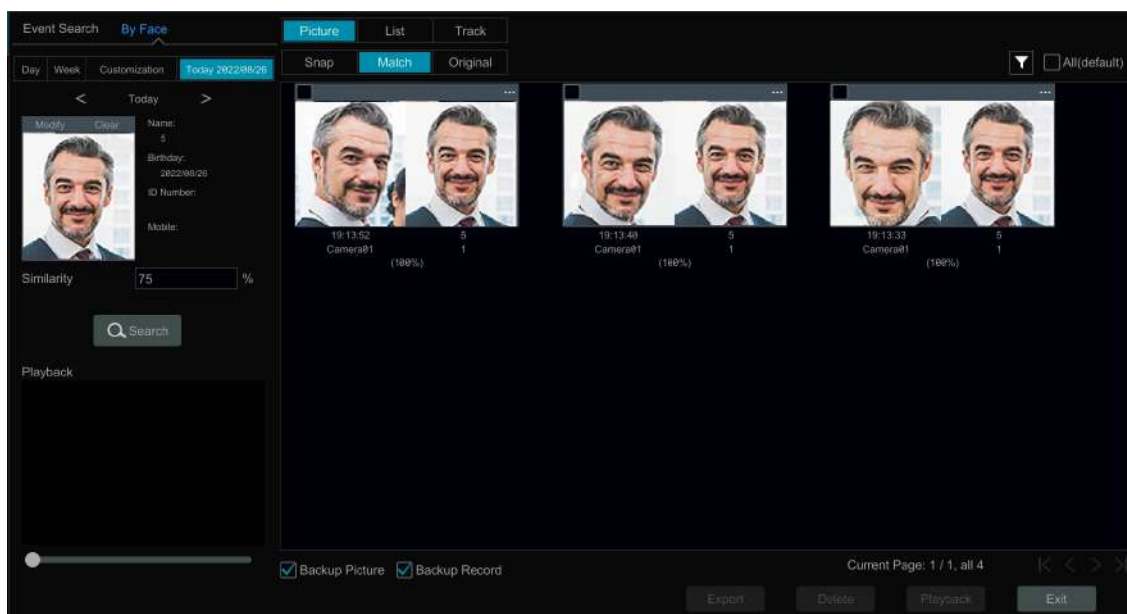
Click “List” tab to view images by time as shown below.



Click the searched image to play. Click  to view the detail information of the compared target face.

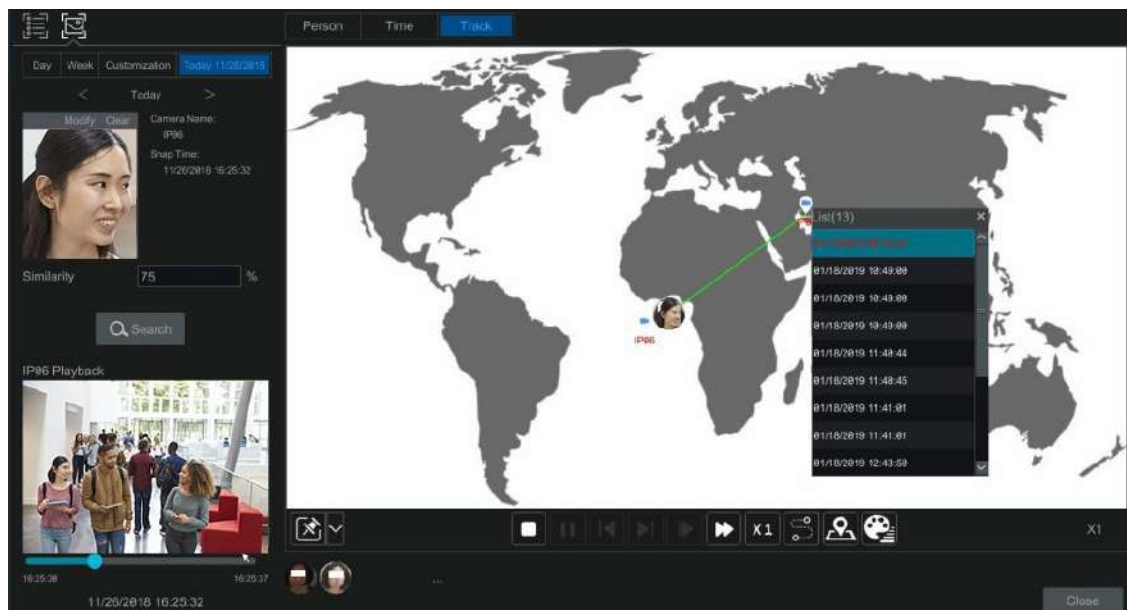
- **View Match Images**

Click “Match” tab to view match images as shown below.



## 10.2.2 Track Playback

Select “Track” to go to the following interface.



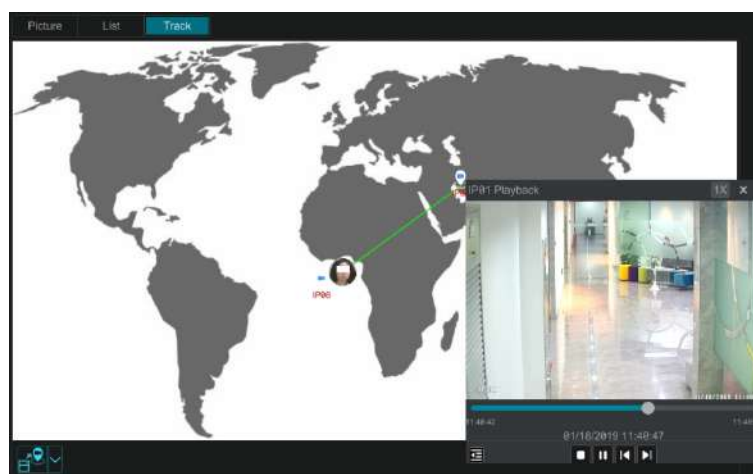
**Note:** Only when two or more cameras detect this person, can his/her track can be viewed here.

Descriptions of buttons on the track interface

|  |                 |  |                      |
|--|-----------------|--|----------------------|
|  | Fixed Window    |  | Frame                |
|  | Followed Window |  | Fast Forward (x2;x4) |
|  | Exchange Window |  | Normal Speed         |
|  | Stop            |  | Start/Stop Track     |
|  | Play            |  | Edit Map             |
|  | Previous        |  | Edit Color           |
|  | Next            |  |                      |

Click on the camera name and then an event list appears. Click one item to play the record.

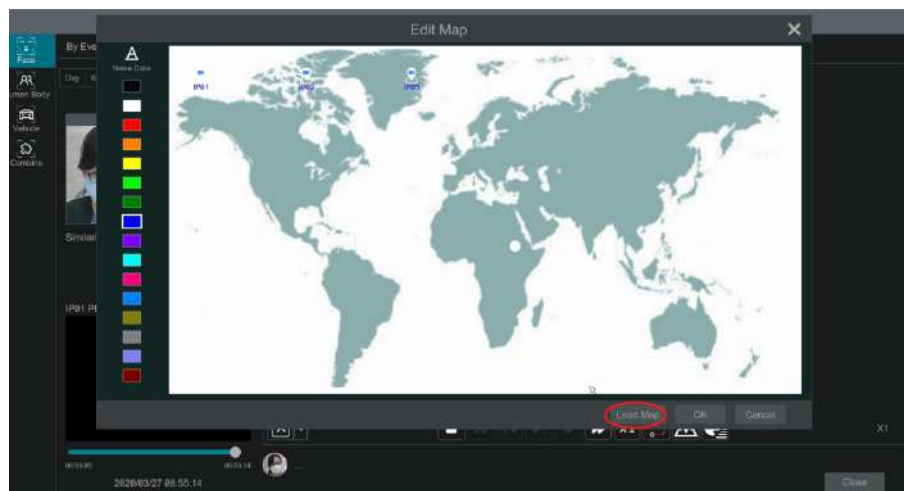
Click button beside the fixed window icon to show “Followed Window” and “Exchange Window” icons. The small playback window will float on the map window by clicking “Followed Window” as shown below.



Click to switch play speed. 1x and 2x can be switched. Click to view event list. Click one item to play this event.

Click “Exchange Window” to switch the position of the map window and the playback window.

Click button to go to the following interface.



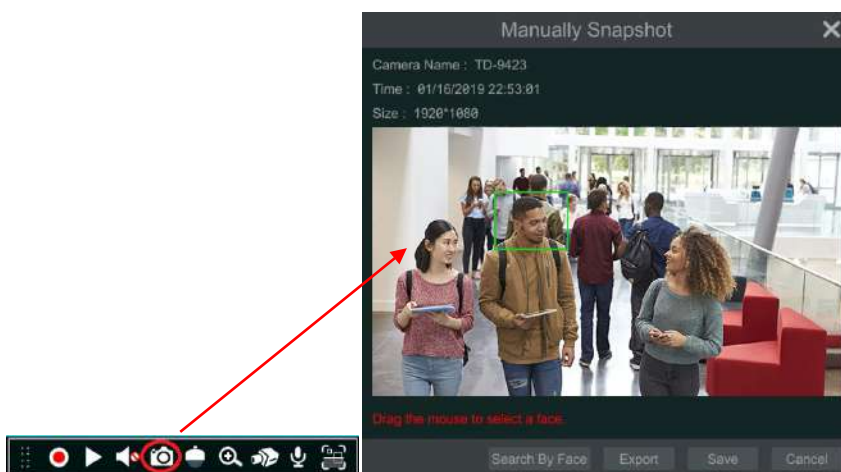
Click “Load Map” to add a map. Then drag the camera names on the map to change their locations. Choose a color on the left color list to set your favorite color for camera names.

Load Map: ① Save the map to the USB storage device and then insert the USB storage device into the NVR. ② Click “Load Map” button to upload the map.

Click  button to modify the colors of camera name and track line and set the line width.

### 10.2.3 Face Search by Snapshot

In the live or playback interface, click on a face detection camera and then select  on the toolbar. This will bring the following window.

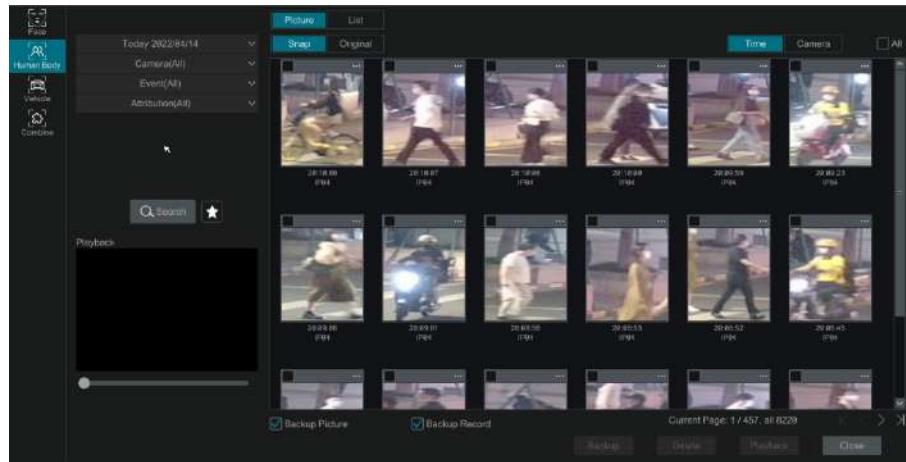


Drag the mouse to select a face and then click “Search by Face” to go to the face search by face interface. You can see its snapshot pictures, match pictures, original pictures and so on by clicking the corresponding tab.

### 10.2.4 Human Body Search

Click Start→ Intelligent Analytics→Smart Search→Human Body to go to the human body search interface.

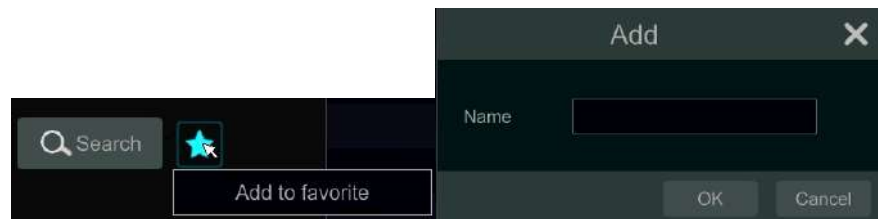
Select the search time, camera and event and then click “Search” to view the searched pictures.



You can also select the attributes of people to filter (like gender, age, mask-wearing status, glasses-wearing status, color of clothes, etc.). **Note that only the searched camera with video metadata function can filter attributes.**

Click the searched picture to play the record in the small window. Select pictures and check “Backup Picture” and/or “Backup Record” and then click “Backup” to back up the pictures and /or records. Click “Original” to view the captured original pictures. Click “List” to view the file list of the captured pictures.

Click  and select “Add to favorite” to add a favorite group and save the current searched pictures to the favorite group. Then you can quickly view these figure pictures by clicking  and choosing the group name.



### 10.2.5 Vehicle Search

① Click Start→ Intelligent Analytics→Smart Search→Vehicle to go to the vehicle search interface.

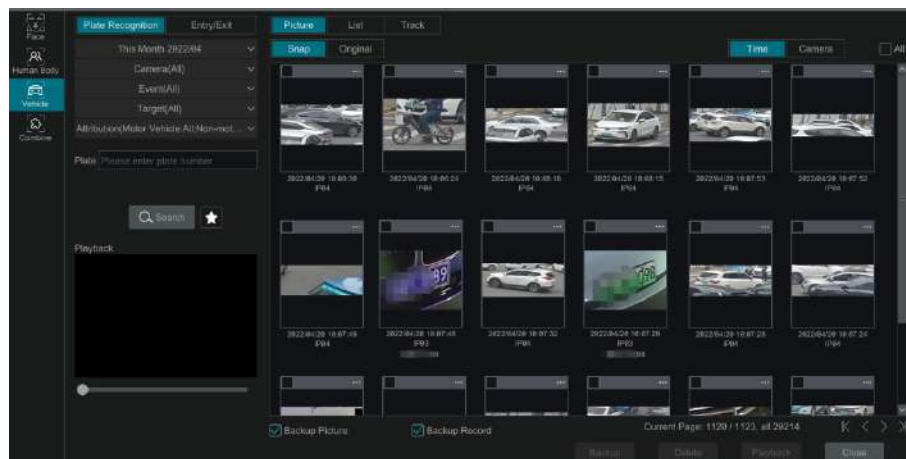
② Select the time, camera, event and vehicle type. Then click “Search” to search vehicles.

Event: Intrusion, Line Crossing, Target Counting, Plate Detection, Plate Match-Successful Recognition and Plate Match-Strange Plate can be selected.

Attribution: Vehicle or non-vehicle attributes can be selected as needed. For example, you can search vehicles according to the color, brand or type.

**Note that only the searched camera with video metadata function can filter attributes**

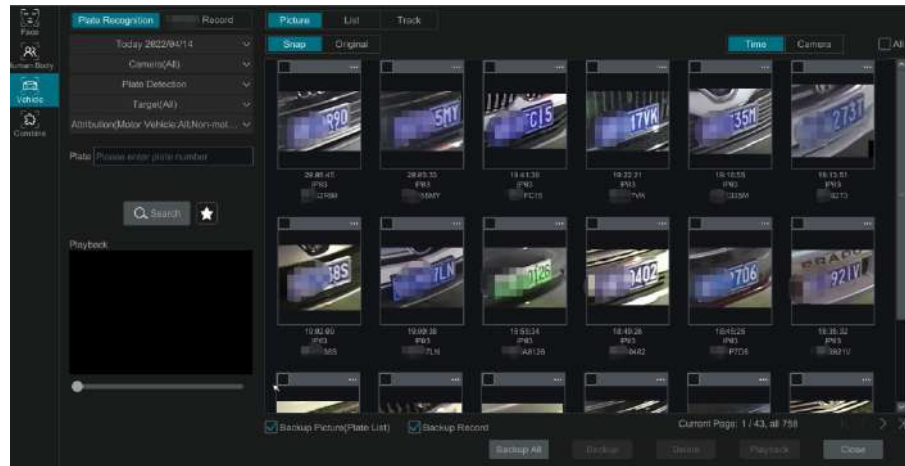
You can view face pictures by time or by camera.



Click a searched vehicle picture to play it in the small window. Select vehicle pictures and check “Backup Picture” and/or “Backup Record” and then click “Backup” to back up the pictures and /or records.

- ③ Click “Original” to see the original pictures; click “List” to view the snapshot information list. Click  to view the detail information; click  to back up the image.

Select “Plate Detection” or “Plate Match” to view plate image. You can also enter the plate number to search the plate pictures. Then you can view the track of this vehicle.



Click “Track” to view the track of the vehicle.

**Note:** Only one plate can be traced at a time and there must be two or more ANPR cameras detect this vehicle, thus, you can view the track of this vehicle.

The track setting steps are similar to the face track settings. Please refer to face track settings for details.

Click  to add a favorite group and save the current searched pictures to the favorite group. Then you can quickly view these vehicle pictures by clicking  and choosing the group name.

### 10.2.6 Combination Search

If you want to view the human body, vehicle or face pictures simultaneously, you can choose combination search.

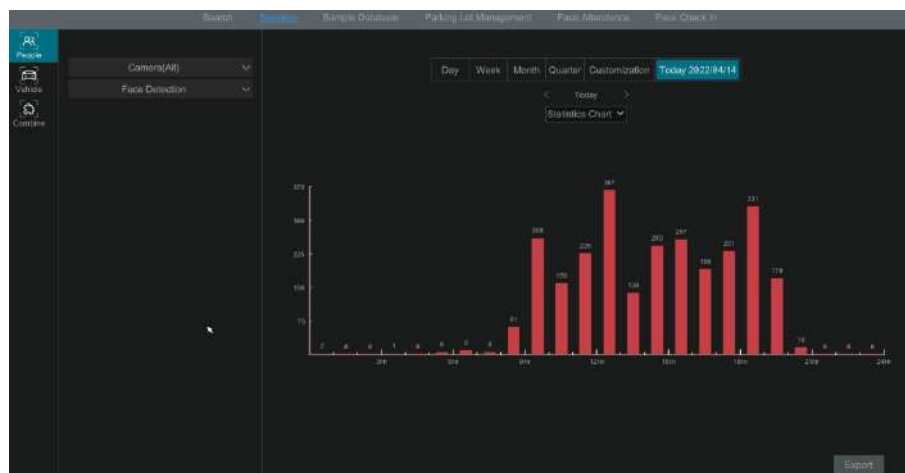
- ① Click “Combine”.
- ② Select the search time, camera, event and vehicle as needed.

Click a searched picture to play it in the small window. Select pictures and check “Backup Picture” and/or “Backup Record” and then click “Backup” to back up the pictures and /or records.

Click  to add a favorite group and save the current searched pictures to the favorite group. Then you can quickly view these pictures by clicking  and choosing the group name.

## 10.3 View Statistical Information

Click Start→ Intelligent Analytics→Statistics to go to the following interface. In this interface, you can view the people and vehicle statistical information or you can customize the statistical information.



## View People Information:

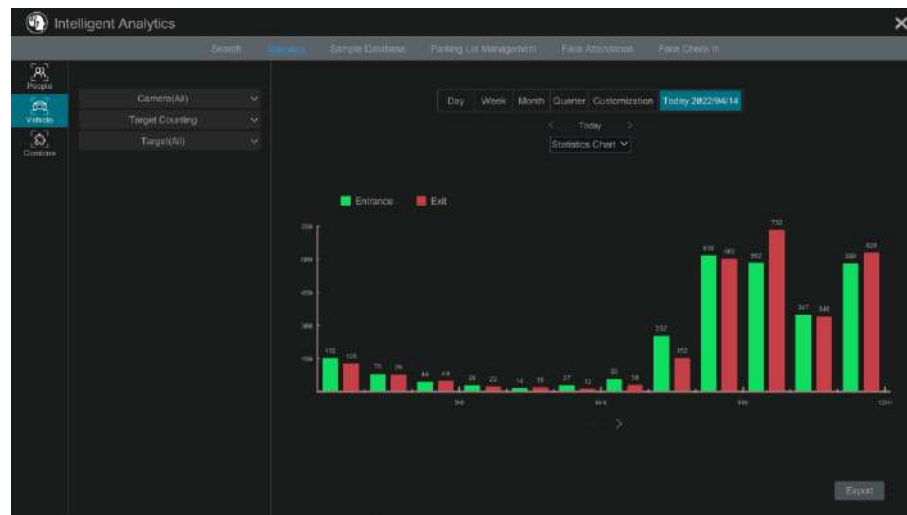
**Note:** The person information includes face information and figure information.

- ① Select the time.
- ② Select cameras.
- ③ Select events as needed, such as face detection, face recognition, region intrusion, line crossing, target counting, etc.

Note: Face match events (successful recognition & stranger) are available for some models. If Face Match-Successful Recognition event is selected, you can choose “Detail Chart” to view.

## View Vehicle Information:

- Click “Vehicle”
- Select the time and cameras.
- Select events as needed.
- Select the vehicle attribution.



If “Remove duplicate license plate numbers” is checked, the duplicate statistics of the same license plate in the same day will not be displayed in the chart.

To customize statistical information:

Click “Combine” and then select events, people and vehicle as needed.

# 11 General Event Management

## 11.1 Sensor Alarm

To complete the entire sensor alarm settings, you should enable the sensor alarm of each camera and then set up the alarm handling of each camera.

- ① Click Start→Settings→Alarm→Sensor to go to the following interface.



- ② Select the alarm type (NO or NC) according to trigger type of the sensor.
- ③ Enable the sensor alarm of each camera and select the schedule.
- ④ Check the “Duration”, “Record”, “Snapshot”, “Push”, “Alarm-out” and “Preset” and enable or disable the “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail” as required.
- ⑤ Click “Apply” to save the settings.

The configuration steps of the above mentioned alarm linkages are as follows.

**Duration:** it refers to the interval time between the adjacent motion detections. For instance, if the duration time is set to 10 seconds, once the system detects a motion, it will go to alarm and would not detect any other motion (specific to camera) in 10 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

**Record:** check it and then the “Trigger Record” window will pop up automatically (you can also click the “Configure” button to pop up the window). Select camera on the left side and then click to set the camera as the trigger camera. Select trigger camera on the right side and then click to cancel the trigger camera. Click “OK” to save the settings. The trigger cameras will record automatically when the sensor alarm is triggered.

**Snapshot:** check it and then the “Trigger Snapshot” window will pop up automatically. Configure the trigger camera in the window. The trigger cameras will capture images automatically when the sensor alarm is triggered.

**Push:** check it and choose ON or OFF. If it is ON, the system will send messages when the sensor alarm is triggered.

**Alarm-out:** check it and then the “Trigger Alarm-out” window will pop up automatically. Configure the trigger alarm-out in the window. The system will trigger the alarm-out automatically when the sensor alarm is triggered. You need to set the delay time and the schedule of the alarm outputs. See [Alarm-out](#) for details.

**Preset:** check it and then the “Trigger Preset” window will pop up automatically. Configure the trigger preset of each camera. To add presets, please see [Preset Setting](#) for details.

**Buzzer:** if enabled, the system will begin to buzz when the sensor alarm is triggered. To set the delay time of the buzzer, please see [Buzzer](#) for details.

**Pop-up Video:** After camera setting, the system will pop up the corresponding video automatically when the sensor alarm is triggered. To set the duration time of the video, please see [Display](#) for details.

**Pop-up Message Box:** if enabled, the system will pop up the corresponding alarm message box automatically when the sensor alarm is triggered. To set the duration time of the message box, please see [Display](#) for details.

**E-mail:** if enabled, the system will send an e-mail when the sensor alarm is triggered. Before you enable the email, please configure the recipient’s e-mail address first (see [E-mail Configuration](#) for details).

**Virtual alarm:** This function should be used with API server. If you want to enable it, please make sure the API Server is enabled first (Start→Network→Port) and then set the authentication as “Digest”.

## 11.2 Motion Alarm

**Motion Alarm:** when the motion object appears in the specified area, it will trigger the alarm. You should enable the motion of each camera first and then set the alarm handling of the camera to complete the whole configuration of the motion alarm.

### 11.2.1 Motion Configuration

- ① Click Start→Settings→Camera→Motion Settings to go to the following interface.



- ② Select the camera, enable the motion and set the sensitivity and duration of the camera.

**Sensitivity:** the higher the value is, the more sensitive it is to motion. You should adjust the value according to the practical conditions since the sensitivity is influenced by color and time (day or night).

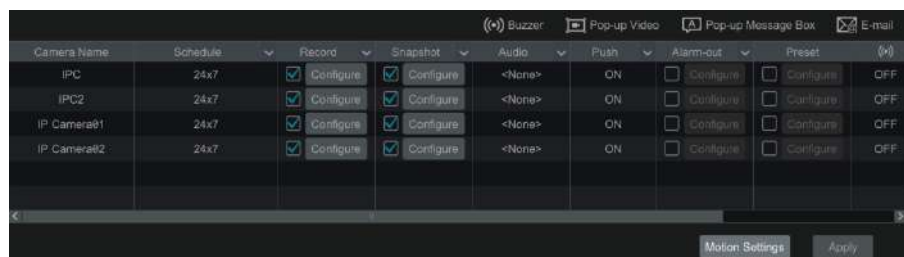
**Duration:** it refers to the interval time between the adjacent motion detections. For instance, if the duration time is set to 10 seconds, once the system detects a motion, it will go to alarm and would not detect any other motion (specific to camera) in 10 seconds. If there is another motion detected during this period, it will be considered as continuous movement; otherwise it will be considered as a single motion.

**Detection Target:** For the camera with SMD function, you can check the detection target as needed. If “Human/Motor Vehicle” is enabled, the camera will only detect the movement of human/motor vehicle. If no target is enabled, alarms will be triggered when the moving object appears on the image, including human, vehicle or other moving objects.

- ③ Drag the camera image to set the motion area. You can set more than one motion area. Click “All” to set the whole camera image as the motion area. Click “Reverse” to swap the motion area and the non-motion area. Click “Clear” to clear all the motion areas.
- ④ Click “Apply” to save the settings. Click “Processing Mode” to go to the alarm handling configuration interface of the motion alarm.

### 11.2.2 Motion Alarm Handling Configuration

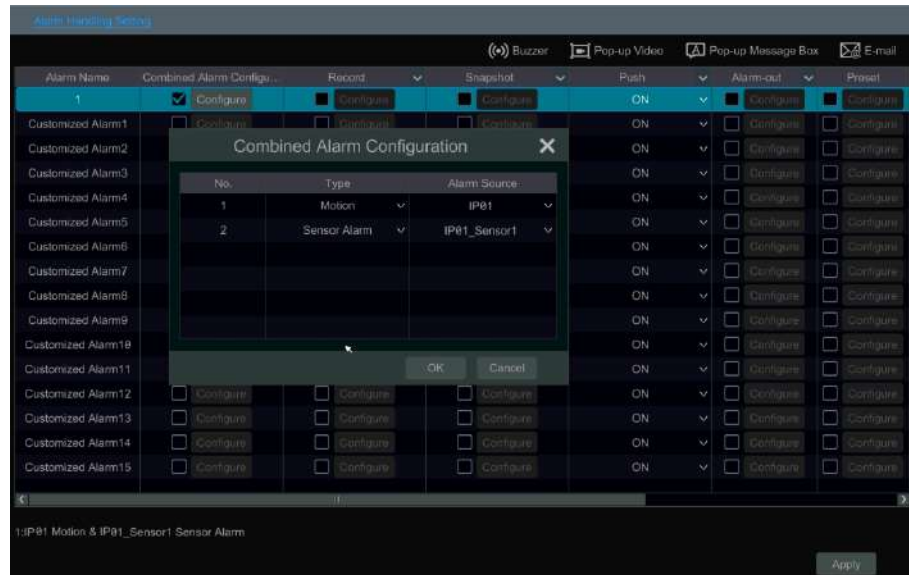
- ① Click Start→Settings→Alarm→Motion Alarm to go to the following interface.



- ② Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The alarm handling setting of motion alarm is similar to that of the sensor alarm (see [Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings. You can click “Motion Settings” to go to the motion configuration interface.

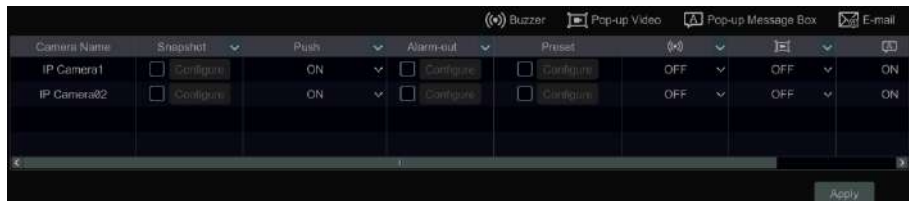
### 11.3 Combination Alarm

- ① Click Start→Settings→Alarm →Combination Alarm to go to the following interface.
- ② Customize combination alarm. Set alarm name and click “Configure” under the Combined Alarm Configuration item. Then select alarm type and alarm source. Finally, click “OK” to save the settings.
- ③ Enable or disable “Record”, “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The alarm handling setting of combination alarm is similar to that of the sensor alarm (see [Sensor Alarm](#) for details).
- ④ Click “Apply” to save the settings.



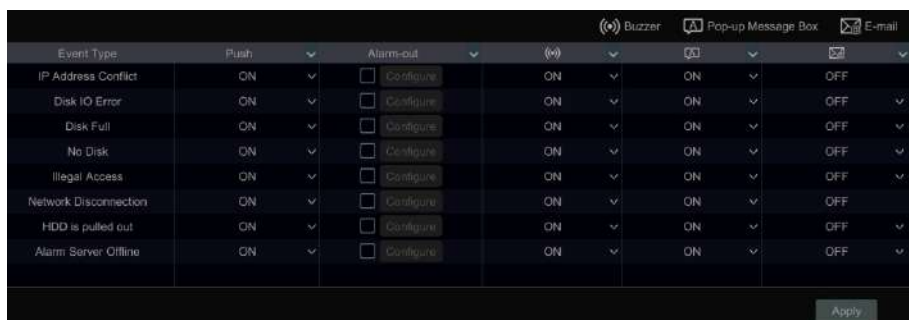
## 11.4 IPC Offline Settings

- ① Click Start→Settings→AI/Event→IPC Offline Settings to go to the interface as shown below.
- ② Enable or disable “Snapshot”, “Push”, “Alarm-out”, “Preset”, “Buzzer”, “Pop-up Video”, “Pop-up Message Box” and “E-mail”. The IPC Offline Settings are similar to that of the sensor alarm (see [Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings.



## 11.5 Exception Alarm Settings

- ① Click Start→Settings→AI/Event→Exception Alarm to go to the interface as shown below.



- ② Enable or disable “Push”, “Alarm-out”, “Buzzer”, “Pop-up Message Box” and “E-mail”. The exception handling settings are similar to that of the sensor alarm (see [Sensor Alarm](#) for details).
- ③ Click “Apply” to save the settings.

## 11.6 Alarm Event Notification

### 11.6.1 Alarm-out

- ① Click Start→Settings→AI/Event→Event Notification to go to the following interface.

| No.           | Name      | Delay   | Schedule | Test |
|---------------|-----------|---------|----------|------|
| Local-1       | AlarmOut1 | 10 Secs | 24x7     | Test |
| Local-2       | AlarmOut2 | 10 Secs | 24x7     | Test |
| Local-3       | AlarmOut3 | 10 Secs | 24x7     | Test |
| Local-4       | AlarmOut4 | 10 Secs | 24x7     | Test |
| IP Camera93-1 | AlarmOut1 | 10 Secs | 24x7     | Test |

- ② Set the delay time and the schedule of each alarm-out. You can click “Edit Schedules” to edit the schedules (see [Schedule Settings](#) for details).
- ③ Click “Apply” to save the settings. You can click “Test” to test the alarm output.

### 11.6.2 E-mail

Click Start→Settings→AI/Event→Event Notification→E-mail to go to the e-mail configuration interface. Set the e-mail address of the recipients. See [E-mail Configuration](#) for details.

### 11.6.3 Display

Click Start→Settings→AI/Event→Event Notification→Display to go to the display configuration interface. Set the duration time of the pop-up video and the pop-up message box. If your device support two outputs, please set the output of the pop-up video as needed. After that, click “Apply” to save the settings.

Pop-up Video

Duration 10 Secs

Output Main Output

Pop-up Message Box

☒ Don't show later

Duration 10 Secs

Apply

### 11.6.4 Buzzer

Click Start→Settings→AI/Event→Event Notification→Buzzer to go to the buzzer configuration interface. Set the delay time of the buzzer and then click “Apply” to save the setting. You can click “Test” to test the buzzer.

Buzzer

Delay 5 Secs

Test

Apply

### 11.6.5 Push

Click Start→Settings→ AI/Event →Event Notification→Push to go to the interface as shown below. Check “Enable”, select the schedule and then click “Apply” to save the settings. If Push Server is online, it will push text to the mobile clients according to the set schedule.

Push

☒ Enable

Push Schedule 24x7

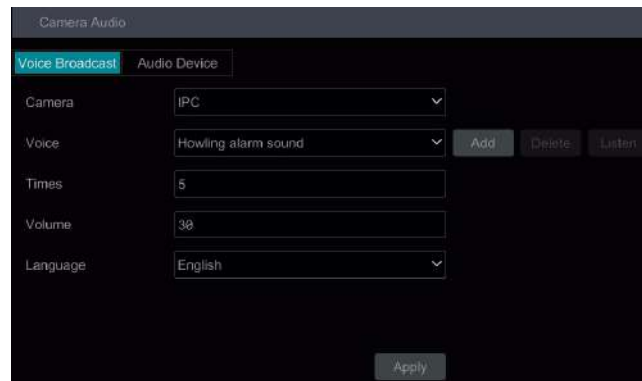
Schedule Management

Test

Apply

### 11.6.6 Digital Deterrent

Click Start→Settings→ AI/Event →Event Notification→Digital Deterrent to go to the interface as shown below.

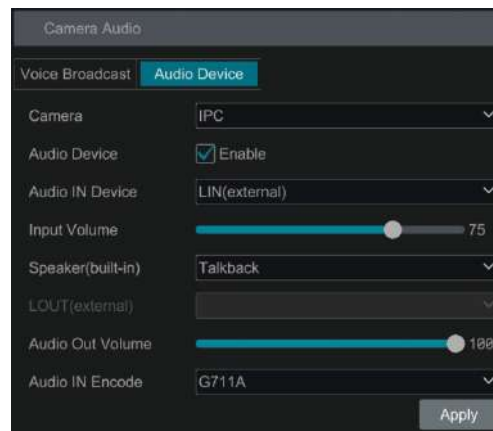


#### Camera audio settings:

For perimeter alert cameras, voice broadcast can be set up. Select the camera, voice, broadcast times, volume and language. Then click “Apply” to save the settings. When an alarm is triggered, camera will broadcast the voice you set.

Voice: click “Add” to add the alarm voice in wav. format. Click “Listen” to listen to the uploaded audio.

Click “Audio Device” to set the audio of the camera.



Select the camera and then enable audio device.

Audio In Device: Please select it according to the actual device configuration.

Input Volume: Set the audio input volume as needed.

Speaker (built-in): Please select its function as needed.

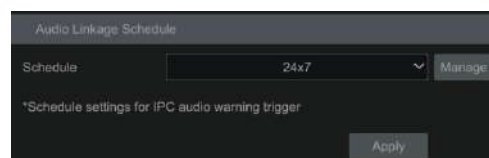
LOUT: external audio output device, please select its function as needed.

Audio Out Volume: Set the audio output volume as needed.

Audio Input Encode: G711A/G711U

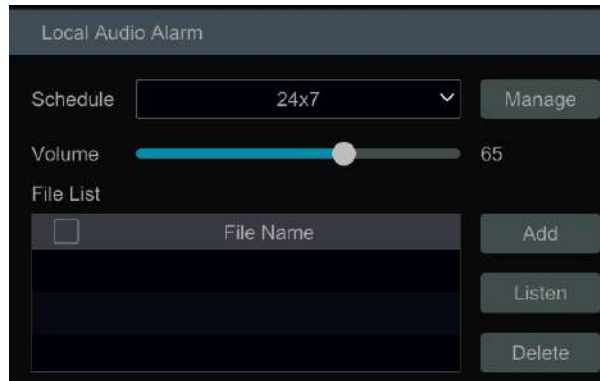
**Note: The speaker (built-in) and LOUT (external) cannot be enabled simultaneously for some cameras. Please select it as needed.**

**Audio Linage Schedule:** Set the schedule of audio linkage alarm. After the schedule is set, the audio alarm will be triggered by events within the schedule.



#### Local Audio Alarm

Set the audio alarm of local NVR.



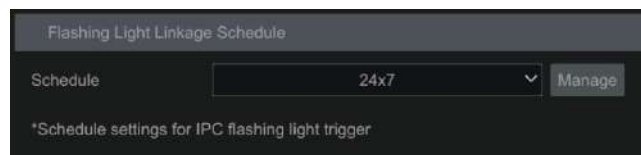
In this interface, you can set the schedule and volume of the local audio alarm. Click “Manage” to set the schedule. Click “Add” to upload the audio file (.mp3 format). Choose the uploaded audio file and then click “Listen” to listen to it; click “Delete” to delete this file.

### 11.6.7 Light

Click Start→Settings→Alarm→Event Notification→Light to go to the interface as shown below. In this interface, you can set the light flashing time and frequency when an alarm is triggered.

| Camera | Flashing Time | Flashing Frequency |
|--------|---------------|--------------------|
| IPC    | 20            | Low                |
|        |               |                    |

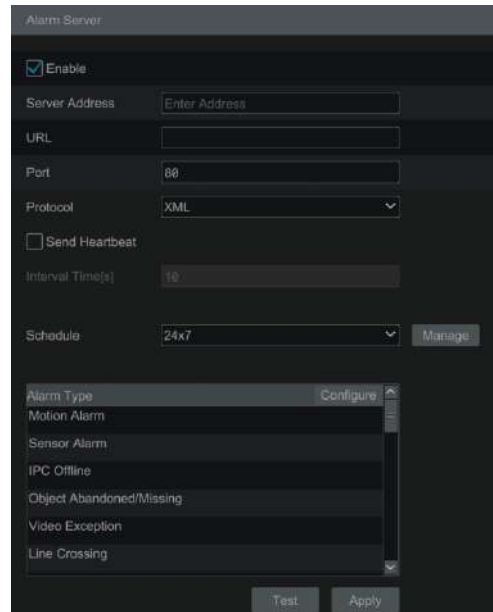
Flashing light linkage schedule: Set the schedule of light linkage alarm. After the schedule is set, the light alarm will be triggered by events within the schedule.



### 11.6.8 Alarm Server

Go to Alarm→Alarm Server interface as shown below.

Enable the alarm server and enter server address, **URL** and port of the alarm server. Then select protocol. If “Send Heartbeat” is enabled, set the interval times. After that, test the effectiveness of the alarm server. Having tested successfully, please click “Apply”. When an alarm occurs, the device will transfer the alarm event to the alarm server. If an alarm server is not needed, there is no need to configure this section.



Alarm Server

☒ Enable

Server Address

URL

Port

Protocol

☐ Send Heartbeat

Interval Time[s]

Schedule

Alarm Type

- Motion Alarm
- Sensor Alarm
- IPC Offline
- Object Abandoned/Missing
- Video Exception
- Line Crossing

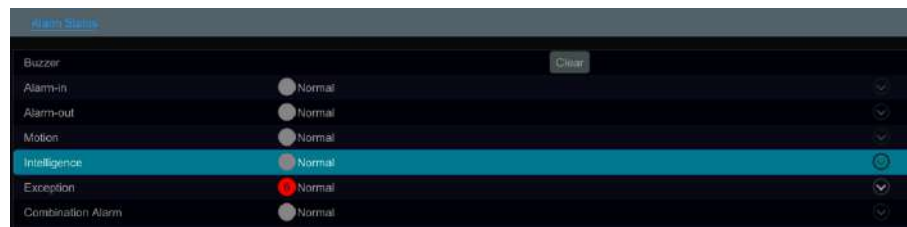
## 11.7 Manual Alarm

Click  on the tool bar at the bottom of the live preview interface to pop up a window. Click “Trigger” to start alarm. Click “Clear” to stop alarm.

| Alarm-out Name       | Status | Trigger                                | Clear                                |
|----------------------|--------|----------------------------------------|--------------------------------------|
| AlarmOut1            | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |
| AlarmOut2            | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |
| AlarmOut3            | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |
| AlarmOut4            | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |
| IP Camera1_AlarmOut1 | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |
| IP Camera2_AlarmOut1 | Normal | <input type="button" value="Trigger"/> | <input type="button" value="Clear"/> |

## 11.8 View Alarm Status

Click Start→Settings→Alarm→Alarm Status or click  on the tool bar at the bottom of the live preview interface to view the alarm status.



Alarm Status

Buzzer ☐ Normal

Alarm-in ☐ Normal

Alarm-out ☐ Normal

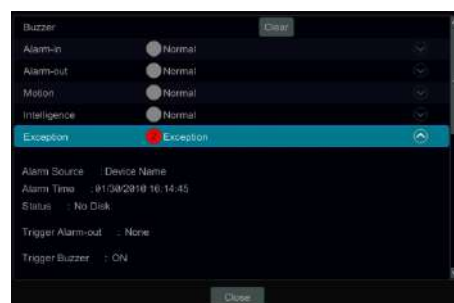
Motion ☐ Normal

Intelligence ☒ Normal

Exception ☐ Normal

Combination Alarm ☐ Normal

Click “Clear” to stop the buzzer when the buzzer alarm happens. Click  to view the detail information as shown below.



Buzzer

Alarm-in ☐ Normal

Alarm-out ☐ Normal

Motion ☐ Normal

Intelligence ☐ Normal

Exception ☒ Exception

Alarm Source : Device Name

Alarm Time : 9/10/2018 16:14:45

Status : No Disk

Trigger Alarm-out : None

Trigger Buzzer : OK

If the exception information is more than one page, you can enter the number in the box and then click  to jump to the specified page. Click  /  to view the exception alarm information in the previous/next page.

## 11.9 System Disarming

You can quickly disarm the device through the alarm host and remote client (like mobile APP).

Control model

☒ Alarm Host

\*The remote control of Disarm/Close Disarm is valid when the alarm host is enabled, please make sure the selected sensor is enabled and in the schedule

Input Sensor: Sensor1

☒ Remote client

\*The remote control of Disarm/Close Disarm and parameters setting is valid when the remote switch is enabled

Disarm Set

Status : Arming One Key Disarm

Disarm Channel/Sensor Add

| Channel/Sensor | Disarm Link Item | Configure | Delete |
|----------------|------------------|-----------|--------|
|                |                  |           |        |
|                |                  |           |        |
|                |                  |           |        |
|                |                  |           |        |
|                |                  |           |        |

\*At the State of disarm the parameters of channel and sensor is invalid

Apply

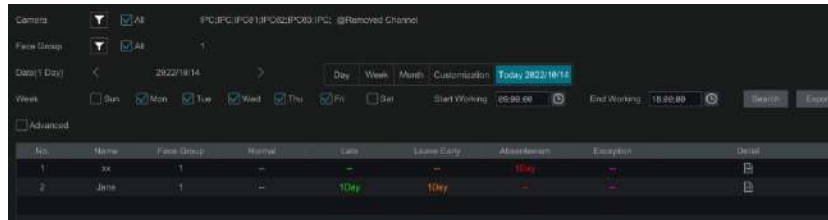
All alarm linkages of all channels and sensor alarms will be invalid after clicking “One Key Disarm” by default. You can also self-define the channels and sensors you want to disarm by clicking “Add”. Only the selected channels and sensors will be disarmed by clicking “One Key Disarm”.

**Note:** If you want to control system disarm by a client, you must check “Remote client” in the above interface, or “One key disarm” function cannot be used in the client (like Web/APP client).

## 12 Application

### 12.1 Face Attendance

This function is only available for some models. If your device doesn't support it, please skip the following instructions. Click Start→Application→Face Attendance to go to the following interface.

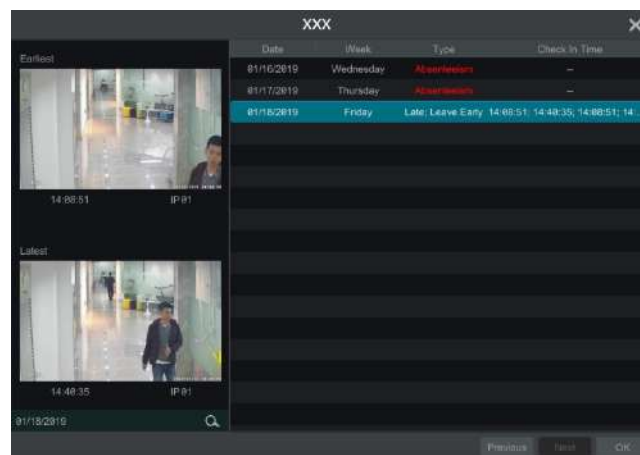


To search attendance information

- ① Click behind camera and group to choose the desired cameras and groups.
- ② Set the attendance date. You can choose day, week, month and today or customize the time period.
- ③ Set the start time and the end time of working.
- ④ Click “Search” to view the attendance state.

If you need to know the attendance status of a specific person, you can click “Advanced” and then enter the name and choose the type. Click “Export” to export the searched attendance information.

Click to view the detailed information of attendance. In this interface, click to go to the face search interface.

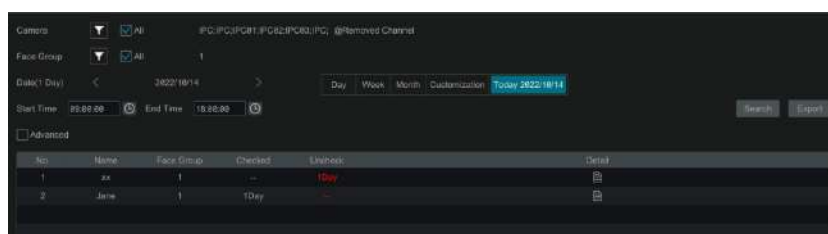


### 12.2 Face Check-In

Click Start→Application→Face Check-In to go to the following interface.

The search steps of face check-in are as follows.

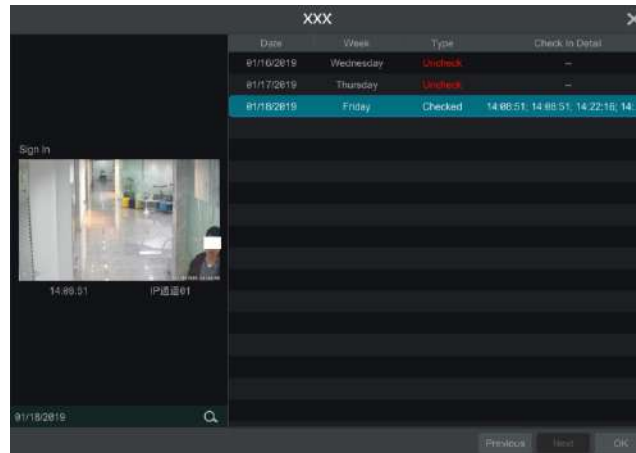
- ① Click behind camera and group to choose the desired cameras and groups.
- ② Set the check-in date. You can choose day, week, month and today or customize the time period.
- ③ Set the start time and the end time of face check-in.
- ④ Click “Search” to view the check-in state.



If you want to know the check-in status of a specific person, please click “Advanced” and then enter the name and choose the type to search.

Click  to view the detailed information. In this interface, the checked image can be viewed.

Click  to view the registered face picture of this person.



## 12.3 Parking Lot Settings

You can manage the parking lot through the NVR. Before using this function, please add the professional ANPR camera.

Click **Start** → **Application** → **Parking Lot Management** to go to the parking lot setting interface.

This system only supports 1 parking lot management.

**Parking Lot Name**

Name

**Parking Space**

Please make sure to edit under the premise that there are no vehicles passing through the entrance and exit to ensure the accuracy of the parking space.

Total Parking Space

Remaining Parking Space

**Automatic Release**

☒ Enable

The vehicles whose plates start with the following characters will be automatically released; separate plate characters by a comma.

Plates starting with

Apply

### 12.3.1 Basic Settings

The system only supports one parking lot management. Please enter the parking lot name, total parking space and remaining parking space. To ensure the accuracy of the parking space, Please enter the parking space information when there is no vehicle entering or exiting.

**Automatic Release:** The barrier gate can be automatically opened for special vehicles after enabling automatic release and entering the special characters. If you want to automatically release multiple vehicle types whose plates starting with special characters, you can enter and separate them with commas (,).

### 12.3.2 Parking Space Settings

Only the vehicles added into the plate database are allowed to pass through automatically. You can set the parking space according to the vehicle group or directly use the total parking space. For the block-list, you can set “No parking allowed”. After that, set the schedule and Email as needed.

| No. | Parking Group Name | Parking Options                     | Group Total P... | Group Remai... | Schedule | Email |
|-----|--------------------|-------------------------------------|------------------|----------------|----------|-------|
| 1   | vip                | Use the total parking space to park |                  |                | 24x7     |       |
|     |                    |                                     |                  |                |          |       |
|     |                    |                                     |                  |                |          |       |
|     |                    |                                     |                  |                |          |       |

### 12.3.3 Entrance/Exit Management

Set the passing direction of vehicles (Enter/Exit/Enter and Exit) and bind LED screen as needed.



**Direction:** choose “Close”, “Enter”, “Exit” or “Enter and Exit” as needed.

If “Close” is selected, the LPR/ANPR camera is only used to recognize plates and doesn’t trigger the relevant parking management function.

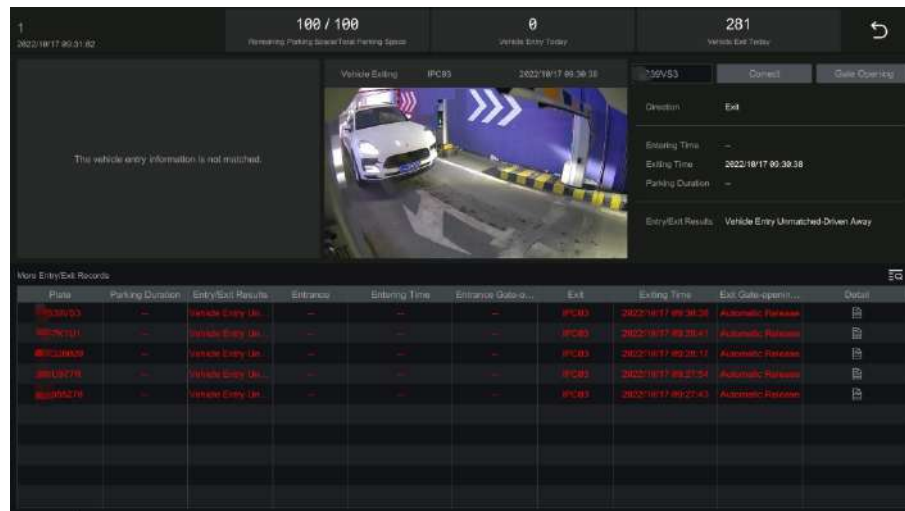
If you want to manage vehicles entering and leaving a park by one LPR/ANPR camera, it is suggested to select “Enter and Exit”. In this way, vehicles entering the park trigger alarms by default, but vehicles leaving the park don’t trigger alarms. Vehicles entering/leaving are classified by recognition mode of the LPR/ANPR camera (recognizing when approaching or driving away). When there is a vehicle approaching, the LPR/ANPR camera captures and reports its license plate, the direction is recognized as “Enter” and the NVR analyzes whether the parking spaces are full. If there are remaining parking spaces, the parking system opens the gate barrier and reduces a remaining parking space. If the parking spaces are full, the gate barrier cannot be opened. When a vehicle is been driving away, the barrier gate can be controlled by the ground sense coil, the LPR/ANPR camera captures and reports its license plate, the direction is recognized as “Exit/Leave” and the NVR increases a parking space.

Note: Only some LPR/ANPR cameras can simultaneously manage the entry and exiting of vehicles.

If “Enter” or “Exit” is selected, the set direction shall prevail.

### 12.3.4 Parking Lot Management

After the above settings are completed, click “Parking Lot” on the left menu to go to the following interface.



In this interface, you can view the detailed information of the parking lot, including the total parking space, remaining parking space, number of vehicle entering today, number of vehicle exiting today and vehicle entry/exit records.

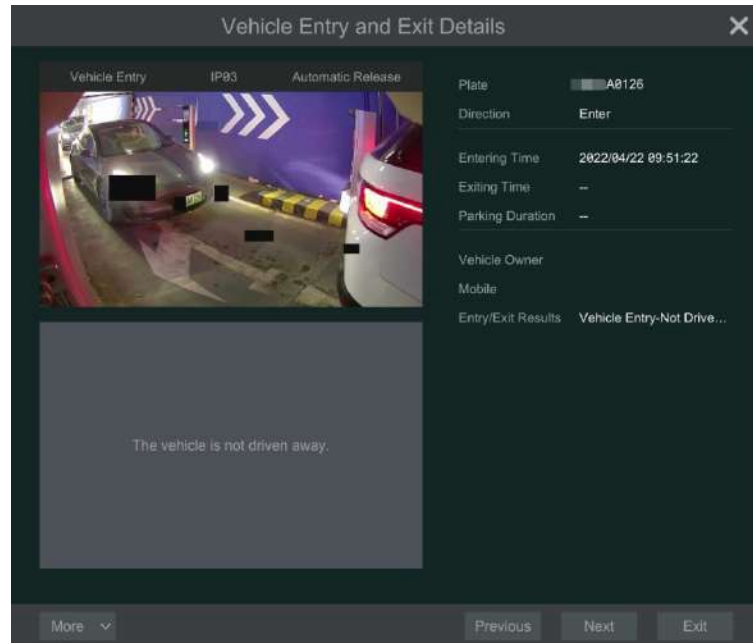
Only vehicles added into the plate database are allowed to pass automatically. If the vehicle is a stranger/unknown vehicle, it cannot be allowed to enter. You can release it manually by clicking “Gate Opening”. If the plate number captured is not matched with the actual one, you can click “Correct” to correct it.

Click  to view the detail information of vehicle entry/exiting.

Click “More” to register the license plate or view the ID information.

Click  to go to the parking lot setting interface.

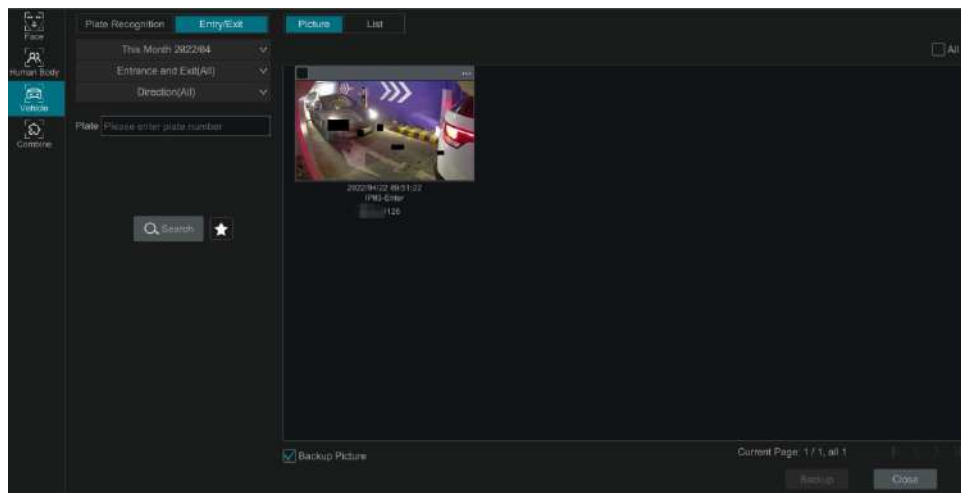
Click  to go to search the records of vehicle entering/exiting.



Click “” to return to the live view interface.

### 12.3.5 Search Vehicle Entry/Exiting Records

In the parking lot management interface, click  to search the records of vehicles entering/exiting the park lot. You can search these records by setting filtering conditions (including time/direction/license plate). Click  in the right corner of the searched picture to view the details; click “Backup” to export the searched picture.

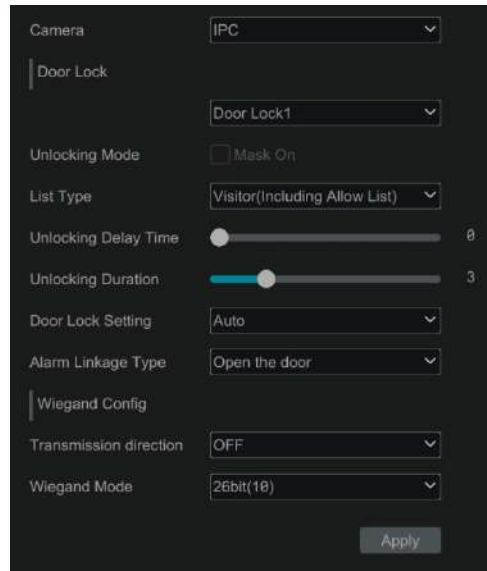


## 12.4 Access Control Management

The recorder supports access control parameter configuration and remote door opening. Before using the access control function, please add access control devices (face recognition & access control terminal/panel). Go to **Start → Settings → Camera → Add Camera** interface to add devices.

### 12.4.1 Access Control Settings

Click **Start → Application → Access Control Management** to go to the following interface.



Select the access control device you want to configure the parameters.

Lock: Choose the lock you want to control.

Unlocking Mode: if "Mask On" is selected, the door will be opened when the matched person wearing a mask

List Type: Allow list, visitor (including allow list), stranger (including visitor and allow list).

Unlocking Delay Time: Set the door unlocking delay time. The time range is from 0 to 10 seconds. For example, the unlocking mode is "Face only" and the delay time is set to "2" seconds; the door will be opened 2 seconds later after face recognition.

Unlocking Duration: Set the unlocking duration. The time range is from 0 to 10 seconds. For example, the unlocking mode is "Face only" and the duration is set to "3" seconds; the door will be opened after successfully face comparison, but the opening door will be automatically locked 3 seconds later.

Door Lock Setting: Choose "Auto", "NO" or "NC". Please select it according to your door lock type.

Alarm Linkage Type: Open/close the door

Wiegand Config: Wiegand Input, Wiegand Output or Off can be selected. If the card reader is connected to the Wiegand interface, please select "Wiegand Input". If the access controller is connected to the Wiegand interface, please select "Wiegand Output".

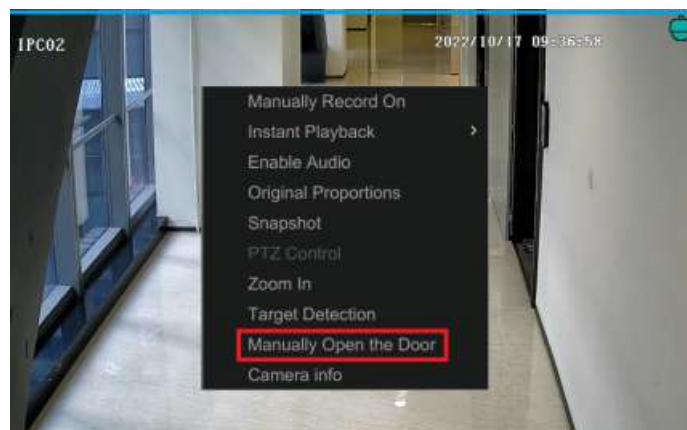
Wiegand Mode: 26bit(8), 26bit(10), 34bit, 37bit, 42bit, 46bit, 58bit or 66bit can be selectable.

After clicking "Apply", the configuration will be synchronized with the camera.

When someone wants to enter, the access control device will open the door according to the set condition.

### 12.4.2 Open the Door Manually

In the live view interface, select an access control camera. Right click on the window to show a dropdown list. Select "Manually Open the Door" to open the door via the NVR.

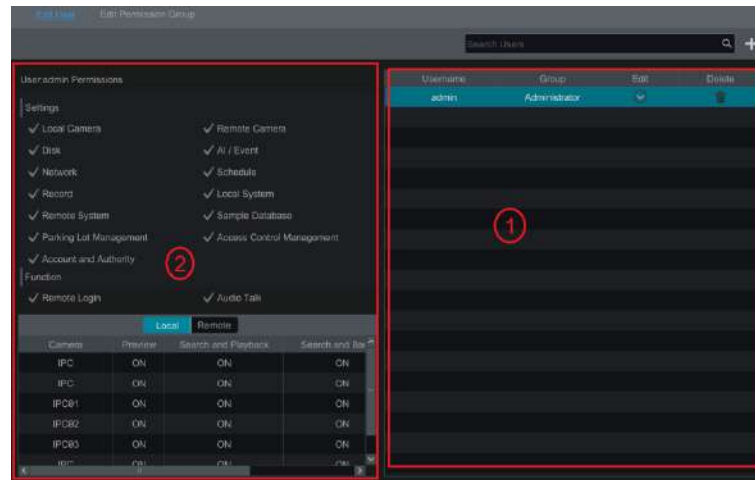


If you want to view the real-time face snapshots and comparison of access control devices, please enable face detection or comparison function as needed. Then the corresponding results will display under the target detection tab in the live interface.

## 13 Account & Permission Management

### 13.1 Account Management

Click Start→Settings→Account and Authority→Account→Edit User to go to the interface as shown below.



Area ① displays the user permissions. Area ② displays the user list. Click the user in the list to display its user permissions in area ①.

There are three default permission groups ("Administrator", "Advanced" and "Common") available when adding accounts. You can manually add new permission group (see [Add Permission Group](#) for details).

Only **admin** and the users that have the "Account and Authority" permission can manage the system's accounts. Group "Administrator" owns all the permissions displayed in area ① except "Account and Authority" and its permissions cannot be changed while the permissions of "Advanced" and "Common" can be changed.

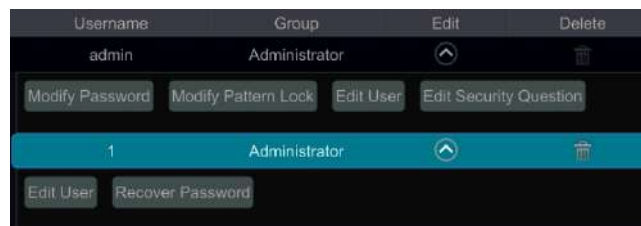
#### 13.1.1 Add User

① Click Start→Settings→Account and Authority→Account→Add User or click beside the search box to pop up the window as shown below.

② Set the username, password and group. User can also set the pattern lock here. The e-mail address is optional. Click "Add" to add the user.

#### 13.1.2 Edit User

Click Start→Settings→Account and Authority→Account→Edit User and then click in the user list or double click the user to edit the user information. Click to delete the user (the user **admin** cannot be deleted).



#### ➤ Edit Security Question

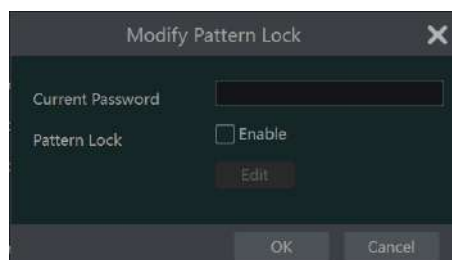
You can set password security only for **admin**. Click “Edit Security Question” and then set questions and answers in the popup window. If you forget the password for **admin**, please refer to Q4 in [Appendix A FAQ](#) for details. The passwords of other users can be recovered by **admin** or the users that have the “Account and Authority” permission.

#### ➤ Modify Password

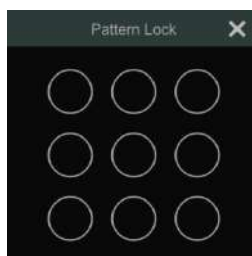
Only the password of **admin** can be modified. Click “Modify Password” to pop up a window. Enter the current password and then set new password. Click “OK” to save the settings.

#### ➤ Modify Pattern Lock

Some models may not support this function.  
Click “Modify Pattern Lock” to pop up a window.



Enter current password and then check “Enable” to input pattern lock.



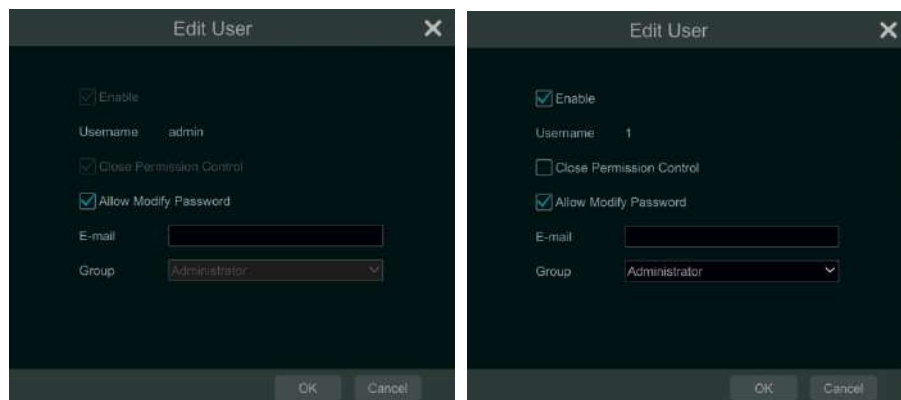
#### ➤ Modify Password

The password of admin can be modified. Click “Modify Password” to show a window. Enter the current password and then set new password. Click “OK” to save the settings.

In addition, the admin user can modify the common/advanced user’s password.

#### ➤ Edit User

Click “Edit User” to pop up the window as shown below. The **admin** is enabled, its permission control is closed and permission group cannot be changed by default. You can enable or disable other users (if disabled, the user will be invalid), open or close their permission control (if closed, the user will get all the permissions which **admin** has) and set their permission groups. Click “OK” to save the settings.



## 13.2 User Login & Logout

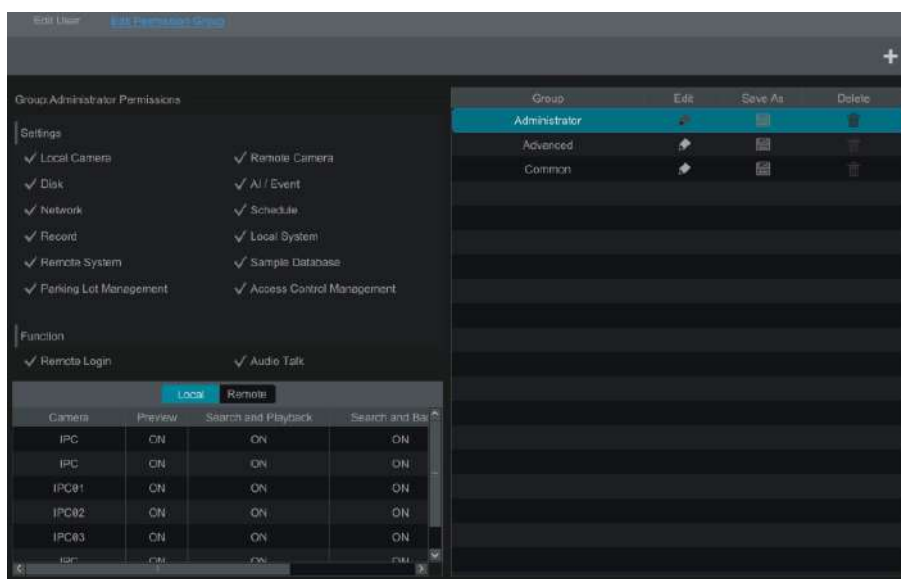
**Login:** Click Start→Login or directly click the preview interface and then select username and enter the password in the popup window. Click “Login” button to log in the system.

**Logout:** Click Start→Logout or click Start→Shutdown to pop up the “Shutdown” window. Select “Logout” in the window and then click “OK” button to log out the system.

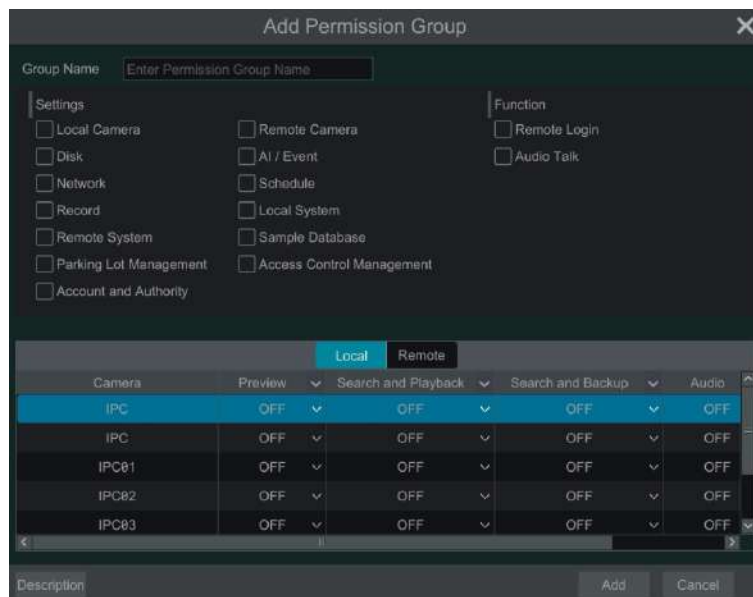
## 13.3 Permission Management

### 13.3.1 Add Permission Group

Click Start→Settings→Account and Authority→Account→Edit Permission Group to go to the interface as shown below.



Click **+** to add permission group. Set the group name, check the permissions as needed and then set the “Local” and “Remote” permissions. Click “Add” to save the settings.

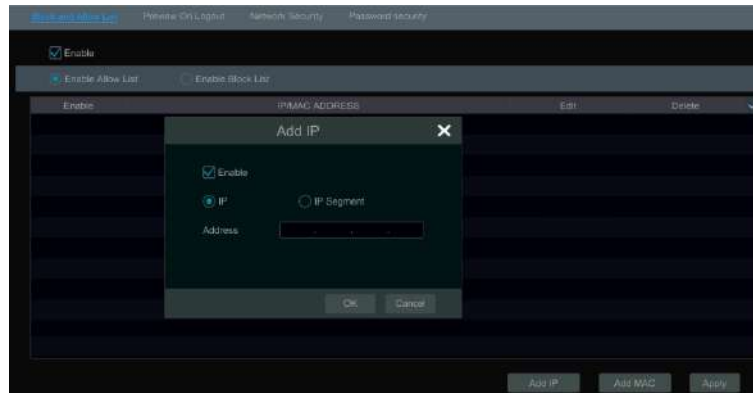


### 13.3.2 Edit Permission Group

Go to “Edit Permission Group” interface and then click  in the group list to edit the permission group (the operations of the “Edit Permission Group” are similar to that of the “Add Permission Group”, please see [Add Permission Group](#) for details). Click  to save the group as another group. Click  to delete the permission group. The three default permission groups (“Administrator”, “Advanced” and “Common”) cannot be deleted.

## 13.4 Block and Allow List

- Click Start→Settings→Account and Authority→Security to go to the following interface.



- Check “Enable” and then choose “Enable Allow List” or “Enable Block List” (the PC client of which the IP address is in the allow list can access NVR remotely while the PC client in the block list cannot).
- Add IP/IP segment/MAC. Click “Add IP” or “Add MAC” button and then check “Enable” in the popup window (only if you check it can the IP/IP segment/MAC you add be effective). Enter the IP/IP segment/MAC and then click “OK” button. In the above interface, click  to edit IP/IP segment/MAC, click  to delete it. Click “Apply” to save the settings.

### 13.5 Preview On Logout

Click Start→Settings→Account and Authority→Security→Preview On Logout to go to the following interface.

Set a camera and then enable or disable the preview permission on logout as required. If a camera’s preview permission on logout is “ON”, you can view the live image of the camera when the system is logged out, or the live image of the camera cannot be seen when logged out.



### 13.6 Network Security

Click Start→Settings→Account and Authority→Security→Network Security to go to the following interface. You can enable APR Guard.



ARP Guard: Address Resolution Protocol Guard. This function can protect the LAN from APR attack and make the network run stably. If it is enabled, you can enable auto gateway MAC or manually set gateway MAC. Additionally, detection defense also can be enabled as needed.

### 13.7 Password Security

Click Start→Settings→Account and Authority→Security→Password Security to go to the following interface.



In this interface, you can set the level and expiration time of the password.

### 13.8 View Online User

Click Start→Settings→Account and Authority→User Status to view the online user information (you can view the online user name, login type, IP address and login time; click  to pop up a window showing the preview occupied channel number and playback occupied channel number).

## 14 Device Management

### 14.1 Network Configuration

#### 14.1.1 TCP/IP Configuration

Click Start→Settings→Network→TCP/IP to go to the following interface. Check “Obtain an IPv4 address automatically”, “Obtain an IPv6 address automatically” and “Obtain DNS automatically” to get the network addresses automatically, or manually enter the network addresses. You can modify the MTU value according to the network condition (MTU, Maximum Transmission Unit, can be modified according to network condition for higher network transmission efficiency). Click “Apply” to save the settings.

Additionally, if you want to configure multiple IP addresses for a single network card (for example: add devices from different network segments under the same switch), you can click “Advanced” to set a secondary IP address.

**Note:**

- **Internal Ethernet Port**

If you use the NVR with the PoE network ports, click “Internal Ethernet Port” to go to the following interface.

The internal Ethernet port is the port which connects all the PoE ports with the NVR system. The PoE ports are available if the internal Ethernet port is online; if it is offline, all the PoE ports will be unavailable, may be the internal Ethernet port is broken. The network addresses of the internal Ethernet port can be changed to make the port in the same network segment with the IP cameras which directly connect to the PoE ports of the NVR (it is not recommended to change the network addresses of the internal Ethernet port).

Mode: Non-long line mode or long line mode can be selectable. The non-line mode is the default setting. If the transmission performance of your network cables connected the PoE ports and IPC are not so good or these network cables are very long, you can choose long line mode.

#### 14.1.2 Port Configuration

Click Start→Settings→Network→Port to go to the interface as shown below. Enter the HTTP port, HTTPS port, server port and RTSP port of the NVR, enable “Anonymous” as needed and then click “Apply” button to save the settings.

Port

HTTP Port: 80

HTTPS Port: 443 ☐ Enable Please install the certificate on the web beforehand

Server Port: 6836

RTSP Port: 554 ☐ Anonymous

URL Example: rtsp://IP:Port/chID=1&streamType=main

Apply

**HTTP Port:** the default HTTP port of the NVR is 80. The port number can be changed to others like 81. The port is mainly used to web client access. If you want to access the NVR through a web browser, you should enter IP address plus HTTP port in the address bar of the web browser like <http://192.168.11.61:81>.

Note: The HTTP port and server port of the NVR should be mapped to the router before you access the NVR via WAN.

**HTTPS Port:** the default HTTPS port of the NVR is 443.

HTTPS provides authentication of the web site and protects user privacy. You can enter IP address plus HTTP port in the address bar of the web browser. Then enter username and password to log in. Click Functional Panel→Network→HTTPS to go to the following interface. There are three ways to enable HTTPS service.

#### A. Create a private certificate.

- ① Select "Create a private certificate".
- ② Click "Create".
- ③ Fill out the corresponding information in the above creation box. Enter the country (only two letters available), domain (NVR's IP address/domain), validity date, password, province/state, region and so on.
- ④ Click "OK".
- ⑤ Check "Enable" checkbox.
- ⑥ Click "Apply" to save the setting.

#### B. Install a signed certificate

- ① Check "Signed certificate already....".
- ② Click "Browse" to select the certificate you want to import.
- ③ Click "Import".
- ④ Check "Enable".

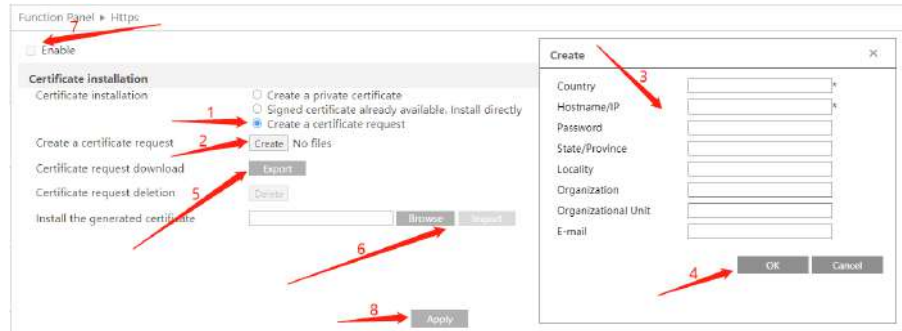
- ⑤ Click “Apply” to save the settings.

Please note that the certificate uploaded here shall be a certificate with private key.

How to attach the private key to the certificate?

Please open the certificate and the private key files with the editor (like Notepad++) and then copy the private key to the certificate.

### C. Create a certificate request



- ① Check “Create a certificate request”.
- ② Click “Create”.
- ③ Fill out the corresponding information in the above creation box. Enter the country (only two letters available), domain (NVR’s IP address/domain), validity date, password, province/state, region and so on.
- ④ Click “OK”. Then a certificate request file (CSR) will be created.
- ⑤ Click “Export” to export the certificate request file. Then send this file to the trusted third-party CA to apply a signed certificate.
- ⑥ Click “Browse” and select the signed certificate issued by the CA and then import this certificate.
- ⑦ Click “Enable”.
- ⑧ Click “Apply” to save the settings.

After that, the device can be accessed by entering `https://IP: https port` via the web browser (eg. `https://192.168.1.201:443`).

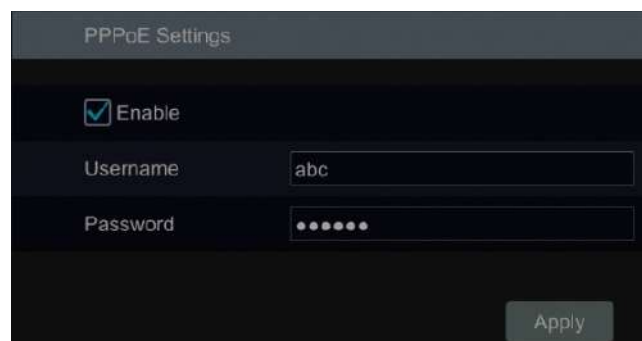
**Server Port:** the default server port of the NVR is 6036. The server port number can be changed as required. The port is mainly used in network video management system.

**RTSP Port:** RTSP real-time stream protocol can be used to control the sending of real-time data. By media player (like VLC player) which supports the RTSP real-time stream protocol, you can view the live images synchronously. The default RTSP port is 554 and it can be changed as needed. (The address format: `rtsp://IP address:554/chID=1&streamType=main` or `rtsp://IP address:554/chID=1&streamType=sub`; main indicators main stream; sub indicators sub stream; chID indicators channel ID).

**Examples:** Enable RTSP and “Anonymous”. Then open the VLC player and enter the address (for example: `rtsp://192.168.1.88:554/chID=1&streamType=main`) in the network address bar of the VLC player. Then you can view the video of channel 1.

### 14.1.3 PPPoE Configuration

Click Start→Settings→Network→PPPoE to go to the interface as shown below. Check “Enable” in “PPPoE Settings” and then enter the username and password obtained from the dealer. Click “Apply” to save the settings.



#### 14.1.4 DDNS Configuration

The DDNS is used to control the dynamic IP address through domain name. Speco Technologies provides free DDNS service with US-based servers. You can access to the NVR easily if the DDNS is enabled and configured. Click Start→Settings→Network→DDNS to go to the interface as shown below. The default DDNS type will be “specoddns.net”. The default domain name will be shown, you can use this for your domain name or enter your own. If invalid or taken, please select another domain name. Click on test to check if ok. If so, you may now go to [your domain name].specoddns.net with Internet Explorer and access your recorder remotely.

#### 14.1.5 E-mail Configuration

Click Start→Settings→Network→E-mail to go to the following interface. Enter the sender’s name, e-mail address, SMTP server and SMTP port (you can click “Default” to reset the SMTP port to the default value) and then enable or disable the SSL and attaching image.

Attaching Image: Choose “NO”, “A Picture” or “Multiple Pictures”. If “A Picture” or “Multiple Pictures” is selected, snapshot image or original image can be selected to attach.

Select the username (the username list will be updated automatically according to the email address you input) and enter the password of the sender and then click “Apply” to save the settings (you don’t have to enter the username and password if “Anonymous Login” is enabled). Click “Test” to pop up a window. Enter the e-mail address of the recipient in the window and then click “OK” button. The e-mail address of the sender will send an e-mail to the recipient. If the e-mail is sent successfully, it indicates that the e-mail address of the sender is configured correctly.

Click “Edit Recipient” to go to the following interface.

| No. | Recipients  | Schedule | Delete |
|-----|-------------|----------|--------|
| 1   | abc@***.com | 24x7     |        |

Click “Add” and then enter the recipient’s e-mail address and select the schedule (if a schedule is selected, the system will send the alarm email and the recipient will receive it only in the selected schedule time) in the popup window. Click “Add” in the window to add the recipient. You can

also change the recipient's receiving schedule by clicking  in the "Schedule" column. Click  to delete the recipient in the list. Click "Apply" to save the settings. Click "Edit Sender" to go to the e-mail configuration interface of the sender.

### 14.1.6 UPnP Configuration

By UPnP you can access the NVR through the web client which is in WAN via router without port mapping.

- ① Click Start→Settings→Network→UPnP to go to the following interface.
- ② Make sure the router supports UPnP function and the UPnP is enabled in the router.
- ③ Set the NVR's IP address, subnet mask and gateway and so on corresponding to the router.
- ④ Check "Enable" in the interface as shown below and then click "Apply" button.

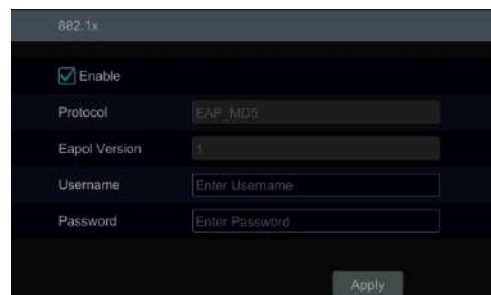
Click "Refresh" button to refresh the UPnP status. If the UPnP status were still "Invalid UPnP" after refreshing it for many times, the port number would be wrong. Please change the mapping type to "Manual" and then click  to modify the port until the UPnP status turns to "Valid UPnP". Refer to the following picture. You can view the external IP address of the NVR. Enter the external IP address plus port in the address bar of your browser to access the NVR such as <http://183.17.254.19:81>.



| Port Type   | External Port | External IP Address | Port | UPnP Status | Edit                                                                                |
|-------------|---------------|---------------------|------|-------------|-------------------------------------------------------------------------------------|
| HTTP Port   | 80            |                     | 80   | Not Ready   |  |
| HTTPS Port  | 443           |                     | 443  | Not Ready   |  |
| Server Port | 6036          |                     | 6036 | Not Ready   |  |
| RTSP Port   | 554           |                     | 554  | Not Ready   |  |

### 14.1.7 802.1X

If it is enabled, the NVR data can be protected. When the NVR is connected to the network protected by the IEEE 802.1X, user authentication is needed.



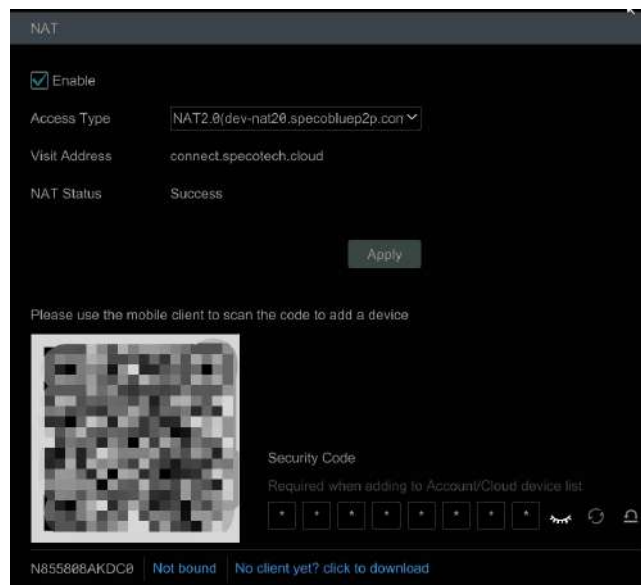
To use this function, the NVR shall be connected to a switch supporting 802.1x protocol. The switch can be considered as an authentication system to identify the device in a local network. If the NVR connected to the network interface of the switch has passed the authentication of the switch, it can be accessed via the local network.

Protocol type and EAPOL version: Please use the default settings.

User name and password: The user name and password must be the same with the user name and password applied for and registered in the authentication server.

### 14.1.8 NAT Configuration

Click Start→Settings→Network→NAT to go to the interface for NAT configuration and check "Enable". Click "Apply" to save the settings and make note of the QR code number under the QR code. Via Internet Explorer, go to [connect.specotech.cloud](http://connect.specotech.cloud), input the QR code number, your username and password to login.



**Security Access:** Only some models upgraded from a lower version can display this function. New models support this function by default. After you bind the device to your APP account and enable this function, a verification code will be required when logging onto the web client by using the above visit address (different areas and regions maybe have different visit addresses). Please enter the correct verification code that getting from the APP.

Check “Enable” and then select the NAT server address. Click “Apply” to save the settings.

You can scan the QRCode through mobile APP which is installed in the mobile phone or tablet PC to quickly add the device to the server list of the mobile APP.

Access Type: NAT or NAT2.0 can be selected.

Click “Advanced” to select the area as needed.

**Note:**

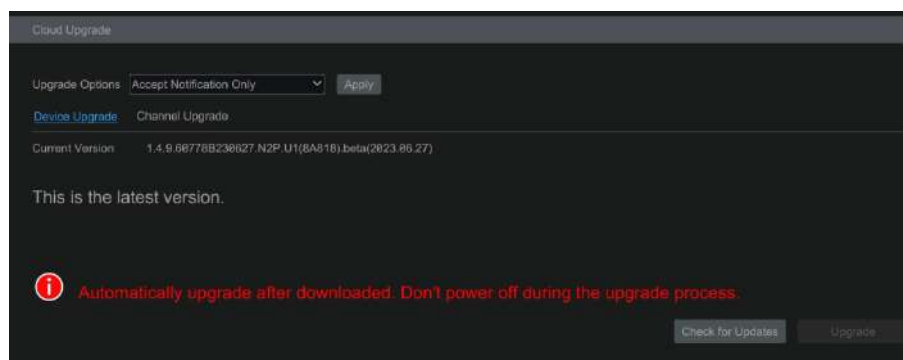
1. If you want to use cloud upgrade, you must enable NAT2.0.
2. After the NAT is enabled, use the mobile APP to scan the QRcode and then the device can be added to the server list of the mobile APP.
3. The device can be added to the account of the mobile APP only when NAT2.0 is enabled. After the NAT2.0 is enabled, when you add the device to the account of the mobile APP, you must enter the security code of the device here. Please refer to the mobile surveillance user manual for details.
4. Currently, only the latest APP version can receive the verification code.

After the device is bound to the account of the mobile APP, the blue binding information will be shown under the QRcode. Click this blue information to unbind it.

### 14.1.9 Cloud Upgrade

Note: Before you use cloud upgrade, please enable NAT2.0.

#### ➤ Device Upgrade



- ① Select “Accept Notification Only” or click “Check for Updates” to check whether the current version is the latest. If your software version is not the latest, click “Upgrade” to download and upgrade from the cloud server.

- ② Please don't power off during the upgrade process.

#### ➤ Camera Upgrade

Click the "Channel Upgrade" tab to automatically check the added camera version. If cameras are not the latest version, click "Check for Updates" to get the latest version from the cloud server. You can upgrade cameras one by one or in batches as needed.

### 14.1.10 Platform Access

Some models may not support this function.

This function is mainly used for connecting VMS. The setting steps are as follows.

Click Start→Settings→Network→Integration→Platform Access to go to the interface.

#### Platform Access

- ① Set "Access Type" as "Platform Software" and select "Enable" as shown below.
- ② Check the IP address and port of the transfer media server in the VMS. The default server port for auto report is 2009. If it is modified, please go to the transfer media interface to check.
- ③ Enable the auto report in the VMS when adding a new device. Then self-define device ID and complete the remaining information of the device in the VMS.
- ④ Enter the above-mentioned server address, port and report ID in the server interface. Then click "Apply" to save the settings. Now the VMS system will automatically connect this device.

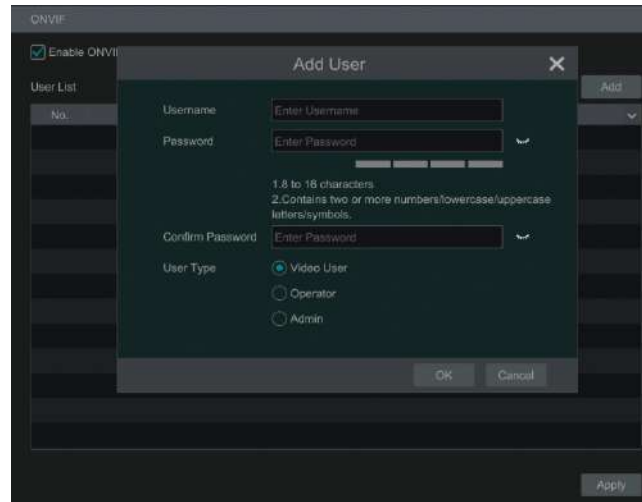
### 14.1.11 UPnP Report Access

In this interface, you can also access the third-party platform by UPnP Report. Click Start→Settings→Network→Integration→UPnP Report. If this one is enabled, please enter the server address, port and manufacturer ID.

### 14.1.12 ONVIF

The device supports ONVIF (Profile G/T/S) and the model name can be searched on ONVIF official website. After the ONVIF is enabled, it can be searched and connected to the third-party platform via ONVIF protocol.

Click Start→Settings→Network→Integration→ONVIF to enter the following interface.



**Note:** when adding the device to the third-party platform with ONVIF protocol, please check “Enable ONVIF” first and then enter the username and password created in the above interface.

### 14.1.13 Network Status

Click Start→Settings→Network→Network Status to view the network status to view network status conveniently.

Click Start→Settings→Network→Network Status Detection. Enter the IP address and then click “Test” to check the network connection status (like network delay, packet loss).

## 14.2 Basic Configuration

### 14.2.1 General Configuration

Click Start→Settings→System→Basic→General Settings to go to the following interface. Set the device name, device No., language, video format and main output. Enable or disable wizard, “Log In Automatically”, “Log Out Automatically” (if checked, you can set the wait time), “App Live Self-Adaption” and “Dwell Automatically” (if checked, you can set the wait time). Click “Apply” to save the settings.

**Device Name:** The name of the device. It may display on the client end or CMS that help user to recognize the device remotely.

**Video Format:** Two modes: PAL and NTSC. Select the video format according to the camera.

**Main Output:** Enable “Fixed display resolution” and then select the main output as needed.

Note: You can set the resolutions of the main output and secondary output respectively if the NVR has dual outputs. Refer to the picture as shown below.

**Sequence Automatically:** Check it and set “wait time”. The system will sequence automatically if it is not operated during the time you set.

### 14.2.2 Date and Time Configuration

Click Start→Settings→System→Basic→Date and Time to go to the interface as shown below.

Set the system time, date format, time format and time zone of the NVR. The default time zone is GMT+08 Beijing, Hong Kong, Shanghai, Taipei. If the selected time zone includes DST, the DST of the time zone will be checked by default. Click “Apply” to save the settings.

You can manually set the system time or synchronize system time with network through NTP.

**Manual:** select “Manual” in the “Synchronous” option and then click  after the “System Time” option to set the system time.

**NTP:** select “NTP” in the “Synchronous” option and then enter the NTP server.

**Date and Time**

System Time: 04/07/2020 10:31:47 PM

Date Format: Month/Day/Year

Time Format: 12-Hour

**Sync Time With Network**

Synchronous: Manual

NTP Server: time.windows.com

**Time Zone / DST**

Time Zone: GMT-05 New York, Toronto, Wash

DST: ☒ Enable

### 14.2.3 Recorder OSD Settings

Click Start→Settings→System→Basic→Recorder OSD settings to go to the following interface. OSD name, icon and address can be enabled here.

### 14.2.4 PoE Settings

- PoE Management

Click Start→Settings→System→Basic Settings→PoE Power Management to go to the following interface. This function is only available for the POE device.

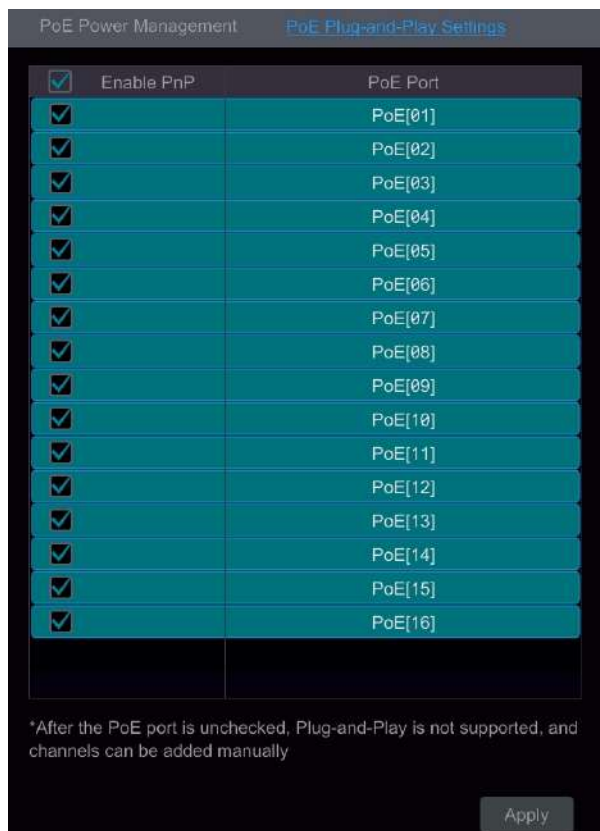
**PoE Power Management** PoE Plug-and-Play Settings

| PoE Port | Enable | Current Power |
|----------|--------|---------------|
| PoE[01]  | ON     | 0.00W         |
| PoE[02]  | ON     | 0.00W         |
| PoE[03]  | ON     | 0.00W         |
| PoE[04]  | ON     | 0.00W         |
| PoE[05]  | ON     | 0.00W         |
| PoE[06]  | ON     | 0.00W         |
| PoE[07]  | ON     | 0.00W         |
| PoE[08]  | ON     | 0.00W         |
| PoE[09]  | ON     | 0.00W         |
| PoE[10]  | ON     | 0.00W         |
| PoE[11]  | ON     | 0.00W         |
| PoE[12]  | ON     | 0.00W         |
| PoE[13]  | ON     | 0.00W         |
| PoE[14]  | ON     | 0.00W         |
| PoE[15]  | ON     | 0.00W         |
| PoE[16]  | ON     | 0.00W         |

Total Power: 150.00W, Remain Power: 150.00W Apply

In this interface, you can view the the current power consumption of the added POE camera/panel. The PoE power supply of the PoE camera/panel can be enabled or disabled by selecting “ON” or “OFF” as needed.

- PoE Plug-and-Play Settings



The PnP function of each PoE port is enabled by default. You can directly connect the PoE IPC to the PoE port of the NVR with a network cable.

You can also connect the PoE IPC to the NVR via a PoE switch by referring to the following steps.

1. Disable the PnP function of a PoE Port in the above interface.
2. Connect the PoE switch to this PoE port of the NVR with a network cable.
3. Connect the PoE IPCs to the PoE switch with network cables.
4. Go to Start→Settings→Network→Internal Ethernet Port interface. Set the IP address segment and mode as needed.
5. Go to Start→Settings→Camera→Edit Camera interface. Click “Add Camera” to add these PoE IPCs.

Note: If the above-mentioned PoE IPCs are added to the NVR successfully, the corresponding number of PoE ports will be occupied. For example, if the NVR has 16 PoE ports and one of them is used to connect a PoE switch which 8 PoE IPCs are connected to, then only 8 PoE ports of the NVR can be used to directly connect PoE cameras.

### 14.3 Factory Default

Click Start→Settings→System→Maintenance→Factory Default and then click “Reset to factory default” button in the interface to reset to the factory default settings(check “Reset retain Network Configuration” to retain the network settings).

**Note:** Resetting to the factory default settings will not change time zone.

### 14.4 Device Software Upgrade

#### ● Upgrade

You can click Start→Settings→System→Information→Basic to view MCU, kernel version and firmware version and so on. Before upgrade, please get the upgrade file from your dealer.

The upgrade steps are as follows:

- ① Copy the upgrade software into the USB storage device.
- ② Insert the USB storage device into the USB interface of the NVR.
- ③ Click Start→Settings→System→Maintenance→Upgrade to go to “Upgrade” interface. Select the USB device in “Device Name” option and go to the path where the upgrade software exists. Select the upgrade software and then click “Upgrade”. The system may automatically restart during upgrading. Please wait for a while and do not power off the NVR during upgrading.

*Note: The file system of the USB mobile device which is used for upgrading, backing up and restoring should be FAT32 format.*

## 14.5 Backup and Restore

You can back up the configuration file of the NVR by exporting the file to other storage devices; you can recover the configuration to other NVRs which are of the same model with the NVR by importing the configuration file to other NVRs for time saving.

Insert the USB storage device into the USB interface of the NVR and then click Start→Settings→System→Maintenance→Backup and Restore to go to the interface.

- **Backup**

Select the USB device in “Device Name” option; go to the path where you want to store the configuration backup file and then click “Backup” button; finally click “OK” button in the popup window.

- **Recover**

Select the USB device in “Device Name” option; find the configuration backup file and then click “Recover” button; finally click “OK” button in the popup window.

## 14.6 Restart Automatically

You can set the automatic restart time for the NVR to maintain it regularly. Click Start→Settings→System→Maintenance→Auto Maintenance to go to the interface as shown below. Enable auto maintenance, set the interval days and point of time and then click “Apply” to save the settings. The NVR will restart automatically at the pointed time every interval days.

Auto Maintenance

☒ Enable

Interval Days: 10 Days

Point Of Time: 23:59

Apply

## 14.7 View Log

Click Start→Settings→System→Maintenance→View Log to go to the log view interface. Select the log main type, click  to set start time and end time and then click “Search” button. The searched log files will be displayed in the list.

| Main Type                              |           |                                                                                     |              |                           |                                                                                       |                                                                                       |
|----------------------------------------|-----------|-------------------------------------------------------------------------------------|--------------|---------------------------|---------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| All Alarm Operation Settings Exception |           |                                                                                     |              |                           |                                                                                       |                                                                                       |
| Start Time                             |           | 04/05/2020 12:00:00 AM                                                              | End Time     |                           | 04/07/2020 11:59:59 PM                                                                |                                                                                       |
|                                        |           |  |              |                           |    |                                                                                       |
|                                        |           | Search                                                                              |              | Export                    |                                                                                       |                                                                                       |
| No.                                    | Main Type | Log Time                                                                            | Content      | Details                   | Play                                                                                  |                                                                                       |
| 1                                      | Alarm     | 04/07/2020 10:33:52 PM                                                              | AI Alarm     | Camera01---Face Detection |  |  |
| 2                                      | Alarm     | 04/07/2020 10:33:44 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 3                                      | Alarm     | 04/07/2020 10:33:26 PM                                                              | AI Alarm     | Camera02---Intrusion      |  |  |
| 4                                      | Alarm     | 04/07/2020 10:33:16 PM                                                              | Motion Alarm | Camera01                  |  |  |
| 5                                      | Alarm     | 04/07/2020 10:33:02 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 6                                      | Alarm     | 04/07/2020 10:32:46 PM                                                              | Motion Alarm | Camera01                  |  |  |
| 7                                      | Alarm     | 04/07/2020 10:32:42 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 8                                      | Alarm     | 04/07/2020 10:32:04 PM                                                              | AI Alarm     | Camera01---Face Detection |  |  |
| 9                                      | Alarm     | 04/07/2020 10:31:14 PM                                                              | Motion Alarm | Camera01                  |  |  |
| 10                                     | Alarm     | 04/07/2020 10:30:36 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 11                                     | Alarm     | 04/07/2020 10:30:29 PM                                                              | AI Alarm     | Camera01---Face Detection |  |  |
| 12                                     | Alarm     | 04/07/2020 10:30:15 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 13                                     | Alarm     | 04/07/2020 10:29:54 PM                                                              | Motion Alarm | Camera01                  |  |  |
| 14                                     | Alarm     | 04/07/2020 10:29:38 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 15                                     | Alarm     | 04/07/2020 10:29:14 PM                                                              | Motion Alarm | Camera01                  |  |  |
| 16                                     | Alarm     | 04/07/2020 10:29:07 PM                                                              | Motion Alarm | Camera02                  |  |  |
| 17                                     | Alarm     | 04/07/2020 10:29:02 PM                                                              | AI Alarm     | Camera01---Face Detection |  |  |

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Choose the log file in the list and then click “Export” button to export the log file. Click  on the “Content” title bar to pop up a menu list. Check contents in the menu list and then the log list will show the checked log contents only. Click  to play the video log.

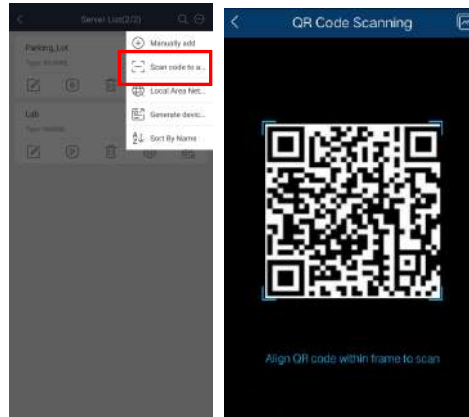
## 14.8 View System Information

Click Start→Settings→System→Information and then click the corresponding menu to view the “Basic”, “Camera Status”, “Alarm Status”, “Record Status”, “Network Status” and “Disk” information of the system.

## 15 Remote Surveillance

### 15.1 Mobile Client Surveillance

- ① Enable NAT in the NVR. Refer to [NAT Configuration](#) for details.
- ② Scan the QRCode through the Speco Blue App available for iOS and Android to easily and securely view your cameras.
- ③ Run the mobile client, go to the “Add Device” interface and then click  to scan the QRCode of the NVR (Go to Start→Settings→System→Information→Basic to view the QRCode of the NVR).
- ④ After scanning the QRCode successfully, enter the login password to log in mobile client.



### 15.2 Web LAN Access

- ① Click Start→Settings→Network→TCP/IP to go to the “TCP/IP” interface. Set the IP address, subnet mask, gateway, preferred DNS and alternate DNS of the NVR.
- ② Open the web browser on your computer, enter the IP address of the NVR in the address bar and then press enter to go to the login interface as shown below. You can change the display language on the top right corner of the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.



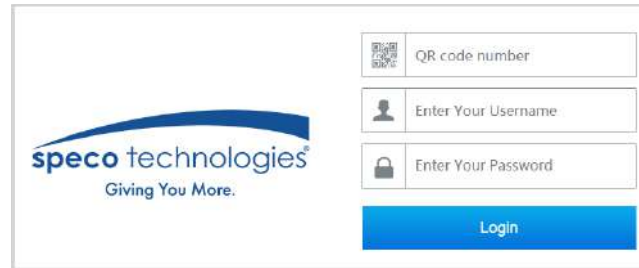
**Notes:**

1. Please make sure that the IP address of the NVR and the computer are both in the same local network segment. For example, supposing that the IP address of the computer is 192.168.1.41, the IP address of the NVR shall be set to 192.168.1.XXX.
2. If the HTTP port of the NVR is not 80, but other number instead, you need to input the IP address plus port number in the IE address bar when accessing the NVR over network. For example, the HTTP port is 81. You should enter `http://192.168.1.42:81` in the IE address bar.

### 15.3 Web WAN Access

- ① Set the network of the NVR. Please refer to [TCP/IP Configuration](#) for details.
- ② Click Start→Settings→Network→NAT to go to the interface for NAT configuration and check “Enable”. Click “Apply” to save the settings and make note of the QR code number under the QR code. Via Internet Explorer, go to `connect.specotech.cloud`, input the QR code number, your username and password to login.

**Note:** If your device is bound to the APP, the verification code getting from the APP is needed.



The login interface for Speco Technologies NVR. It features the company logo on the left and a login form on the right. The form includes a QR code number field, a username field, a password field, and a blue 'Login' button.

#### ➤ PPPoE Access

- ① Click Start→Settings→Network→PPPoE to go to the “PPPoE” interface. Check “Enable” in the “PPPoE settings” and then enter the username and password you get from your ISP. Click “Apply” to save the settings.
- ② Click Start→Settings→Network→Network Status to view the IP address of the NVR.
- ③ Open the web browser on your computer, enter the IP address of the NVR like <http://210.21.229.138> in the address bar and then press enter to go to the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.

#### ➤ Router Access

- ① Click Start→Settings→Network→TCP/IP to go to the “TCP/IP” interface. Set the IP address, subnet mask, gateway, preferred DNS and alternate DNS of the NVR.
- ② Set the HTTP port (it is suggested to modify the HTTP port because the default HTTP port 80 might be taken up) and enable UPnP function in both the NVR and the router. If the UPnP function is not available in the router, you need to forward the LAN IP address, HTTP port and server port of the NVR to the router. Port mapping settings may be different in different routers, so please refer to the user manual of the router for details.
- ③ Get the WAN IP address of the NVR from the router. Open the web browser on your computer, enter the WAN IP address plus HTTP port like <http://116.30.18.215:100> in the address bar and then press enter to go to the login interface. Enter the username and password of the NVR in the interface and then click “Login” to go to the live view interface.

*Note: If the WAN IP address is a dynamic IP address, it is necessary for you to use the domain name to access the NVR. Click Start→Settings→Network→DDNS to set DDNS (see [DDNS Configuration for details](#)). By using DDNS function you can use the domain name plus HTTP port like <http://sunshine.dvrdydns.com:100> to access the NVR via internet.*

## 15.4 Web Remote Control

The NVR supports web client access with plug-in or without plug-in.

The supported browsers (green color) for remote access with the plug-in are as follows. The red color versions are not supported.

| IE  | Edge * | Firefox     | Chrome  | Safari | Opera   | Safari on*<br>IOS | Android<br>Browser * | Opera<br>Mobile * | Chrome<br>for<br>Android | Firefox for<br>Android | Samsung<br>Internet |
|-----|--------|-------------|---------|--------|---------|-------------------|----------------------|-------------------|--------------------------|------------------------|---------------------|
| 6-9 |        | 2-6<br>7-10 |         | 3.1-4  | 10-11.5 | 3.2-4.1           | 2.1-4.3              | 12                |                          |                        |                     |
| 10  | 12-98  | 11-97       | 4-98    | 5-15.3 | 12.1-82 | 4.2-15.3          | 4.4-4.4.4            | 12.1              |                          |                        | 4-15.0              |
| 11  | 99     | 98          | 99      | 15.4   | 83      | 15.4              | 99                   | 64                | 99                       | 96                     | 16.0                |
|     |        | 99-100      | 100-102 | TP     |         |                   |                      |                   |                          |                        |                     |

When you access the NVR through the above web browser for the first time, the browsers need to download and install the relative components for normal preview and playback.

If the permission of the configuration modification are needed after the plug-in runs, please allow it, or the interface cannot be displayed normally; if the relevant ports of plug-in (port 11563; port 12863; port 13863) are occupied, the system will tell you which program has occupied the port. Please stop the occupied program.

The supported browsers (green color) for remote access without the plug-in are as follows. The red color versions are not supported.

| IE   | Edge  | Firefox | Chrome | Safari   | Opera | iOS Safari | Opera Mini | Android Browser | Opera Mobile | Chrome for Android | Firefox for Android | UC Browser for Android | Samsung Internet | QQ Browser | Baidu Browser | KaiOS Browser |
|------|-------|---------|--------|----------|-------|------------|------------|-----------------|--------------|--------------------|---------------------|------------------------|------------------|------------|---------------|---------------|
|      |       | 2-46    |        |          |       |            |            |                 |              |                    |                     |                        |                  |            |               |               |
|      | 12-14 | 47-51   | 4-50   |          | 10-37 |            |            |                 |              |                    |                     |                        |                  |            |               |               |
|      | 15    | 52      | 51-56  | 3.1-10.1 | 38-43 | 3.2-10.3   |            |                 |              |                    |                     |                        | 4-6.4            |            |               |               |
| 6-10 | 16-84 | 53-79   | 57-84  | 11-13.1  | 44-69 | 11-13.7    |            | 2.1-4.4.4       | 12-12.1      |                    |                     |                        | 7.2-11.2         |            |               |               |
| 11   | 85    | 80      | 85     | 14       | 70    | 14.0       | all        | 81              | 59           | 85                 | 79                  | 12.12                  | 12.0             | 10.4       | 7.12          | 2.5           |
|      |       | 81-82   | 85-88  | TP       |       |            |            |                 |              |                    |                     |                        |                  |            |               |               |

The buttons and icons on the top right corner of the remote interface are introduced as follows.

**admin:** the current login username.

**Logout:** click it to log out and return to the login interface.

**Modify Password:** click it to change the password of the current login user. Enter the current password and then set a new password in the popup window. Click “OK” button to save the new password.

**Local Settings:** click it to change the local settings. Set the snapshot number and click “Browse” to set the snapshot path and record path as shown below. Click “Apply” button to save the settings.

Snapshots number:

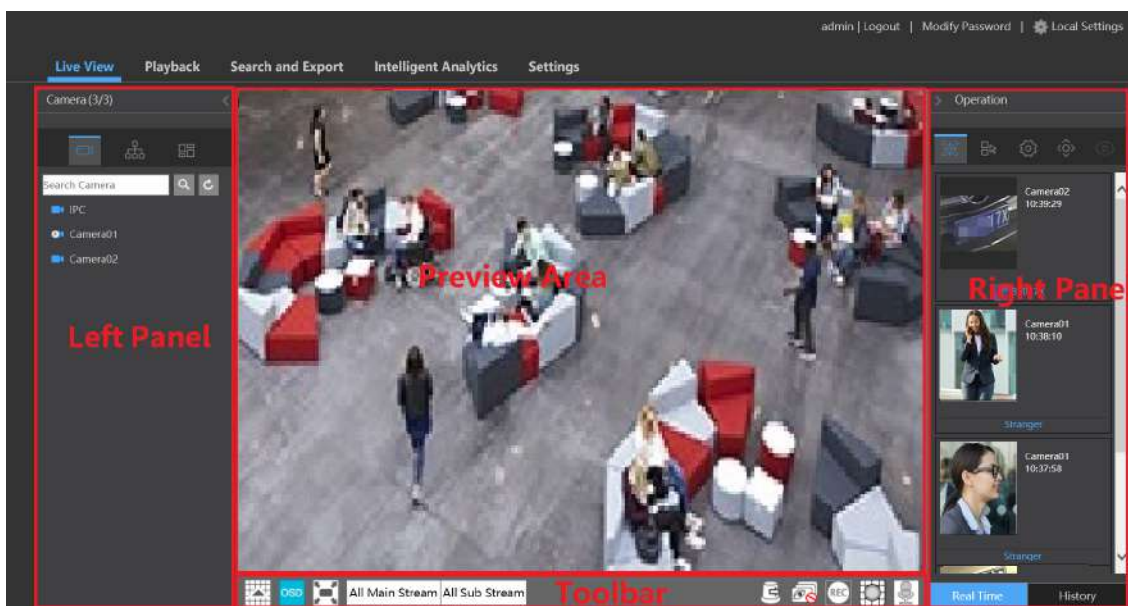
Save snapshots to:

Save record files to:

Here we take the web browser with the applicable plug-in installed as an example to introduce.

#### 15.4.1 Remote Preview

Click “Live View” in the remote interface to go to the live view interface. The live view interface consists of the four areas marked in the following picture.



##### ➤ Start Preview

Select a window in the preview area and then click one online camera on the left panel to preview the camera in the window. You can click  in the tool bar to preview all the cameras.

##### ➤ Left Panel Introduction

Click  on the left panel to hide the panel and click  to show the panel. You can view all the added cameras and groups on the left panel.

##### ● View Camera

Click  to view the cameras. You can view the number of all the added cameras and the online cameras. For instance, the left number 3 in

**Camera (3/3)** on the left panel stands for the number of online cameras; the right number 3 stands for the number of all the added cameras. Enter the camera name in the search box and then click  to search the camera. Click  to refresh the camera list.

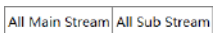
- **View Group**

Click  to view the groups. The up side of the left panel displays all the groups and the down side displays all the cameras in the group.

- **View Scheme**

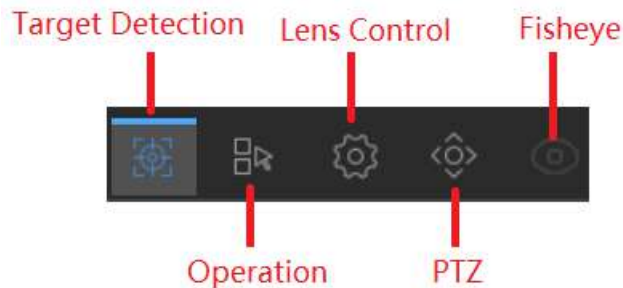
Click  to view the scheme. All schemes can be shown in the left panel. Double click the scheme name to invoke it quickly.

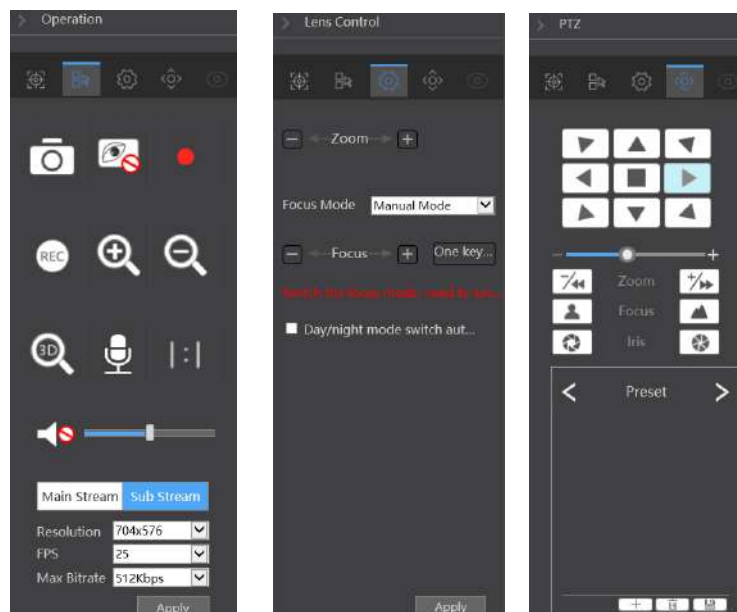
➤ **Tool Bar Introduction**

| Button                                                                             | Meaning                                                                                                                                                                                   |
|------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|   | Screen mode button.                                                                                                                                                                       |
|   | Click to disable OSD. Click  to enable OSD.                                                              |
|   | Click to show full screen. Right click on the full screen to exit full screen.                                                                                                            |
|   | Click "All Main Stream" or "All Sub Stream" to set the stream of all the cameras.                                                                                                         |
|   | Manual alarm button. Click to pop up a window and then trigger and clear the alarm-out in the window manually.                                                                            |
|   | Click to preview all cameras.                                                                                                                                                             |
|   | Click to close all the preview cameras.                                                                                                                                                   |
|   | Click to start recording for all cameras to computer. Click  to stop recording.                        |
|   | Click to start manual record for all cameras to the NVR. Click  to stop manual record for all cameras. |
|  | Click to enable talk with the NVR.                                                                                                                                                        |

➤ **Right Panel Introduction**

Click  on the right panel to show the panel and click  to hide the panel.





Click one camera window in the preview area and then click **Main Stream** to set the camera's live view stream and record stream to main stream in manual record mode; click **Sub-stream** to set the camera's live view stream and record stream to sub stream. In sub stream tab, set the resolution, FPS and bitrate and then click "Apply" to save the settings.

**Operation** panel introduction:

| Button | Meaning                                                                                                                                                                                                        |
|--------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|        | Click to take snapshots.                                                                                                                                                                                       |
|        | Click to start recording to computer; click it again to stop recording.                                                                                                                                        |
|        | Click to zoom in the image of the camera and then drag the mouse on the camera image to view the hidden area.                                                                                                  |
|        | Click to zoom out the image of the camera.                                                                                                                                                                     |
|        | The 3D zoom in function is designed for P.T.Z. Click the button and then drag the image to zoom in or zoom out the image; click the image on different areas to view the image of the dome omni-directionally. |
|        | Click to start record to the NVR                                                                                                                                                                               |
|        | Click to close the preview camera.                                                                                                                                                                             |
|        | Click to enable audio and then drag the slider bar to adjust the volume. You can listen to the camera audio by enabling audio.                                                                                 |

**PTZ** panel introduction:

| Button       | Meaning                                                                                                                                                                                 |
|--------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|              | Click  /  /  /  /  /  /  /  to rotate the dome; click  to stop rotating the dome.                                                                                                       |
|              | Drag the slider to adjust the rotating speed of dome.                                                                                                                                   |
|              | Click  /  to zoom in/out camera image.                                                                                                                                                  |
|              | Click  /  to increase/ decrease the focal length.                                                                                                                                       |
|              | Click  /  to increase/decrease the iris of the dome.                                                                                                                                    |
| Preset       | Click to view the preset list and then click the button in the list to call the preset. Click  to add a preset; click  to save the preset setting; click  to delete the selected preset |
| Cruise       | Click to view the cruise list. Click  to add a cruise; click  to play the cruise; click  to stop cruise.                                                                                |
| Cruise Group | Click to view the cruise group list. Click  to add a cruise group; click  to play the cruise group; click  to stop cruise group.                                                        |

| Button | Meaning                                                                                               |
|--------|-------------------------------------------------------------------------------------------------------|
| Trace  | Click to view the trace list. Click  to add a trace; click  to play the trace click  to start record. |

### 15.4.2 Remote Playback

Click “Playback” in the remote interface to go to the playback interface.

- ① Check the record event types and cameras on the left panel. Set the record date on the calendar beside the time scale.
- ② Click to search the record data and then click or directly click the time scale to play the record.

The operation of the playback time scale is similar to that of the time scale in the main program of the NVR. Please refer to [Playback Interface Introduction](#) for details.

**Introduction of playback control buttons:**

| Button | Meaning                                                                                        |
|--------|------------------------------------------------------------------------------------------------|
|        | Stop button.                                                                                   |
|        | Rewind button. Click to play video backward.                                                   |
|        | Play button. Click to play video forward.                                                      |
|        | Pause button.                                                                                  |
|        | Deceleration button. Click to decrease the playing speed.                                      |
|        | Acceleration button. Click to increase the playing speed.                                      |
|        | Previous frame button. It works only when the forward playing is paused in single screen mode. |
|        | Next frame button. It works only when the forward playing is paused in single screen mode.     |
|        | Click  to step backward 30s and click  to step forward 30s.                                    |
|        | Backup start time button. Click the time scale and then click it to set the backup start time. |
|        | Backup end time button. Click the time scale and then click it to set the backup end time.     |
|        | Export button.                                                                                 |
|        | Backup tasks button. Click to view the backup status.                                          |
|        | Event list button. Click to view the event record of manual/schedule/sensor/motion.            |

### 15.4.3 Remote Export

Click “Export” in the remote interface to go to the export interface. You can export the record by event search or by time search.

#### ➤ Event Search

Check the record type on the left side of the interface and then click to set the start time and end time; check the cameras and then click on the right side to search the record (the searched record data will be displayed in the list); check the record data in the list and then click “Export” button to export the record.

#### ➤ Time Search

Click to set the start time and end time on the left side of the interface; check the cameras and then click on the right side to backup the record.

#### ➤ Snapshots

The system will display all the captured images automatically in the list. Click to delete the image. Click to pop up the “Export” window. Click to pop up the “View Image” window. Click to export the image.

#### ➤ View Export Status

Click “Export Status” to view the export status. Click “Pause” to stop the export; click “Resume” to continue the export; click “Delete” to delete the task.

### 15.4.4 Intelligent Analysis

Click “Intelligent Analysis” in the remote interface to configure smart search, statistics, sample database, parking lot management, face attendance and face check in. All of these settings are similar to that of the NVR. See the configurations of the NVR for details.

### 15.4.5 Remote Configuration

Click "Function Panel" in the remote interface and then configure the camera, record, alarm, disk, network, account and authority and system of the NVR remotely. All of these settings are the same as the settings of the NVR. See the configurations of the NVR for details.

#### ➤ Jumping to IPC Web Client

Except the IPC access with RTSP protocol, the IPC can be directly jumped from the NVR web client to the IPC web client by clicking  in the above-mentioned interface.

1. Please login the Web Client of NVR (See [Web LAN Access](#) or [Web WAN Access](#) for details).
2. Click Function Panel→Camera→Edit Camera to go to the following interface.

| No. | Camera Name | Address         | Port | Status | Protocol  | Model | Preview                                                                             | Edit                                                                                | Delete                                                                              | Settings                                                                            | Upgrac                                                                              | Version        |
|-----|-------------|-----------------|------|--------|-----------|-------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|----------------|
| 1   | IPC         | 10.15.1.143     | 9008 | Online | IP Camera |       |  |  |  |  |  | 5.1.2.0(36402) |
| 2   | Camera01    | 192.168.250.105 | 9008 | Online |           |       |  |  |  |  |  | 5.0.1.0(8874)  |
| 3   | Camera02    | 172.20.74.201   | 9008 | Online |           |       |  |  |  |  |  | 5.1.0.0(6797)  |

3. Select the camera and click  to log in the web client of the camera. Then you can set the parameters of the camera as needed.

## Appendix A FAQ

### Q1. Why can't I find the HDD?

- Please check the power and SATA data cables of the HDD to make sure they are well connected.
- For some NVRs with the 1U or small 1U case, the power of the adapter may be not enough for operating them. Please use the power adaptor supplied along with the NVR.
- Please make sure the HDDs are compatible with the NVR. See [Appendix C Compatible Device List](#) for details.
- The HDD could have gone bad. Change a new one.

### Q2. Why are there no images output in some or all of the camera windows?

- Please make sure the resolutions of the cameras are supported by the NVR.
- Please make sure the network cables of the IP camera and NVR are both connected properly and the network parameters are set correctly.
- Please make sure the network and the switch both work normally.

### Q3. The screen has no output after booting the NVR normally.

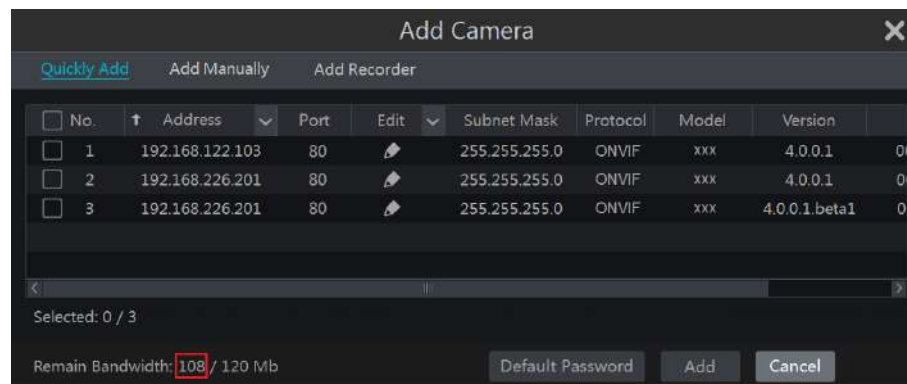
- Please make sure the screen, HDMI or VGA cables are good and well connected.
- Please make sure the screen supports the resolution of 1280\*1024, 1920\*1080 or 3840\*2160 (4K\*2K). The NVR cannot self-adapt to the screen of which the resolution is lower than 1280\*1024, and then the screen will remind you that the screen resolution is not supported by the NVR or just have no display. Please change a screen at 1280\*1024, 1920\*1080 or 3840\*2160 resolution before booting the NVR.

### Q4. Forget the passwords?

- The password for **admin** can be reset through "Edit Security Question" function.  
Click "Edit Security Question" button in the login window and then enter the corresponding answer of the selected question in the popup window, the password for **admin** will be reset to **1234** by default. If you forget the answer of the question, this way will be invalid, please contact your dealer for help.
- The passwords of other users can be reset by **admin**, please refer to [Edit User](#) for details.

### Q5. The NVR cannot add up to the maximum number of IP cameras?

Take the 16 CH NVR as an example. Some 16 CH NVR support a maximum of 120Mbps bandwidth input (please take the real device for standard). Refer to the picture below. The remaining bandwidth should be larger than the bandwidth of the IP camera you want to add, or you would fail to add the IP camera. You should lower the added cameras' bitrate to release the bandwidth. It is recommended to add cameras by "Quickly Add" for batch adding.



### Q6. The IP camera which connects to the PoE port of the NVR cannot be displayed automatically in the camera list, why?

- Please check whether the resource of the PoE port is occupied by another IP camera that is added through network(including a PoE switch).
- Take the 16 CH NVR with 8 PoE ports as an example. The resource distribution of the 16 CH IP cameras is shown in the picture below.

| CH1 | CH2 | CH3 | CH4 | CH5 | CH6 | CH7 | CH8 | CH9   | CH10  | CH11  | CH12  | CH13  | CH14  | CH15  | CH16  |
|-----|-----|-----|-----|-----|-----|-----|-----|-------|-------|-------|-------|-------|-------|-------|-------|
|     |     |     |     |     |     |     |     | POE-1 | POE-2 | POE-3 | POE-4 | POE-5 | POE-6 | POE-7 | POE-8 |

When you add IP cameras through network, the IP cameras will occupy the resource from CH1, CH2, CH3, CH4... by the adding sequence; if you directly connect the IP cameras to the PoE ports of the NVR, the IP cameras will occupy the resource from CH9 to CH16 according to the number of the PoE port each IP camera is connecting to.

Supposing that 12 CH IP cameras have been added to the NVR through network and no IP camera has been directly connected to the PoE port. The

12 CH IP cameras occupy the 8 network resources from CH1 to CH8 and 4 PoE resources from CH9 to CH12 which are supposed to be occupied by connecting the IP cameras directly. In this situation, if you directly connect one IP camera to PoE5, PoE6, PoE7 or PoE8, the IP camera will be displayed in the camera list automatically; if you connect it to PoE1, PoE2, PoE3 or PoE4, it won't be displayed in the camera list by showing resource conflict; if you just need to connect it to PoE1, PoE2, PoE3 or PoE4, you should first delete the IP camera which occupies the PoE port resource and then reconnect it to the PoE port.

- Take the 8 CH NVR with 8 PoE ports as another example. The resource distribution of the 8 CH IP cameras is shown in the picture below and the adding rules of the IP cameras are similar to the rules mentioned in the above. Please refer to the above for details.

| CH1   | CH2   | CH3   | CH4   | CH5   | CH6   | CH7   | CH8   |
|-------|-------|-------|-------|-------|-------|-------|-------|
| POE-1 | POE-2 | POE-3 | POE-4 | POE-5 | POE-6 | POE-7 | POE-8 |

- Please make sure that the internal Ethernet port and the IP camera which directly connects to the PoE port through ONVIF protocol are in the same network segment.

The internal Ethernet port and the IP camera which directly connects to the PoE port through ONVIF protocol should be in the same network segment, or you will fail to add the IP camera. Log in the IP camera's web client and then enable DHCP (obtain an IP address automatically); or manually change the IP address of the IP camera to make it in the same network segment with the internal Ethernet port.

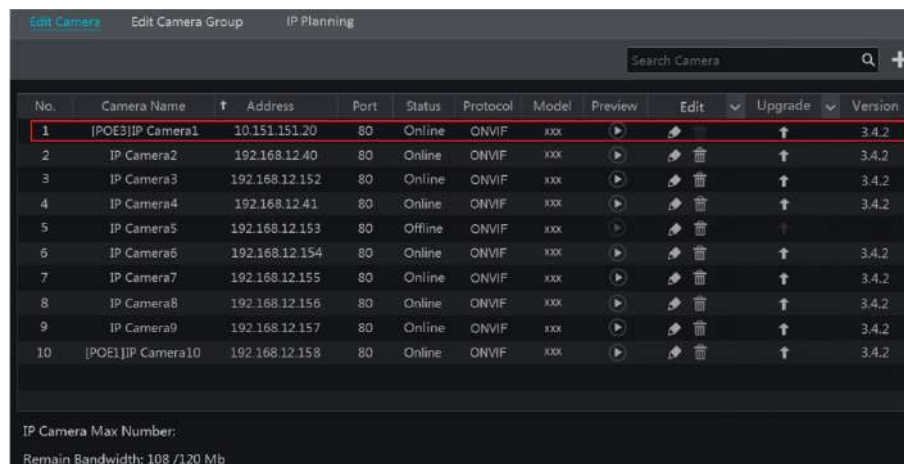
- Check whether the number of the added IP camera is the maximum.

If the number of the added IP camera is the maximum, the system will show you the message that the IP camera number is beyond the maximum when you directly connect another IP camera to the available PoE port and thus you will fail to add the IP camera.

#### Q7. The IP camera which directly connects to the PoE port of the NVR through ONVIF protocol is shown in the camera list, but there is no image output, why?

Please make sure the username and password of the IP camera are correct. The IP camera's username and password can be modified through the two ways mentioned as below.

- Click "Edit Camera" in the Camera module of the setup panel to go to the interface as shown below. Click  to modify the username and password of the IP camera (enter the correct username and password of the IP camera in the popup window and then click "OK" button).



| No. | Camera Name       | Address        | Port | Status  | Protocol | Model | Preview | Edit | Upgrade | Version |
|-----|-------------------|----------------|------|---------|----------|-------|---------|------|---------|---------|
| 1   | [POE3]IP Camera1  | 10.151.151.20  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 2   | IP Camera2        | 192.168.12.40  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 3   | IP Camera3        | 192.168.12.152 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 4   | IP Camera4        | 192.168.12.41  | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 5   | IP Camera5        | 192.168.12.153 | 80   | Offline | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 6   | IP Camera6        | 192.168.12.154 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 7   | IP Camera7        | 192.168.12.155 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 8   | IP Camera8        | 192.168.12.156 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 9   | IP Camera9        | 192.168.12.157 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |
| 10  | [POE1]IP Camera10 | 192.168.12.158 | 80   | Online  | ONVIF    | xxx   |         |      |         | 3.4.2   |

IP Camera Max Number:  
Remain Bandwidth: 108 /120 Mb

- Go to the live view interface and then click  in the preview window of the IP camera to edit the IP camera's username and password.

#### Q8. The system cannot record, why?

- Make sure the HDD was formatted prior to use.
- The record schedule has not been set in manual record mode. Please refer to [Schedule Settings](#) for details.
- Maybe HDD is full and thus the NVR is not able to record. Check HDD information from Disk Management and if required, please enable the recycle function (please see [Advanced Configuration](#) for details).
- There is no disk but cameras in the disk group, so please add at least one disk to the group. Refer to [Storage Mode Configuration](#) for details.
- The HDD could have gone bad. Please change another one.

#### Q9. Fail to access the NVR remotely through IE.

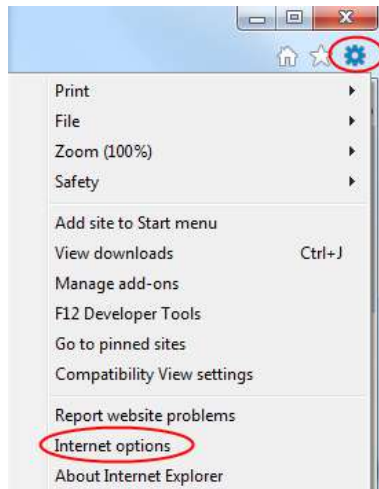
- Please make sure the IE version is IE8 or above.
- Please check whether the PC has enabled the firewall or installed the antivirus software. Please try to access the NVR again after you disable the firewall and stop the antivirus software.

c. Allow & block list may have been set in Account and Authority setting. The PC of which the IP address is in the block list or out of the allow list cannot access the NVR remotely.

#### Q10. ActiveX control cannot be downloaded. How can I do?

a. IE browser blocks ActiveX control. Please do setup as per the steps mentioned below.

① Open IE browser. Click  → Internet Options.



② Select Security → Custom Level. Refer to Fig 10-1.

③ Enable all the sub options under “ActiveX controls and plug-ins”. Refer to Fig 10-2.

④ Then click “OK” to finish setup.

b. Other plug-ins or anti-virus may block ActiveX. Please disable or do the required settings.

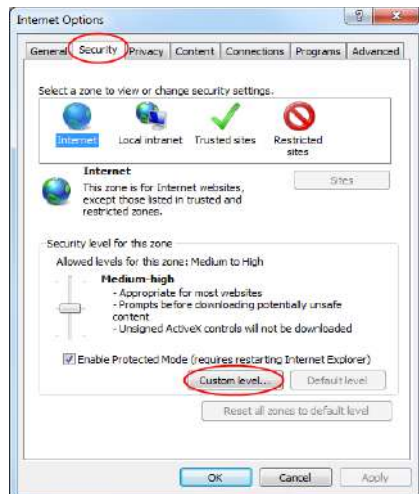


Fig 10-1

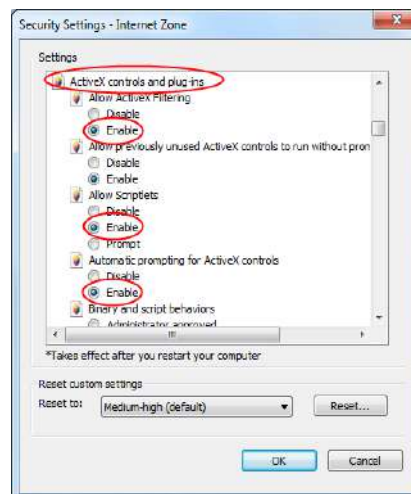


Fig 10-2

#### Q11. How to play the backup file?

a. Record backed up by NVR: insert the USB device in which the record backup files is saved to the USB interface of the PC and then open the USB device path. The record can be backed up in the private format and AVI format by NVR.

● If you select the private format when backing up record by NVR, a RPAS (Recording Player Application Software) compression package will be backed up to the USB device automatically along with the record data. Uncompress the “RPAS.zip” and then click “RPAS.exe” to set up RPAS. After the setup is completed, open RPAS player and then click “Open Folder” button in the middle of the interface to select the record data. Refer to Fig 11-1.

Select camera in the resource tree on the left side of the interface to play the camera record. Click  on the tool bar under the camera image to enable audio. Refer to Fig 11-2.

*Note: The record will not have audio output if you disable the audio when recording by NVR. Please see [Mode Configuration](#) and [Encode Parameters Setting](#) for details.*

- If you select the AVI format when backing up record by NVR, the record backup data can be played by the video player which supports this format.
- b. Record backed up through web. The record can only be backed up with AVI format through web. The record can be backed up to PC and played by the video player which supports this format.

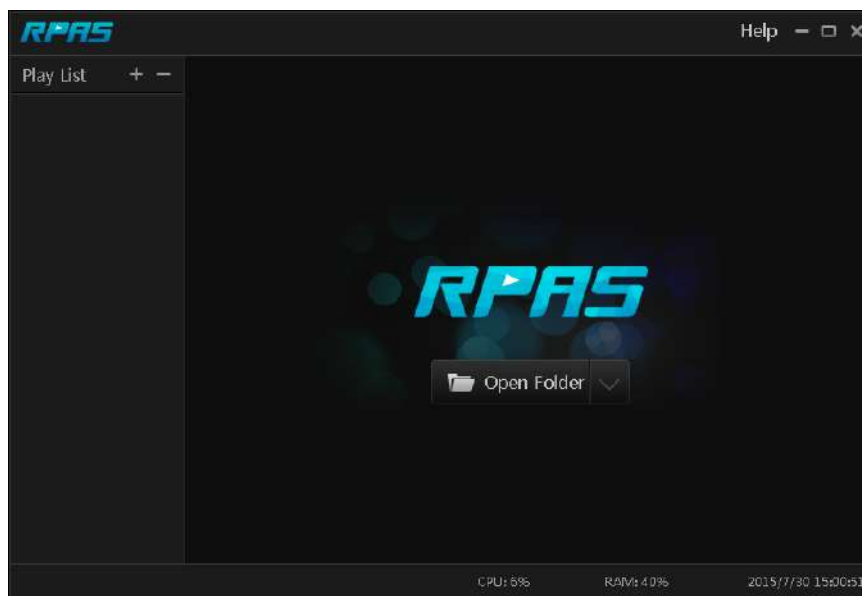


Fig 11-1

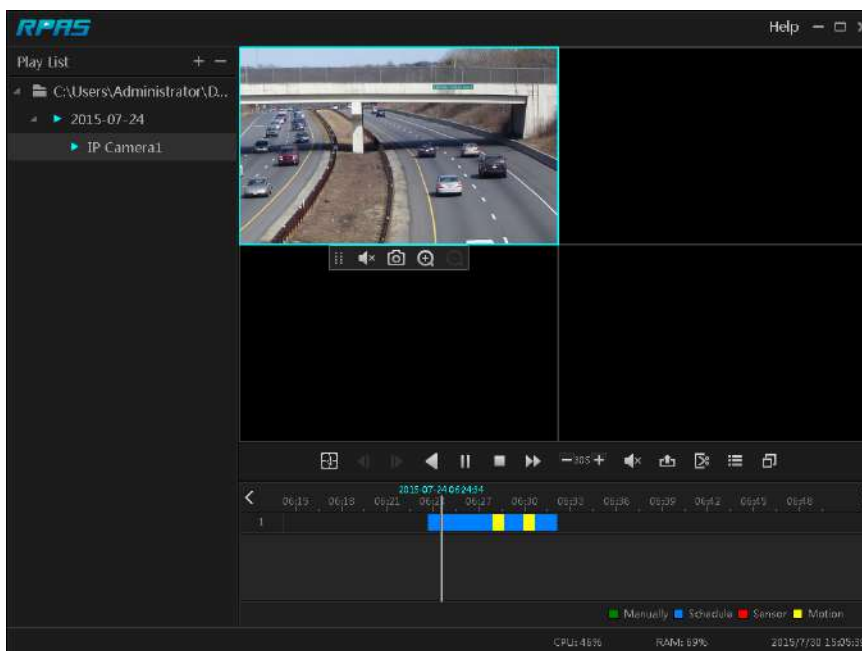


Fig 11-2

## Appendix B Calculate Recording Capacity

The recording capacity is mainly up to the record resolution, record stream and bitrate. Different image quality parameters decide different disk capacity occupation in equal times. The bigger the record resolution, record stream and record bitrate is, the more disk capacity is taken up in equal times. The calculation format of recording capacity is shown as below.

**Recording Capacity (MB) = Bitrate (Kbps) ÷ 1024 ÷ 8 × 3600 × Recording hours per day × Record Storage Days × channel numbers**

3600 means record for an hour (1TB=1024GB, 1GB=1024MB, 1MB=1024KB, 1Byte=8bit).

| Record Bitrate (Kbps) | Used Space (MB/H) | Used Space (MB/D) |
|-----------------------|-------------------|-------------------|
| 10240                 | 4500              | 108000            |
| 8192                  | 3600              | 86400             |
| 6144                  | 2700              | 64800             |
| 4096                  | 1800              | 43200             |
| 3072                  | 1350              | 32400             |
| 2048                  | 900               | 21600             |
| 1024                  | 450               | 10800             |
| 768                   | 337.5             | 8100              |
| 512                   | 225               | 5400              |
| 384                   | 168.75            | 4050              |
| 256                   | 112.5             | 2700              |

The table below shows the recording capacity requirements for record storage in 30 days.

| Record Bitrate (Kbps) | Recording Capacity (TB) |       |       |       |       |        |
|-----------------------|-------------------------|-------|-------|-------|-------|--------|
|                       | 1CH                     | 4CH   | 8CH   | 16CH  | 32CH  | 64CH   |
| 10240                 | 3.09                    | 12.36 | 24.72 | 49.44 | 98.88 | 197.76 |
| 8192                  | 2.48                    | 9.89  | 19.78 | 39.56 | 79.11 | 158.21 |
| 6144                  | 1.86                    | 7.42  | 14.84 | 29.67 | 59.33 | 118.66 |
| 4096                  | 1.24                    | 4.95  | 9.89  | 19.78 | 39.56 | 79.11  |
| 3072                  | 0.93                    | 3.71  | 7.42  | 14.84 | 29.67 | 59.33  |
| 2048                  | 0.62                    | 2.48  | 4.95  | 9.89  | 19.78 | 39.56  |
| 1024                  | 0.31                    | 1.24  | 2.48  | 4.95  | 9.89  | 19.78  |
| 768                   | 0.24                    | 0.93  | 1.86  | 3.71  | 7.42  | 14.84  |
| 512                   | 0.16                    | 0.62  | 1.24  | 2.48  | 4.95  | 9.89   |
| 384                   | 0.12                    | 0.47  | 0.93  | 1.86  | 3.71  | 7.42   |
| 256                   | 0.08                    | 0.31  | 0.62  | 1.24  | 2.48  | 4.95   |

For instance, there is a 32CH NVR recording 24 hours per day and the record stores for 30 days. The NVR adopts dual stream recording. The main stream is 4096Kbps and the sub stream is 1024Kbps, then the total recording capacity is 49.45TB (39.56TB + 9.89TB). Considering the format loss of the disk is about 10%, the required disk capacity will be 55TB (49.45TB ÷ (1-10%)).

**Model: N8NRE/N16NRE/N32NRE/N4NRN/N8NRN/ N16NRN/ N32NRN/N4NRL/N8NRL/ N8NRP/  
N16NRP/N64NR/N4NRM/N8NRM/N16NRM/N8NRX/N16NRX**

**Federal Communications Commission (FCC) Statements**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**FCC Responsible Party:**

Speco Technologies  
200 New Highway  
Amityville, NY 11701  
[www.specotech.com](http://www.specotech.com)